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## **Exam Questions COBIT-Design-and-Implementation**

ISACACOBIT Design and Implementation certificate

### NEW QUESTION 1

A traditional brick-and-mortar company is planning to fast-track its growth by implementing an information and technology governance system to achieve enterprise goals. Which of the following is the KEY enabler of success in achieving the goals?

- A. Establishing applicable governance and management objectives
- B. Setting capability levels for key business processes
- C. Conducting staff training programs for performing IT-enabled processes
- D. Tailoring the security policy according to the technology deployed

**Answer:** A

#### Explanation:

For a traditional brick-and-mortar company planning to fast-track its growth by implementing an information and technology governance system to achieve enterprise goals, establishing applicable governance and management objectives is the key enabler of success.

References in COBIT 2019 Design and Implementation:

➤ COBIT 2019 Framework: Governance and Management Objectives, EDM01 (Ensure Governance Framework Setting and Maintenance): This objective underscores the importance of defining clear governance and management objectives to guide the implementation and achieve enterprise goals.

➤ COBIT 2019 Implementation Guide, Chapter 4: This chapter discusses the importance of setting relevant and applicable governance and management objectives to align IT governance with business strategy and goals. By establishing clear governance and management objectives, the company can ensure that its IT governance efforts are aligned with its strategic goals, driving growth and achieving desired outcomes.

### NEW QUESTION 2

When is it MOST important for an enterprise to apply the full governance design workflow and carefully consider all design factors?

- A. When the enterprise requires a broad, holistic, and comprehensive view of its governance system
- B. When key stakeholders cannot agree on governance objectives, strategy, and priorities
- C. When the enterprise needs to focus on one key initiative requiring a major investment
- D. When the enterprise must meet complex regulatory requirements for which the enterprise is not currently in compliance

**Answer:** A

#### Explanation:

Applying the full governance design workflow and carefully considering all design factors is most important when an enterprise requires a broad, holistic, and comprehensive view of its governance system. This scenario is where the entire spectrum of the governance framework needs to be analyzed and tailored to ensure it meets the enterprise's overall strategic goals and operational needs.

References in COBIT 2019 Design and Implementation:

➤ COBIT 2019 Design Guide, Chapter 2: This chapter elaborates on how design factors influence the creation of a tailored governance system that is comprehensive and aligns with the enterprise's unique context.

➤ COBIT 2019 Framework: Introduction and Methodology, Chapter 4: This chapter discusses the importance of a holistic approach in establishing governance and the necessity of considering all design factors to create a system that encompasses all aspects of enterprise IT and business objectives.

➤ COBIT 2019 Implementation Guide, Chapter 3: This chapter provides steps for implementing a comprehensive governance system, emphasizing the importance of a full governance design workflow to achieve a thorough and effective governance structure. By following the full governance design workflow, enterprises can ensure that their governance framework is not only comprehensive but also customized to address specific needs, thereby improving alignment, efficiency, and compliance across the organization.

### NEW QUESTION 3

During CSF life cycle action plan review, which of the following tasks is associated with realizing benefits?

- A. Developing business cases indicating success factors
- B. Monitoring performance against objectives
- C. Documenting risk issues and remediation plans

**Answer:** B

#### Explanation:

During the Critical Success Factor (CSF) life cycle action plan review, the task associated with realizing benefits is "Monitoring performance against objectives." This task ensures that the expected benefits of the IT initiatives are being achieved by continuously assessing performance and making necessary adjustments. Monitoring performance against objectives involves tracking the progress of IT initiatives to ensure they meet their goals and deliver the expected benefits. This includes using performance metrics, key performance indicators (KPIs), and regular reviews to evaluate whether the initiatives are on track and delivering value. COBIT 2019 Framework References:

➤ COBIT 2019 Implementation Guide, Chapter 7: Emphasizes the importance of monitoring and measuring performance to ensure that benefits are realized and objectives are met.

➤ COBIT 2019 Design Guide, Chapter 4: Highlights the role of performance monitoring in managing and achieving IT governance and management objectives. By monitoring performance against objectives, enterprises can ensure that their IT initiatives are successful and provide the intended benefits, making it a critical task in the CSF life cycle action plan review.

### NEW QUESTION 4

The target audience for the COBIT 2019 Design Guide:

- A. is primarily governance professionals involved in designing governance solutions.

- B. includes a range of direct and indirect stakeholders.
- C. is exclusively internal information and technology professionals.
- D. is primarily assurance professionals involved in running assurance processes.

**Answer: B**

**Explanation:**

The target audience for the COBIT 2019 Design Guide includes a wide range of direct and indirect stakeholders involved in the governance and management of enterprise IT. This comprehensive approach ensures that the design of governance solutions is inclusive, addressing the needs and perspectives of various parties who are impacted by or have an interest in IT governance.

Detailed Explanation with References:

Direct Stakeholders:

Governance Professionals: These individuals are directly responsible for designing, implementing, and maintaining governance systems. They use the COBIT 2019 Design Guide to ensure that governance frameworks are well-structured and aligned with enterprise objectives.

IT Management: Professionals who manage IT services, operations, and resources use the guide to align IT initiatives with governance objectives and to integrate best practices into daily operations.

Indirect Stakeholders:

Assurance Professionals: While not the primary audience, assurance professionals such as internal and external auditors use the guide to understand the governance framework and assess its effectiveness.

Business Leaders and Executives: These stakeholders use the guide to understand how IT governance supports business goals and to ensure that IT investments deliver value.

Regulatory Bodies and Compliance Officers: They refer to the guide to ensure that governance systems meet regulatory requirements and standards.

Other Organizational Functions: Departments such as finance, human resources, and legal may also reference the guide to understand their role in IT governance and how it intersects with their functions.

Conclusion: The correct answer is B. includes a range of direct and indirect stakeholders. This reflects the inclusive nature of the COBIT 2019 Design Guide, which is designed to be used by various stakeholders involved in the governance and management of IT.

References:

ISACA. COBIT 2019 Design Guide: Designing an Information and Technology Governance Solution. ISACA.

ISACA. COBIT 2019 Framework: Introduction and Methodology. ISACA.

**NEW QUESTION 5**

While tailoring design factors, which of the following roles of IT demonstrates the HIGHEST level of enterprise dependency on I&T?

- A. Turnaround
- B. Strategic
- C. Support
- D. Factory

**Answer: B**

**Explanation:**

In COBIT 2019, the role of IT that demonstrates the highest level of enterprise dependency on Information and Technology (I&T) is Strategic. This role indicates that IT is not only integral to the business but is also a driver of innovation and strategic initiatives.

References in COBIT 2019 Design and Implementation:

COBIT 2019 Design Guide, Chapter 3: This chapter explains the various roles of IT within an enterprise. The strategic role is where IT is pivotal for business transformation, competitive advantage, and achieving strategic business goals.

COBIT 2019 Framework: Introduction and Methodology, Chapter 4: This chapter highlights the impact of the strategic role of IT on the governance system, emphasizing the high dependency on IT for achieving business objectives.

Enterprises with IT in a strategic role rely heavily on IT to drive business strategies, innovate, and gain a competitive edge, making it the highest level of dependency on I&T.

**NEW QUESTION 6**

Which of the following should be the role of IT management when executing an EGIT implementation program plan?

- A. Ensure the implementation includes the full scope of activities required.
- B. Provide guidance on risk and compliance issues identified during implementation.
- C. Monitor the implementation and provide direction when necessary.
- D. Take ownership for business participation in the implementation.

**Answer: C**

**Explanation:**

The role of IT management when executing an EGIT implementation program plan should be to monitor the implementation and provide direction when necessary. This ensures that the program stays on track and aligns with the enterprise's strategic objectives.

IT management's role is to oversee the execution of the EGIT implementation program, ensuring that it adheres to the plan and meets the established objectives. This includes monitoring progress, addressing any issues that arise, and providing guidance to ensure successful implementation.

COBIT 2019 Framework References:

COBIT 2019 Implementation Guide, Chapter 7: Details the responsibilities of IT management in monitoring and directing the implementation of the EGIT program.

COBIT 2019 Design Guide, Chapter 4: Emphasizes the need for active management involvement to guide and support the implementation process.

By monitoring the implementation and providing direction, IT management ensures that the program remains aligned with business goals and can adapt to any changes or challenges encountered during execution.

**NEW QUESTION 7**

What group is PRIMARILY responsible for setting the overall direction for IT governance implementation?

- A. Key stakeholders
- B. Business owners
- C. IT management
- D. Enterprise executives

**Answer:** D

**Explanation:**

The group primarily responsible for setting the overall direction for IT governance implementation is the enterprise executives. Their role is crucial in aligning IT governance with the strategic goals and vision of the organization.

References in COBIT 2019 Design and Implementation:

COBIT 2019 Framework: Governance and Management Objectives, EDM01 (Ensure Governance Framework Setting and Maintenance): This objective discusses the responsibilities of enterprise executives in setting the governance framework's direction.

COBIT 2019 Implementation Guide, Chapter 3: This chapter highlights the role of senior leadership in driving the implementation of IT governance.

Enterprise executives provide the strategic direction and support necessary to ensure that IT governance aligns with the enterprise's overall mission and objectives.

**NEW QUESTION 8**

When adapting the goals cascade of the COBIT 2019 framework, an enterprise with a growth strategy is MOST likely to select which of the following enterprise goals?

- A. Managed digital transformation programs
- B. Portfolio of competitive products and services
- C. Quality of management information
- D. Optimization of business process costs

**Answer:** B

**Explanation:**

When adapting the goals cascade of the COBIT 2019 framework, an enterprise with a growth strategy is most likely to select the enterprise goal "Portfolio of competitive products and services." This goal aligns with the enterprise's focus on growth through innovation and market competitiveness.

In COBIT 2019, the goals cascade is used to translate stakeholder needs into specific, actionable goals for IT governance and management. For an enterprise with a growth strategy, focusing on a competitive portfolio ensures that the organization is continually innovating and improving its products and services to capture market share and drive growth.

COBIT 2019 Framework References:

COBIT 2019 Framework: Introduction and Methodology, Chapter 5: Describes the goals cascade and how it aligns enterprise goals with IT-related goals and enablers.

COBIT 2019 Design Guide, Chapter 2: Discusses how to adapt the goals cascade based on the enterprise's strategic objectives, such as growth.

By selecting the goal "Portfolio of competitive products and services," the enterprise can ensure that its IT initiatives support and drive its growth strategy.

**NEW QUESTION 9**

I&T-related issues should be considered as part of the design factors for a governance system in order to manage:

- A. risks that could materialize.
- B. risks that have already materialized.
- C. risks that have a high probability.
- D. risks that have a high impact.

**Answer:** A

**Explanation:**

I&T-related issues should be considered as part of the design factors for a governance system in order to manage risks that could materialize. This proactive approach allows the enterprise to identify and mitigate potential risks before they occur, enhancing the overall resilience and effectiveness of the governance system.

References in COBIT 2019 Design and Implementation:

COBIT 2019 Design Guide, Chapter 2: This chapter explains the importance of considering I&T-related issues as design factors to address potential risks that could impact the governance system.

COBIT 2019 Framework: Governance and Management Objectives, APO12 (Managed Risk): This objective emphasizes the need to identify and manage risks that could affect IT and business processes.

By addressing potential risks through the design of the governance system, enterprises can better prepare for and mitigate adverse events, ensuring smoother and more effective IT operations.

**NEW QUESTION 10**

Who would be identified as an external stakeholder when soliciting feedback on a business case associated with a new system upgrade to satisfy new regulations?

- A. Implementation team
- B. Staff utilizing the solution
- C. IT audit committee
- D. Current IT service vendor

**Answer:** D

**Explanation:**

When soliciting feedback on a business case associated with a new system upgrade to satisfy new regulations, the current IT service vendor would be identified as an external stakeholder. External stakeholders are those outside the organization who can influence or be influenced by the outcomes of the project.

In the context of COBIT 2019, external stakeholders are those who are not part of the enterprise but have a vested interest in the success of IT initiatives. The current IT service vendor plays a critical role in providing feedback on the feasibility, implementation challenges, and potential impact of the new system upgrade.

COBIT 2019 Framework References:

COBIT 2019 Implementation Guide, Chapter 7: Highlights the importance of engaging external stakeholders, including vendors, to gain valuable insights and feedback.

COBIT 2019 Framework: Governance and Management Objectives: Emphasizes the need for stakeholder engagement, including both internal and external parties, to ensure comprehensive feedback and alignment with requirements.

Engaging the current IT service vendor as an external stakeholder ensures that all relevant perspectives are considered, enhancing the quality and feasibility of the business case.

#### NEW QUESTION 10

When adapting the COBIT framework, one of the most critical factors to consider is \_\_\_\_\_ ?

- A. Risk frameworks
- B. Implementation costs
- C. Enterprise goals
- D. Performance management

**Answer:** C

#### Explanation:

When adapting the COBIT framework, one of the most critical factors to consider is enterprise goals. These goals drive the overall strategy and priorities of the governance and management system.

Enterprise goals are a cornerstone of the COBIT goals cascade, which translates stakeholder needs into specific, actionable governance and management objectives. Understanding and aligning with enterprise goals ensures that IT initiatives support the broader business strategy and deliver value.

COBIT 2019 Framework References:

\* COBIT 2019 Framework: Introduction and Methodology, Chapter 5: Describes the goals cascade and the importance of aligning governance and management objectives with enterprise goals.

\* COBIT 2019 Design Guide, Chapter 2: Emphasizes the need to consider enterprise goals when designing and implementing a governance system.

By focusing on enterprise goals, the enterprise can ensure that its IT governance framework is aligned with its strategic priorities, enhancing overall performance and value delivery.

#### NEW QUESTION 12

A COBIT consultant has been hired with a mandate from the board to ensure the enterprise uses leading-edge technologies to provide exceptional service delivery to its customers and enhance the enterprises reputation as a first mover. Which of the following governance and management objectives should the consultant recommend?

- A. APO02 Managed Strategy
- B. BAI08 Managed Knowledge
- C. APO04 Managed Innovation
- D. AP011 Managed Quality

**Answer:** C

#### Explanation:

To ensure the enterprise uses leading-edge technologies to provide exceptional service delivery and enhance its reputation as a first mover, the COBIT consultant should recommend the governance and management objective APO04 Managed Innovation. This objective focuses on fostering and managing innovation to improve business processes and services.

Reference in COBIT 2019 Design and Implementation:

COBIT 2019 Framework: Governance and Management Objectives, APO04 (Managed Innovation):

This objective is specifically designed to support and manage the innovation process, ensuring that the enterprise can leverage new technologies and ideas to maintain a competitive edge.

COBIT 2019 Implementation Guide, Chapter 4: This chapter discusses the importance of innovation in achieving strategic goals and the role of managed innovation in governance.

By focusing on managed innovation, the enterprise can systematically explore and adopt new technologies, enhancing service delivery and maintaining its status as a market leader.

#### NEW QUESTION 16

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