



Isaca

Exam Questions CISM

Certified Information Security Manager

NEW QUESTION 1

When personal information is transmitted across networks, there MUST be adequate controls over:

- A. change management
- B. privacy protection
- C. consent to data transfer
- D. encryption device

Answer: B

Explanation:

Privacy protection is necessary to ensure that the receiving party has the appropriate level of protection of personal data. Change management primarily protects only the information, not the privacy of the individuals. Consent is one of the protections that is frequently, but not always, required. Encryption is a method of achieving the actual control, but controls over the devices may not ensure adequate privacy protection and, therefore, is a partial answer.

NEW QUESTION 2

Which of the following is MOST important to understand when developing a meaningful information security strategy?

- A. Regulatory environment
- B. International security standards
- C. Organizational risks
- D. Organizational goals

Answer: D

Explanation:

Alignment of security with business objectives requires an understanding of what an organization is trying to accomplish. The other choices are all elements that must be considered, but their importance is secondary and will vary depending on organizational goals.

NEW QUESTION 3

It is MOST important that information security architecture be aligned with which of the following?

- A. Industry best practices
- B. Information technology plans
- C. Information security best practices
- D. Business objectives and goals

Answer: D

Explanation:

Information security architecture should always be properly aligned with business goals and objectives. Alignment with IT plans or industry and security best practices is secondary by comparison.

NEW QUESTION 4

Which of the following is MOST likely to be discretionary?

- A. Policies
- B. Procedures
- C. Guidelines
- D. Standards

Answer: C

Explanation:

Policies define security goals and expectations for an organization. These are defined in more specific terms within standards and procedures. Standards establish what is to be done while procedures describe how it is to be done. Guidelines provide recommendations that business management must consider in developing practices within their areas of control; as such, they are discretionary.

NEW QUESTION 5

From an information security manager perspective, what is the immediate benefit of clearly-defined roles and responsibilities?

- A. Enhanced policy compliance
- B. Improved procedure flows
- C. Segregation of duties
- D. Better accountability

Answer: D

Explanation:

Without well-defined roles and responsibilities, there cannot be accountability. Choice A is incorrect because policy compliance requires adequately defined accountability first and therefore is a byproduct. Choice B is incorrect because people can be assigned to execute procedures that are not well designed. Choice C

is incorrect because segregation of duties is not automatic, and roles may still include conflicting duties.

NEW QUESTION 6

An outcome of effective security governance is:

- A. business dependency assessment
- B. strategic alignment
- C. risk assessment
- D. planning

Answer: B

Explanation:

Business dependency assessment is a process of determining the dependency of a business on certain information resources. It is not an outcome or a product of effective security management. Strategic alignment is an outcome of effective security governance. Where there is good governance, there is likely to be strategic alignment. Risk assessment is not an outcome of effective security governance; it is a process. Planning comes at the beginning of effective security governance, and is not an outcome but a process.

NEW QUESTION 7

Successful implementation of information security governance will FIRST require:

- A. security awareness training
- B. updated security policies
- C. a computer incident management team
- D. a security architecture

Answer: B

Explanation:

Updated security policies are required to align management objectives with security procedures; management objectives translate into policy, policy translates into procedures. Security procedures will necessitate specialized teams such as the computer incident response and management group as well as specialized tools such as the security mechanisms that comprise the security architecture. Security awareness will promote the policies, procedures and appropriate use of the security mechanisms.

NEW QUESTION 8

Which of the following is the BEST method or technique to ensure the effective implementation of an information security program?

- A. Obtain the support of the board of directors
- B. Improve the content of the information security awareness program
- C. Improve the employees' knowledge of security policies
- D. Implement logical access controls to the information system

Answer: A

Explanation:

It is extremely difficult to implement an information security program without the aid and support of the board of directors. If they do not understand the importance of security to the achievement of the business objectives, other measures will not be sufficient. Options B and C are measures proposed to ensure the efficiency of the information security program implementation, but are of less significance than obtaining the aid and support of the board of directors. Option D is a measure to secure the enterprise information, but by itself is not a measure to ensure the broader effectiveness of an information security program.

NEW QUESTION 9

Which of the following BEST contributes to the development of a security governance framework that supports the maturity model concept?

- A. Continuous analysis, monitoring and feedback
- B. Continuous monitoring of the return on security investment (ROSI)
- C. Continuous risk reduction
- D. Key risk indicator (KRI) setup to security management processes

Answer: A

Explanation:

To improve the governance framework and achieve a higher level of maturity, an organization needs to conduct continuous analysis, monitoring and feedback compared to the current state of maturity. Return on security investment (ROSI) may show the performance result of the security-related activities; however, the result is interpreted in terms of money and extends to multiple facets of security initiatives. Thus, it may not be an adequate option. Continuous risk reduction would demonstrate the effectiveness of the security governance framework, but does not indicate a higher level of maturity. Key risk indicator (KRI) setup is a tool to be used in internal control assessment. KRI setup presents a threshold to alert management when controls are being compromised in business processes. This is a control tool rather than a maturity model support tool.

NEW QUESTION 10

Investments in information security technologies should be based on:

- A. vulnerability assessment
- B. value analysis

- C. business climat
- D. audit recommendation

Answer: B

Explanation:

Investments in security technologies should be based on a value analysis and a sound business case. Demonstrated value takes precedence over the current business climate because it is ever changing. Basing decisions on audit recommendations would be reactive in nature and might not address the key business needs comprehensively. Vulnerability assessments are useful, but they do not determine whether the cost is justified.

NEW QUESTION 10

An organization's information security strategy should be based on:

- A. managing risk relative to business objective
- B. managing risk to a zero level and minimizing insurance premium
- C. avoiding occurrence of risks so that insurance is not require
- D. transferring most risks to insurers and saving on control cost

Answer: A

Explanation:

Organizations must manage risks to a level that is acceptable for their business model, goals and objectives. A zero-level approach may be costly and not provide the effective benefit of additional revenue to the organization. Long-term maintenance of this approach may not be cost effective. Risks vary as business models, geography, and regulatory- and operational processes change. Insurance covers only a small portion of risks and requires that the organization have certain operational controls in place.

NEW QUESTION 11

The PRIMARY objective of a security steering group is to:

- A. ensure information security covers all business function
- B. ensure information security aligns with business goal
- C. raise information security awareness across the organizatio
- D. implement all decisions on security management across the organizatio

Answer: B

Explanation:

The security steering group comprises senior management of key business functions and has the primary objective to align the security strategy with the business direction. Option A is incorrect because all business areas may not be required to be covered by information security; but, if they do, the main purpose of the steering committee would be alignment more so than coverage. While raising awareness is important, this goal would not be carried out by the committee itself. The steering committee may delegate part of the decision making to the information security manager; however, if it retains this authority, it is not the primary goal.

NEW QUESTION 13

Information security governance is PRIMARILY driven by:

- A. technology constraint
- B. regulatory requirement
- C. litigation potentia
- D. business strateg

Answer: D

Explanation:

Governance is directly tied to the strategy and direction of the business. Technology constraints, regulatory requirements and litigation potential are all important factors, but they are necessarily in line with the business strategy.

NEW QUESTION 14

A new regulation for safeguarding information processed by a specific type of transaction has come to the attention of an information security officer. The officer should FIRST:

- A. meet with stakeholders to decide how to compl
- B. analyze key risks in the compliance proces
- C. assess whether existing controls meet the regulatio
- D. update the existing security/privacy polic

Answer: C

Explanation:

If the organization is in compliance through existing controls, the need to perform other work related to the regulation is not a priority. The other choices are appropriate and important; however, they are actions that are subsequent and will depend on whether there is an existing control gap.

NEW QUESTION 17

The chief information security officer (CISO) should ideally have a direct reporting relationship to the:

- A. head of internal audit
- B. chief operations officer (COO).
- C. chief technology officer (CTO).
- D. legal counsel

Answer: B

Explanation:

The chief information security officer (CISO) should ideally report to as high a level within the organization as possible. Among the choices given, the chief operations officer (COO) would have not only the appropriate level but also the knowledge of day-to-day operations. The head of internal audit and legal counsel would make good secondary choices, although they would not be as knowledgeable of the operations. Reporting to the chief technology officer (CTO) could become problematic as the CTO's goals for the infrastructure might, at times, run counter to the goals of information security.

NEW QUESTION 22

The FIRST step in developing an information security management program is to:

- A. identify business risks that affect the organization
- B. clarify organizational purpose for creating the program
- C. assign responsibility for the program
- D. assess adequacy of controls to mitigate business risk

Answer: B

Explanation:

In developing an information security management program, the first step is to clarify the organization's purpose for creating the program. This is a business decision based more on judgment than on any specific quantitative measures. After clarifying the purpose, the other choices are assigned and acted upon.

NEW QUESTION 24

Which of the following is the MOST important to keep in mind when assessing the value of information?

- A. The potential financial loss
- B. The cost of recreating the information
- C. The cost of insurance coverage
- D. Regulatory requirement

Answer: A

Explanation:

The potential for financial loss is always a key factor when assessing the value of information. Choices B, C and D may be contributors, but not the key factor.

NEW QUESTION 25

Which of the following is an advantage of a centralized information security organizational structure?

- A. It is easier to promote security awareness
- B. It is easier to manage and control
- C. It is more responsive to business unit need
- D. It provides a faster turnaround for security request

Answer: B

Explanation:

It is easier to manage and control a centralized structure. Promoting security awareness is an advantage of decentralization. Decentralization allows you to use field security personnel as security missionaries or ambassadors to spread the security awareness message. Decentralized operations allow security administrators to be more responsive. Being close to the business allows decentralized security administrators to achieve a faster turnaround than that achieved in a centralized operation.

NEW QUESTION 27

Senior management commitment and support for information security will BEST be attained by an information security manager by emphasizing:

- A. organizational risk
- B. organization wide metric
- C. security need
- D. the responsibilities of organizational unit

Answer: A

Explanation:

Information security exists to help the organization meet its objectives. The information security manager should identify information security needs based on organizational needs. Organizational or business risk should always take precedence. Involving each organizational unit in information security and establishing metrics to measure success will be viewed favorably by senior management after the overall organizational risk is identified.

NEW QUESTION 29

Which of the following are likely to be updated MOST frequently?

- A. Procedures for hardening database servers
- B. Standards for password length and complexity
- C. Policies addressing information security governance
- D. Standards for document retention and destruction

Answer: A

Explanation:

Policies and standards should generally be more static and less subject to frequent change. Procedures on the other hand, especially with regard to the hardening of operating systems, will be subject to constant change; as operating systems change and evolve, the procedures for hardening will have to keep pace.

NEW QUESTION 31

Which of the following is the MOST important prerequisite for establishing information security management within an organization?

- A. Senior management commitment
- B. Information security framework
- C. Information security organizational structure
- D. Information security policy

Answer: A

Explanation:

Senior management commitment is necessary in order for each of the other elements to succeed. Without senior management commitment, the other elements will likely be ignored within the organization.

NEW QUESTION 32

Security technologies should be selected PRIMARILY on the basis of their:

- A. ability to mitigate business risk
- B. evaluations in trade publication
- C. use of new and emerging technologies
- D. benefits in comparison to their cost

Answer: A

Explanation:

The most fundamental evaluation criterion for the appropriate selection of any security technology is its ability to reduce or eliminate business risks. Investments in security technologies should be based on their overall value in relation to their cost; the value can be demonstrated in terms of risk mitigation. This should take precedence over whether they use new or exotic technologies or how they are evaluated in trade publications.

NEW QUESTION 33

What will have the HIGHEST impact on standard information security governance models?

- A. Number of employees
- B. Distance between physical locations
- C. Complexity of organizational structure
- D. Organizational budget

Answer: C

Explanation:

Information security governance models are highly dependent on the overall organizational structure. Some of the elements that impact organizational structure are multiple missions and functions across the organization, leadership and lines of communication. Number of employees and distance between physical locations have less impact on information security governance models since well-defined process, technology and people components intermingle to provide the proper governance. Organizational budget is not a major impact once good governance models are in place, hence governance will help in effective management of the organization's budget.

NEW QUESTION 35

Minimum standards for securing the technical infrastructure should be defined in a security:

- A. strategy
- B. guideline
- C. mode
- D. architecture

Answer: D

Explanation:

Minimum standards for securing the technical infrastructure should be defined in a security architecture document. This document defines how components are

secured and the security services that should be in place. A strategy is a broad, high-level document. A guideline is advisory in nature, while a security model shows the relationships between components.

NEW QUESTION 36

The PRIMARY concern of an information security manager documenting a formal data retention policy would be:

- A. generally accepted industry best practice
- B. business requirement
- C. legislative and regulatory requirement
- D. storage availability

Answer: B

Explanation:

The primary concern will be to comply with legislation and regulation but only if this is a genuine business requirement. Best practices may be a useful guide but not a primary concern. Legislative and regulatory requirements are only relevant if compliance is a business need. Storage is irrelevant since whatever is needed must be provided

NEW QUESTION 39

The MOST basic requirement for an information security governance program is to:

- A. be aligned with the corporate business strategy
- B. be based on a sound risk management approach
- C. provide adequate regulatory compliance
- D. provide best practices for security- initiative

Answer: A

Explanation:

To receive senior management support, an information security program should be aligned with the corporate business strategy. Risk management is a requirement of an information security program which should take into consideration the business strategy. Security governance is much broader than just regulatory compliance. Best practice is an operational concern and does not have a direct impact on a governance program.

NEW QUESTION 42

How would an information security manager balance the potentially conflicting requirements of an international organization's security standards and local regulation?

- A. Give organization standards preference over local regulations
- B. Follow local regulations only
- C. Make the organization aware of those standards where local regulations causes conflicts
- D. Negotiate a local version of the organization standards

Answer: D

Explanation:

Adherence to local regulations must always be the priority. Not following local regulations can prove detrimental to the group organization. Following local regulations only is incorrect since there needs to be some recognition of organization requirements. Making an organization aware of standards is a sensible step, but is not a total solution. Negotiating a local version of the organization standards is the most effective compromise in this situation.

NEW QUESTION 43

To justify the need to invest in a forensic analysis tool, an information security manager should FIRST:

- A. review the functionalities and implementation requirements of the solution
- B. review comparison reports of tool implementation in peer companies
- C. provide examples of situations where such a tool would be useful
- D. substantiate the investment in meeting organizational need

Answer: D

Explanation:

Any investment must be reviewed to determine whether it is cost effective and supports the organizational strategy. It is important to review the features and functionalities provided by such a tool, and to provide examples of situations where the tool would be useful, but that comes after substantiating the investment and return on investment to the organization.

NEW QUESTION 47

The MOST important characteristic of good security policies is that they:

- A. state expectations of IT management
- B. state only one general security mandate
- C. are aligned with organizational goal
- D. govern the creation of procedures and guidelines

Answer: C

Explanation:

The most important characteristic of good security policies is that they be aligned with organizational goals. Failure to align policies and goals significantly reduces the value provided by the policies. Stating expectations of IT management omits addressing overall organizational goals and objectives. Stating only one general security mandate is the next best option since policies should be clear; otherwise, policies may be confusing and difficult to understand. Governing the creation of procedures and guidelines is most relevant to information security standards.

NEW QUESTION 48

The organization has decided to outsource the majority of the IT department with a vendor that is hosting servers in a foreign country. Of the following, which is the MOST critical security consideration?

- A. Laws and regulations of the country of origin may not be enforceable in the foreign country
- B. A security breach notification might get delayed due to the time difference
- C. Additional network intrusion detection sensors should be installed, resulting in an additional cost
- D. The company could lose physical control over the server and be unable to monitor the physical security posture of the server

Answer: A

Explanation:

A company is held to the local laws and regulations of the country in which the company resides, even if the company decides to place servers with a vendor that hosts the servers in a foreign country. A potential violation of local laws applicable to the company might not be recognized or rectified (i.e., prosecuted) due to the lack of knowledge of the local laws that are applicable and the inability to enforce the laws. Option B is not a problem. Time difference does not play a role in a 24/7 environment. Pagers, cellular phones, telephones, etc. are usually available to communicate notifications. Option C is a manageable problem that requires additional funding, but can be addressed. Option D is a problem that can be addressed. Most hosting providers have standardized the level of physical security that is in place. Regular physical audits or a SAS 70 report can address such concerns.

NEW QUESTION 52

A security manager is preparing a report to obtain the commitment of executive management to a security program. Inclusion of which of the following would be of MOST value?

- A. Examples of genuine incidents at similar organizations
- B. Statement of generally accepted best practices
- C. Associating realistic threats to corporate objectives
- D. Analysis of current technological exposures

Answer: C

Explanation:

Linking realistic threats to key business objectives will direct executive attention to them. All other options are supportive but not of as great a value as choice C when trying to obtain the funds for a new program.

NEW QUESTION 56

In order to highlight to management the importance of network security, the security manager should FIRST:

- A. develop a security architecture
- B. install a network intrusion detection system (NIDS) and prepare a list of attacks
- C. develop a network security policy
- D. conduct a risk assessment

Answer: D

Explanation:

A risk assessment would be most helpful to management in understanding at a very high level the threats, probabilities and existing controls. Developing a security architecture, installing a network intrusion detection system (NIDS) and preparing a list of attacks on the network and developing a network security policy would not be as effective in highlighting the importance to management and would follow only after performing a risk assessment.

NEW QUESTION 57

An information security strategy document that includes specific links to an organization's business activities is PRIMARILY an indicator of:

- A. performance measurement
- B. integration
- C. alignment
- D. value delivery

Answer: C

Explanation:

Strategic alignment of security with business objectives is a key indicator of performance measurement. In guiding a security program, a meaningful performance measurement will also rely on an understanding of business objectives, which will be an outcome of alignment. Business linkages do not by themselves indicate integration or value delivery. While alignment is an important precondition, it is not as important an indicator.

NEW QUESTION 62

Which of the following is MOST important in developing a security strategy?

- A. Creating a positive business security environment
- B. Understanding key business objectives
- C. Having a reporting line to senior management
- D. Allocating sufficient resources to information security

Answer: B

Explanation:

Alignment with business strategy is of utmost importance. Understanding business objectives is critical in determining the security needs of the organization.

NEW QUESTION 66

Retention of business records should PRIMARILY be based on:

- A. business strategy and direction
- B. regulatory and legal requirement
- C. storage capacity and longevity
- D. business case and value analysis

Answer: B

Explanation:

Retention of business records is generally driven by legal and regulatory requirements. Business strategy and direction would not normally apply nor would they override legal and regulatory requirements. Storage capacity and longevity are important but secondary issues. Business case and value analysis would be secondary to complying with legal and regulatory requirements.

NEW QUESTION 69

To achieve effective strategic alignment of security initiatives, it is important that:

- A. Steering committee leadership be selected by rotation
- B. Inputs be obtained and consensus achieved between the major organizational unit
- C. The business strategy be updated periodically
- D. Procedures and standards be approved by all departmental heads

Answer: B

Explanation:

It is important to achieve consensus on risks and controls, and obtain inputs from various organizational entities since security needs to be aligned to the needs of the organization. Rotation of steering committee leadership does not help in achieving strategic alignment. Updating business strategy does not lead to strategic alignment of security initiatives. Procedures and standards need not be approved by all departmental heads.

NEW QUESTION 73

An organization's board of directors has learned of recent legislation requiring organizations within the industry to enact specific safeguards to protect confidential customer information. What actions should the board take next?

- A. Direct information security on what they need to do
- B. Research solutions to determine the proper solutions
- C. Require management to report on compliance
- D. Nothing; information security does not report to the board

Answer: C

Explanation:

Information security governance is the responsibility of the board of directors and executive management. In this instance, the appropriate action is to ensure that a plan is in place for implementation of needed safeguards and to require updates on that implementation.

NEW QUESTION 76

When implementing effective security governance within the requirements of the company's security strategy, which of the following is the MOST important factor to consider?

- A. Preserving the confidentiality of sensitive data
- B. Establishing international security standards for data sharing
- C. Adhering to corporate privacy standards
- D. Establishing system manager responsibility for information security

Answer: A

Explanation:

The goal of information security is to protect the organization's information assets. International security standards are situational, depending upon the company and its business. Adhering to corporate privacy standards is important, but those standards must be appropriate and adequate and are not the most important factor to consider. All employees are responsible for information security, but it is not the most important factor to consider.

NEW QUESTION 79

The MOST important factor in planning for the long-term retention of electronically stored business records is to take into account potential changes in:

- A. storage capacity and shelf life
- B. regulatory and legal requirement
- C. business strategy and direction
- D. application systems and media

Answer: D

Explanation:

Long-term retention of business records may be severely impacted by changes in application systems and media. For example, data stored in nonstandard formats that can only be read and interpreted by previously decommissioned applications may be difficult, if not impossible, to recover. Business strategy and direction do not generally apply, nor do legal and regulatory requirements. Storage capacity and shelf life are important but secondary issues.

NEW QUESTION 81

Which of the following is the BEST reason to perform a business impact analysis (BIA)?

- A. To help determine the current state of risk
- B. To budget appropriately for needed controls
- C. To satisfy regulatory requirements
- D. To analyze the effect on the business

Answer: A

Explanation:

The BIA is included as part of the process to determine the current state of risk and helps determine the acceptable levels of response from impacts and the current level of response, leading to a gap analysis. Budgeting appropriately may come as a result, but is not the reason to perform the analysis. Performing an analysis may satisfy regulatory requirements, but is not the reason to perform one. Analyzing the effect on the business is part of the process, but one must also determine the needs or acceptable effect or response.

NEW QUESTION 84

Which of the following is the BEST justification to convince management to invest in an information security program?

- A. Cost reduction
- B. Compliance with company policies
- C. Protection of business assets
- D. Increased business value

Answer: D

Explanation:

Investing in an information security program should increase business value and confidence. Cost reduction by itself is rarely the motivator for implementing an information security program. Compliance is secondary to business value. Increasing business value may include protection of business assets.

NEW QUESTION 87

What is the MAIN risk when there is no user management representation on the Information Security Steering Committee?

- A. Functional requirements are not adequately considered
- B. User training programs may be inadequate
- C. Budgets allocated to business units are not appropriate
- D. Information security plans are not aligned with business requirements

Answer: D

Explanation:

The steering committee controls the execution of the information security strategy, according to the needs of the organization, and decides on the project prioritization and the execution plan. User management is an important group that should be represented to ensure that the information security plans are aligned with the business needs. Functional requirements and user training programs are considered to be part of the projects but are not the main risks. The steering committee does not approve budgets for business units.

NEW QUESTION 90

When designing an information security quarterly report to management, the MOST important element to be considered should be the:

- A. information security metric
- B. knowledge required to analyze each issue
- C. linkage to business area objective
- D. baseline against which metrics are evaluated

Answer: C

Explanation:

The link to business objectives is the most important element that would be considered by management. Information security metrics should be put in the context of impact to management objectives. Although important, the security knowledge required would not be the first element to be considered. Baseline against the

information security metrics will be considered later in the process.

NEW QUESTION 91

An information security manager at a global organization has to ensure that the local information security program will initially ensure compliance with the:

- A. corporate data privacy polic
- B. data privacy policy where data are collecte
- C. data privacy policy of the headquarters' countr
- D. data privacy directive applicable globall

Answer: B

Explanation:

As a subsidiary, the local entity will have to comply with the local law for data collected in the country. Senior management will be accountable for this legal compliance. The policy, being internal, cannot supersede the local law. Additionally, with local regulations differing from the country in which the organization is headquartered, it is improbable that a group wide policy will address all the local legal requirements. In case of data collected locally (and potentially transferred to a country with a different data privacy regulation), the local law applies, not the law applicable to the head office. The data privacy laws are country-specific.

NEW QUESTION 94

Which of the following situations would MOST inhibit the effective implementation of security governance:

- A. The complexity of technology
- B. Budgetary constraints
- C. Conflicting business priorities
- D. High-level sponsorship

Answer: D

Explanation:

The need for senior management involvement and support is a key success factor for the implementation of appropriate security governance. Complexity of technology, budgetary constraints and conflicting business priorities are realities that should be factored into the governance model of the organization, and should not be regarded as inhibitors.

NEW QUESTION 97

Information security should be:

- A. focused on eliminating all risk
- B. a balance between technical and business requirement
- C. driven by regulatory requirement
- D. defined by the board of director

Answer: B

Explanation:

Information security should ensure that business objectives are met given available technical capabilities, resource constraints and compliance requirements. It is not practical or feasible to eliminate all risks. Regulatory requirements must be considered, but are inputs to the business considerations. The board of directors does not define information security, but provides direction in support of the business goals and objectives.

NEW QUESTION 100

Temporarily deactivating some monitoring processes, even if supported by an acceptance of operational risk, may not be acceptable to the information security manager if:

- A. it implies compliance risk
- B. short-term impact cannot be determine
- C. it violates industry security practice
- D. changes in the roles matrix cannot be detecte

Answer: A

Explanation:

Monitoring processes are also required to guarantee fulfillment of laws and regulations of the organization and, therefore, the information security manager will be obligated to comply with the law. Choices B and C are evaluated as part of the operational risk. Choice D is unlikely to be as critical a breach of regulatory legislation. The acceptance of operational risks overrides choices B, C and D.

NEW QUESTION 104

Which of the following would be MOST helpful to achieve alignment between information security and organization objectives?

- A. Key control monitoring
- B. A robust security awareness program
- C. A security program that enables business activities
- D. An effective security architecture

Answer: C

Explanation:

A security program enabling business activities would be most helpful to achieve alignment between information security and organization objectives. All of the other choices are part of the security program and would not individually and directly help as much as the security program.

NEW QUESTION 107

When developing an information security program, what is the MOST useful source of information for determining available resources?

- A. Proficiency test
- B. Job descriptions
- C. Organization chart
- D. Skills inventory

Answer: D

Explanation:

A skills inventory would help identify- the available resources, any gaps and the training requirements for developing resources. Proficiency testing is useful but only with regard to specific technical skills. Job descriptions would not be as useful since they may be out of date or not sufficiently detailed. An organization chart would not provide the details necessary to determine the resources required for this activity.

NEW QUESTION 112

The MOST important component of a privacy policy is:

- A. notification
- B. warrantie
- C. liabilitie
- D. geographic coverag

Answer: A

Explanation:

Privacy policies must contain notifications and opt-out provisions: they are a high-level management statement of direction. They do not necessarily address warranties, liabilities or geographic coverage, which are more specific.

NEW QUESTION 113

A security manager meeting the requirements for the international flow of personal data will need to ensure:

- A. a data processing agreemen
- B. a data protection registratio
- C. the agreement of the data subject
- D. subject access procedure

Answer: C

Explanation:

Whenever personal data are transferred across national boundaries, the awareness and agreement of the data subjects are required. Choices A, B and D are supplementary data protection requirements that are not key for international data transfer.

NEW QUESTION 115

Which of the following should be determined while defining risk management strategies?

- A. Risk assessment criteria
- B. Organizational objectives and risk appetite
- C. IT architecture complexity
- D. Enterprise disaster recovery plans

Answer: B

Explanation:

While defining risk management strategies, one needs to analyze the organization's objectives and risk appetite and define a risk management framework based on this analysis. Some organizations may accept known risks, while others may invest in and apply mitigation controls to reduce risks. Risk assessment criteria would become part of this framework, but only after proper analysis. IT architecture complexity and enterprise disaster recovery plans are more directly related to assessing risks than defining strategies.

NEW QUESTION 116

Who in an organization has the responsibility for classifying information?

- A. Data custodian
- B. Database administrator
- C. Information security officer
- D. Data owner

Answer: D

Explanation:

The data owner has full responsibility over data. The data custodian is responsible for securing the information. The database administrator carries out the technical administration. The information security officer oversees the overall classification management of the information.

NEW QUESTION 119

Which of the following characteristics is MOST important when looking at prospective candidates for the role of chief information security officer (CISO)?

- A. Knowledge of information technology platforms, networks and development methodologies
- B. Ability to understand and map organizational needs to security technologies
- C. Knowledge of the regulatory environment and project management techniques
- D. Ability to manage a diverse group of individuals and resources across an organization

Answer: B

Explanation:

Information security will be properly aligned with the goals of the business only with the ability to understand and map organizational needs to enable security technologies. All of the other choices are important but secondary to meeting business security needs.

NEW QUESTION 121

Which of the following situations must be corrected FIRST to ensure successful information security governance within an organization?

- A. The information security department has difficulty filling vacancie
- B. The chief information officer (CIO) approves security policy change
- C. The information security oversight committee only meets quarterl
- D. The data center manager has final signoff on all security project

Answer: D

Explanation:

A steering committee should be in place to approve all security projects. The fact that the data center manager has final signoff for all security projects indicates that a steering committee is not being used and that information security is relegated to a subordinate place in the organization. This would indicate a failure of information security governance. It is not inappropriate for an oversight or steering committee to meet quarterly. Similarly, it may be desirable to have the chief information officer (CIO) approve the security policy due to the size of the organization and frequency of updates. Difficulty in filling vacancies is not uncommon due to the shortage of good, qualified information security professionals.

NEW QUESTION 124

Relationships among security technologies are BEST defined through which of the following?

- A. Security metrics
- B. Network topology
- C. Security architecture
- D. Process improvement models

Answer: C

Explanation:

Security architecture explains the use and relationships of security mechanisms. Security metrics measure improvement within the security practice but do not explain the use and relationships of security technologies. Process improvement models and network topology diagrams also do not describe the use and relationships of these technologies.

NEW QUESTION 127

Which of the following individuals would be in the BEST position to sponsor the creation of an information security steering group?

- A. Information security manager
- B. Chief operating officer (COO)
- C. Internal auditor
- D. Legal counsel

Answer: B

Explanation:

The chief operating officer (COO) is highly-placed within an organization and has the most knowledge of business operations and objectives. The chief internal auditor and chief legal counsel are appropriate members of such a steering group. However, sponsoring the creation of the steering committee should be initiated by someone versed in the strategy and direction of the business. Since a security manager is looking to this group for direction, they are not in the best position to oversee formation of this group.

NEW QUESTION 129

An organization's information security processes are currently defined as ad hoc. In seeking to improve their performance level, the next step for the organization should be to:

- A. ensure that security processes are consistent across the organizatio
- B. enforce baseline security levels across the organizatio

- C. ensure that security processes are fully documente
- D. implement monitoring of key performance indicators for security processe

Answer: A

Explanation:

The organization first needs to move from ad hoc to repeatable processes. The organization then needs to document the processes and implement process monitoring and measurement. Baselining security levels will not necessarily assist in process improvement since baselining focuses primarily on control improvement. The organization needs to standardize processes both before documentation, and before monitoring and measurement.

NEW QUESTION 133

The FIRST step to create an internal culture that focuses on information security is to:

- A. implement stronger control
- B. conduct periodic awareness trainin
- C. actively monitor operation
- D. gain the endorsement of executive managemen

Answer: D

Explanation:

Endorsement of executive management in the form of policies provides direction and awareness. The implementation of stronger controls may lead to circumvention. Awareness training is important, but must be based on policies. Actively monitoring operations will not affect culture at all levels.

NEW QUESTION 136

Acceptable risk is achieved when:

- A. residual risk is minimize
- B. transferred risk is minimize
- C. control risk is minimize
- D. inherent risk is minimize

Answer: A

Explanation:

Residual risk is the risk that remains after putting into place an effective risk management program; therefore, acceptable risk is achieved when this amount is minimized. Transferred risk is risk that has been assumed by a third party and may not necessarily be equal to the minimal form of residual risk. Control risk is the risk that controls may not prevent/detect an incident with a measure of control effectiveness. Inherent risk cannot be minimized.

NEW QUESTION 138

The PRIMARY purpose of using risk analysis within a security program is to:

- A. justify the security expenditur
- B. help businesses prioritize the assets to be protecte
- C. inform executive management of residual risk valu
- D. assess exposures and plan remediatio

Answer: D

Explanation:

Risk analysis explores the degree to which an asset needs protecting so this can be managed effectively. Risk analysis indirectly supports the security expenditure, but justifying the security expenditure is not its primary purpose. Helping businesses prioritize the assets to be protected is an indirect benefit of risk analysis, but not its primary purpose. Informing executive management of residual risk value is not directly relevant.

NEW QUESTION 141

Risk management programs are designed to reduce risk to:

- A. a level that is too small to be measurabl
- B. the point at which the benefit exceeds the expens
- C. a level that the organization is willing to accep
- D. a rate of return that equals the current cost of capita

Answer: C

Explanation:

Risk should be reduced to a level that an organization is willing to accept. Reducing risk to a level too small to measure is impractical and is often cost-prohibitive. To tie risk to a specific rate of return ignores the qualitative aspects of risk that must also be considered. Depending on the risk preference of an organization, it may or may not choose to pursue risk mitigation to the point at which the benefit equals or exceeds the expense. Therefore, choice C is a more precise answer.

NEW QUESTION 143

An organization has to comply with recently published industry regulatory requirements—compliance that potentially has high implementation costs. What should the information security manager do FIRST?

- A. Implement a security committee
- B. Perform a gap analysis
- C. Implement compensating control
- D. Demand immediate compliance

Answer: B

Explanation:

Since they are regulatory requirements, a gap analysis would be the first step to determine the level of compliance already in place. Implementing a security committee or compensating controls would not be the first step. Demanding immediate compliance would not assess the situation.

NEW QUESTION 144

All risk management activities are PRIMARILY designed to reduce impacts to:

- A. a level defined by the security manager
- B. an acceptable level based on organizational risk tolerance
- C. a minimum level consistent with regulatory requirements
- D. the minimum level possible

Answer: B

Explanation:

The aim of risk management is to reduce impacts to an acceptable level. "Acceptable" or "reasonable" are relative terms that can vary based on environment and circumstances. A minimum level that is consistent with regulatory requirements may not be consistent with business objectives, and regulators typically do not assign risk levels. The minimum level possible may not be aligned with business requirements.

NEW QUESTION 145

The value of information assets is BEST determined by:

- A. individual business manager
- B. business systems analyst
- C. information security manager
- D. industry averages benchmarking

Answer: A

Explanation:

Individual business managers are in the best position to determine the value of information assets since they are most knowledgeable of the assets' impact on the business. Business systems developers and information security managers are not as knowledgeable regarding the impact on the business. Peer companies' industry averages do not necessarily provide detailed enough information nor are they as relevant to the unique aspects of the business.

NEW QUESTION 146

The BEST strategy for risk management is to:

- A. achieve a balance between risk and organizational goals
- B. reduce risk to an acceptable level
- C. ensure that policy development properly considers organizational risk
- D. ensure that all unmitigated risks are accepted by management

Answer: B

Explanation:

The best strategy for risk management is to reduce risk to an acceptable level, as this will take into account the organization's appetite for risk and the fact that it would not be practical to eliminate all risk. Achieving balance between risk and organizational goals is not always practical. Policy development must consider organizational risks as well as business objectives. It may be prudent to ensure that management understands and accepts risks that it is not willing to mitigate, but that is a practice and is not sufficient to be considered a strategy.

NEW QUESTION 148

The impact of losing frame relay network connectivity for 18-24 hours should be calculated using the:

- A. hourly billing rate charged by the carrier
- B. value of the data transmitted over the network
- C. aggregate compensation of all affected business users
- D. financial losses incurred by affected business unit

Answer: D

Explanation:

The bottom line on calculating the impact of a loss is what its cost will be to the organization. The other choices are all factors that contribute to the overall monetary impact.

NEW QUESTION 151

When performing an information risk analysis, an information security manager should FIRST:

- A. establish the ownership of asset
- B. evaluate the risks to the asset
- C. take an asset inventor
- D. categorize the asset

Answer: C

Explanation:

Assets must be inventoried before any of the other choices can be performed.

NEW QUESTION 155

Ongoing tracking of remediation efforts to mitigate identified risks can BEST be accomplished through the use of which of the following?

- A. Tree diagrams
- B. Venn diagrams
- C. Heat charts
- D. Bar charts

Answer: C

Explanation:

Meat charts, sometimes referred to as stoplight charts, quickly and clearly show the current status of remediation efforts. Venn diagrams show the connection between sets; tree diagrams are useful for decision analysis; and bar charts show relative size.

NEW QUESTION 157

Which of the following types of information would the information security manager expect to have the LOWEST level of security protection in a large, multinational enterprise?

- A. Strategic business plan
- B. Upcoming financial results
- C. Customer personal information
- D. Previous financial results

Answer: D

Explanation:

Previous financial results are public; all of the other choices are private information and should only be accessed by authorized entities.

NEW QUESTION 162

The security responsibility of data custodians in an organization will include:

- A. assuming overall protection of information asset
- B. determining data classification level
- C. implementing security controls in products they instal
- D. ensuring security measures are consistent with polic

Answer: D

Explanation:

Security responsibilities of data custodians within an organization include ensuring that appropriate security measures are maintained and are consistent with organizational policy. Executive management holds overall responsibility for protection of the information assets. Data owners determine data classification levels for information assets so that appropriate levels of controls can be provided to meet the requirements relating to confidentiality, integrity and availability. Implementation of information security in products is the responsibility of the IT developers.

NEW QUESTION 166

Risk acceptance is a component of which of the following?

- A. Assessment
- B. Mitigation
- C. Evaluation
- D. Monitoring

Answer: B

Explanation:

Risk acceptance is one of the alternatives to be considered in the risk mitigation process. Assessment and evaluation are components of the risk analysis process. Risk acceptance is not a component of monitoring.

NEW QUESTION 168

Which of the following steps in conducting a risk assessment should be performed FIRST?

- A. Identify business assets
- B. Identify business risks
- C. Assess vulnerabilities
- D. Evaluate key controls

Answer: A

Explanation:

Risk assessment first requires one to identify the business assets that need to be protected before identifying the threats. The next step is to establish whether those threats represent business risk by identifying the likelihood and effect of occurrence, followed by assessing the vulnerabilities that may affect the security of the asset. This process establishes the control objectives against which key controls can be evaluated.

NEW QUESTION 172

What does a network vulnerability assessment intend to identify?

- A. 0-day vulnerabilities
- B. Malicious software and spyware
- C. Security design flaws
- D. Misconfiguration and missing updates

Answer: D

Explanation:

A network vulnerability assessment intends to identify known vulnerabilities based on common misconfigurations and missing updates. 0-day vulnerabilities by definition are not previously known and therefore are undetectable. Malicious software and spyware are normally addressed through antivirus and antispymware policies. Security design flaws require a deeper level of analysis.

NEW QUESTION 177

During which phase of development is it MOST appropriate to begin assessing the risk of a new application system?

- A. Feasibility
- B. Design
- C. Development
- D. Testing

Answer: A

Explanation:

Risk should be addressed as early in the development of a new application system as possible. In some cases, identified risks could be mitigated through design changes. If needed changes are not identified until design has already commenced, such changes become more expensive. For this reason, beginning risk assessment during the design, development or testing phases is not the best solution.

NEW QUESTION 182

A project manager is developing a developer portal and requests that the security manager assign a public IP address so that it can be accessed by in-house staff and by external consultants outside the organization's local area network (LAN). What should the security manager do FIRST?

- A. Understand the business requirements of the developer portal
- B. Perform a vulnerability assessment of the developer portal
- C. Install an intrusion detection system (IDS)
- D. Obtain a signed nondisclosure agreement (NDA) from the external consultants before allowing external access to the server

Answer: A

Explanation:

The information security manager cannot make an informed decision about the request without first understanding the business requirements of the developer portal. Performing a vulnerability assessment of developer portal and installing an intrusion detection system (IDS) are best practices but are subsequent to understanding the requirements. Obtaining a signed nondisclosure agreement will not take care of the risks inherent in the organization's application.

NEW QUESTION 187

After obtaining commitment from senior management, which of the following should be completed NEXT when establishing an information security program?

- A. Define security metrics
- B. Conduct a risk assessment
- C. Perform a gap analysis
- D. Procure security tools

Answer: B

Explanation:

When establishing an information security program, conducting a risk assessment is key to identifying the needs of the organization and developing a security strategy. Defining security metrics, performing a gap analysis and procuring security tools are all subsequent considerations.

NEW QUESTION 191

Which program element should be implemented FIRST in asset classification and control?

- A. Risk assessment
- B. Classification
- C. Valuation
- D. Risk mitigation

Answer: C

Explanation:

Valuation is performed first to identify and understand the assets needing protection. Risk assessment is performed to identify and quantify threats to information assets that are selected by the first step, valuation. Classification and risk mitigation are steps following valuation.

NEW QUESTION 194

Which of the following would be the MOST relevant factor when defining the information classification policy?

- A. Quantity of information
- B. Available IT infrastructure
- C. Benchmarking
- D. Requirements of data owners

Answer: D

Explanation:

When defining the information classification policy, the requirements of the data owners need to be identified. The quantity of information, availability of IT infrastructure and benchmarking may be part of the scheme after the fact and would be less relevant.

NEW QUESTION 195

Which of the following is the PRIMARY reason for implementing a risk management program?

- A. Allows the organization to eliminate risk
- B. Is a necessary part of management's due diligence
- C. Satisfies audit and regulatory requirements
- D. Assists in incrementing the return on investment (ROD)

Answer: B

Explanation:

The key reason for performing risk management is that it is part of management's due diligence. The elimination of all risk is not possible. Satisfying audit and regulatory requirements is of secondary importance. A risk management program may or may not increase the return on investment (ROD).

NEW QUESTION 200

Which of the following roles is PRIMARILY responsible for determining the information classification levels for a given information asset?

- A. Manager
- B. Custodian
- C. User
- D. Owner

Answer: D

Explanation:

Although the information owner may be in a management position and is also considered a user, the information owner role has the responsibility for determining information classification levels. Management is responsible for higher-level issues such as providing and approving budget, supporting activities, etc. The information custodian is responsible for day-to-day security tasks such as protecting information, backing up information, etc. Users are the lowest level. They use the data, but do not classify the data. The owner classifies the data.

NEW QUESTION 201

In performing a risk assessment on the impact of losing a server, the value of the server should be calculated using the:

- A. original cost to acquire
- B. cost of the software store
- C. annualized loss expectancy (ALE).
- D. cost to obtain a replacement

Answer: D

Explanation:

The value of the server should be based on its cost of replacement. The original cost may be significantly different from the current cost and, therefore, not as relevant. The value of the software is not at issue because it can be restored from backup media. The ALE for all risks related to the server does not represent the

server's value.

NEW QUESTION 205

The recovery point objective (RPO) requires which of the following?

- A. Disaster declaration
- B. Before-image restoration
- C. System restoration
- D. After-image processing

Answer: B

Explanation:

The recovery point objective (RPO) is the point in the processing flow at which system recovery should occur. This is the predetermined state of the application processing and data used to restore the system and to continue the processing flow. Disaster declaration is independent of this processing checkpoint. Restoration of the system can occur at a later date, as does the return to normal, after-image processing.

NEW QUESTION 210

An information security manager is advised by contacts in law enforcement that there is evidence that his/ her company is being targeted by a skilled gang of hackers known to use a variety of techniques, including social engineering and network penetration. The FIRST step that the security manager should take is to:

- A. perform a comprehensive assessment of the organization's exposure to the hacker's technique
- B. initiate awareness training to counter social engineerin
- C. immediately advise senior management of the elevated ris
- D. increase monitoring activities to provide early detection of intrusio

Answer: C

Explanation:

Information about possible significant new risks from credible sources should be provided to management along with advice on steps that need to be taken to counter the threat. The security manager should assess the risk, but senior management should be immediately advised. It may be prudent to initiate an awareness campaign subsequent to sounding the alarm if awareness training is not current. Monitoring activities should also be increased.

NEW QUESTION 212

Risk assessment is MOST effective when performed:

- A. at the beginning of security program developmen
- B. on a continuous basi
- C. while developing the business case for the security progra
- D. during the business change proces

Answer: B

Explanation:

Risk assessment needs to be performed on a continuous basis because of organizational and technical changes. Risk assessment must take into account all significant changes in order to be effective.

NEW QUESTION 213

Who would be in the BEST position to determine the recovery point objective (RPO) for business applications?

- A. Business continuity coordinator
- B. Chief operations officer (COO)
- C. Information security manager
- D. Internal audit

Answer: B

Explanation:

The recovery point objective (RPO) is the processing checkpoint to which systems are recovered. In addition to data owners, the chief operations officer (COO) is the most knowledgeable person to make this decision. It would be inappropriate for the information security manager or an internal audit to determine the RPO because they are not directly responsible for the data or the operation.

NEW QUESTION 215

A company's mail server allows anonymous file transfer protocol (FTP) access which could be exploited. What process should the information security manager deploy to determine the necessity for remedial action?

- A. A penetration test
- B. A security baseline review
- C. A risk assessment
- D. A business impact analysis (BIA)

Answer: C

Explanation:

A risk assessment will identify- the business impact of such vulnerability being exploited and is, thus, the correct process. A penetration test or a security baseline review may identify the vulnerability but not the remedy. A business impact analysis (BIA) will more likely identify the impact of the loss of the mail server.

NEW QUESTION 219

Data owners are PRIMARILY responsible for establishing risk mitigation methods to address which of the following areas?

- A. Platform security
- B. Entitlement changes
- C. Intrusion detection
- D. Antivirus controls

Answer: B

Explanation:

Data owners are responsible for assigning user entitlements and approving access to the systems for which they are responsible. Platform security, intrusion detection and antivirus controls are all within the responsibility of the information security manager.

NEW QUESTION 220

A common concern with poorly written web applications is that they can allow an attacker to:

- A. gain control through a buffer overflow
- B. conduct a distributed denial of service (DoS) attack
- C. abuse a race condition
- D. inject structured query language (SQL) statement

Answer: D

Explanation:

Structured query language (SQL) injection is one of the most common and dangerous web application vulnerabilities. Buffer overflows and race conditions are very difficult to find and exploit on web applications. Distributed denial of service (DoS) attacks have nothing to do with the quality of a web application.

NEW QUESTION 224

Which of the following results from the risk assessment process would BEST assist risk management decision making?

- A. Control risk
- B. Inherent risk
- C. Risk exposure
- D. Residual risk

Answer: D

Explanation:

Residual risk provides management with sufficient information to decide to the level of risk that an organization is willing to accept. Control risk is the risk that a control may not succeed in preventing an undesirable event. Risk exposure is the likelihood of an undesirable event occurring. Inherent risk is an important factor to be considered during the risk assessment.

NEW QUESTION 226

The recovery time objective (RTO) is reached at which of the following milestones?

- A. Disaster declaration
- B. Recovery of the backups
- C. Restoration of the system
- D. Return to business as usual processing

Answer: C

Explanation:

The recovery time objective (RTO) is based on the amount of time required to restore a system; disaster declaration occurs at the beginning of this period. Recovery of the backups occurs shortly after the beginning of this period. Return to business as usual processing occurs significantly later than the RTO. RTO is an "objective," and full restoration may or may not coincide with the RTO. RTO can be the minimum acceptable operational level, far short of normal operations.

NEW QUESTION 229

Which of the following are the essential ingredients of a business impact analysis (BIA)?

- A. Downtime tolerance, resources and criticality
- B. Cost of business outages in a year as a factor of the security budget
- C. Business continuity testing methodology being deployed
- D. Structure of the crisis management team

Answer: A

Explanation:

The main purpose of a BIA is to measure the downtime tolerance, associated resources and criticality of a business function. Options B, C and D are all associated with business continuity planning, but are not related to the BIA.

NEW QUESTION 232

To ensure that payroll systems continue on in an event of a hurricane hitting a data center, what would be the FIRST crucial step an information security manager would take in ensuring business continuity planning?

- A. Conducting a qualitative and quantitative risk analysis
- B. Assigning value to the asset
- C. Weighing the cost of implementing the plan v
- D. financial loss
- E. Conducting a business impact analysis (BIA).

Answer: D

Explanation:

BIA is an essential component of an organization's business continuity plan; it includes an exploratory component to reveal any vulnerabilities and a planning component to develop strategies for minimizing risk. It is the first crucial step in business continuity planning. Qualitative and quantitative risk analysis will have been completed to define the dangers to individuals, businesses and government agencies posed by potential natural and human-caused adverse events. Assigning value to assets is part of the BIA process. Weighing the cost of implementing the plan vs. financial loss is another part of the BIA.

NEW QUESTION 234

It is important to classify and determine relative sensitivity of assets to ensure that:

- A. cost of protection is in proportion to sensitivity
- B. highly sensitive assets are protected
- C. cost of controls is minimized
- D. countermeasures are proportional to risk

Answer: D

Explanation:

Classification of assets needs to be undertaken to determine sensitivity of assets in terms of risk to the business operation so that proportional countermeasures can be effectively implemented. While higher costs are allowable to protect sensitive assets, and it is always reasonable to minimize the costs of controls, it is most important that the controls and countermeasures are commensurate to the risk since this will justify the costs. Choice B is important but it is an incomplete answer because it does not factor in risk. Therefore, choice D is the most important.

NEW QUESTION 239

The service level agreement (SLA) for an outsourced IT function does not reflect an adequate level of protection. In this situation an information security manager should:

- A. ensure the provider is made liable for losses
- B. recommend not renewing the contract upon expiration
- C. recommend the immediate termination of the contract
- D. determine the current level of security

Answer: D

Explanation:

It is important to ensure that adequate levels of protection are written into service level agreements (SLAs) and other outsourcing contracts. Information must be obtained from providers to determine how that outsource provider is securing information assets prior to making any recommendation or taking any action in order to support management decision making. Choice A is not acceptable in most situations and therefore not a good answer.

NEW QUESTION 241

Which of the following techniques MOST clearly indicates whether specific risk-reduction controls should be implemented?

- A. Countermeasure cost-benefit analysis
- B. Penetration testing
- C. Frequent risk assessment programs
- D. Annual loss expectancy (ALE) calculation

Answer: A

Explanation:

In a countermeasure cost-benefit analysis, the annual cost of safeguards is compared with the expected cost of loss. This can then be used to justify a specific control measure. Penetration testing may indicate the extent of a weakness but, by itself, will not establish the cost/benefit of a control. Frequent risk assessment programs will certainly establish what risk exists but will not determine the maximum cost of controls. Annual loss expectancy (ALE) is a measure which will contribute to the value of the risk but, alone, will not justify a control.

NEW QUESTION 246

An online banking institution is concerned that the breach of customer personal information will have a significant financial impact due to the need to notify and

compensate customers whose personal information may have been compromised. The institution determines that residual risk will always be too high and decides to:

- A. mitigate the impact by purchasing insurance
- B. implement a circuit-level firewall to protect the network
- C. increase the resiliency of security measures in place
- D. implement a real-time intrusion detection system

Answer: A

Explanation:

Since residual risk will always be too high, the only practical solution is to mitigate the financial impact by purchasing insurance.

NEW QUESTION 251

The MOST appropriate owner of customer data stored in a central database, used only by an organization's sales department, would be the:

- A. sales department
- B. database administrator
- C. chief information officer (CIO).
- D. head of the sales department

Answer: D

Explanation:

The owner of the information asset should be the person with the decision-making power in the department deriving the most benefit from the asset. In this case, it would be the head of the sales department. The organizational unit cannot be the owner of the asset because that removes personal responsibility. The database administrator is a custodian. The chief information officer (CIO) would not be an owner of this database because the CIO is less likely to be knowledgeable about the specific needs of sales operations and security concerns.

NEW QUESTION 253

The PRIMARY reason for initiating a policy exception process is when:

- A. operations are too busy to comply
- B. the risk is justified by the benefits
- C. policy compliance would be difficult to enforce
- D. users may initially be inconvenienced

Answer: B

Explanation:

Exceptions to policy are warranted in circumstances where compliance may be difficult or impossible and the risk of noncompliance is outweighed by the benefits. Being busy is not a justification for policy exceptions, nor is the fact that compliance cannot be enforced. User inconvenience is not a reason to automatically grant exception to a policy.

NEW QUESTION 258

A global financial institution has decided not to take any further action on a denial of service (DoS) risk found by the risk assessment team. The MOST likely reason they made this decision is that:

- A. there are sufficient safeguards in place to prevent this risk from happening
- B. the needed countermeasure is too complicated to deploy
- C. the cost of countermeasure outweighs the value of the asset and potential loss
- D. The likelihood of the risk occurring is unknown

Answer: C

Explanation:

An organization may decide to live with specific risks because it would cost more to protect themselves than the value of the potential loss. The safeguards need to match the risk level. While countermeasures could be too complicated to deploy, this is not the most compelling reason. It is unlikely that a global financial institution would not be exposed to such attacks and the frequency could not be predicted.

NEW QUESTION 262

Which of the following is the MAIN reason for performing risk assessment on a continuous basis'?

- A. Justification of the security budget must be continually made
- B. New vulnerabilities are discovered every day
- C. The risk environment is constantly changing
- D. Management needs to be continually informed about emerging risks

Answer: C

Explanation:

The risk environment is impacted by factors such as changes in technology, and business strategy. These changes introduce new threats and vulnerabilities to the

organization. As a result, risk assessment should be performed continuously. Justification of a budget should never be the main reason for performing a risk assessment. New vulnerabilities should be managed through a patch management process. Informing management about emerging risks is important, but is not the main driver for determining when a risk assessment should be performed.

NEW QUESTION 265

A risk management program should reduce risk to:

- A. zer
- B. an acceptable leve
- C. an acceptable percent of revenu
- D. an acceptable probability of occurrenc

Answer: B

Explanation:

Risk should be reduced to an acceptable level based on the risk preference of the organization. Reducing risk to zero is impractical and could be cost-prohibitive. Tying risk to a percentage of revenue is inadvisable since there is no direct correlation between the two. Reducing the probability of risk occurrence may not always be possible, as in the ease of natural disasters. The focus should be on reducing the impact to an acceptable level to the organization, not reducing the probability of the risk.

NEW QUESTION 268

The MOST effective way to incorporate risk management practices into existing production systems is through:

- A. policy developmen
- B. change managemen
- C. awareness trainin
- D. regular monitorin

Answer: B

Explanation:

Change is a process in which new risks can be introduced into business processes and systems. For this reason, risk management should be an integral component of the change management process. Policy development, awareness training and regular monitoring, although all worthwhile activities, are not as effective as change management.

NEW QUESTION 270

Which of the following will BEST protect an organization from internal security attacks?

- A. Static IP addressing
- B. Internal address translation
- C. Prospective employee background checks
- D. Employee awareness certification program

Answer: C

Explanation:

Because past performance is a strong predictor of future performance, background checks of prospective employees best prevents attacks from originating within an organization. Static IP addressing does little to prevent an internal attack. Internal address translation using non-routable addresses is useful against external attacks but not against internal attacks. Employees who certify that they have read security policies are desirable, but this does not guarantee that the employees behave honestly.

NEW QUESTION 271

Which of the following is the BEST method to ensure the overall effectiveness of a risk management program?

- A. User assessments of changes
- B. Comparison of the program results with industry standards
- C. Assignment of risk within the organization
- D. Participation by all members of the organization

Answer: D

Explanation:

Effective risk management requires participation, support and acceptance by all applicable members of the organization, beginning with the executive levels. Personnel must understand their responsibilities and be trained on how to fulfill their roles.

NEW QUESTION 275

There is a time lag between the time when a security vulnerability is first published, and the time when a patch is delivered. Which of the following should be carried out FIRST to mitigate the risk during this time period?

- A. Identify the vulnerable systems and apply compensating controls
- B. Minimize the use of vulnerable systems
- C. Communicate the vulnerability to system users
- D. Update the signatures database of the intrusion detection system (IDS)

Answer: A

Explanation:

The best protection is to identify the vulnerable systems and apply compensating controls until a patch is installed. Minimizing the use of vulnerable systems and communicating the vulnerability to system users could be compensating controls but would not be the first course of action. Choice D does not make clear the timing of when the intrusion detection system (IDS) signature list would be updated to accommodate the vulnerabilities that are not yet publicly known. Therefore, this approach should not always be considered as the first option.

NEW QUESTION 278

A business impact analysis (BIA) is the BEST tool for calculating:

- A. total cost of ownership
- B. priority of restoration
- C. annualized loss expectancy (ALE).
- D. residual risk

Answer: B

Explanation:

A business impact analysis (BIA) is the best tool for calculating the priority of restoration for applications. It is not used to determine total cost of ownership, annualized loss expectancy (ALE) or residual risk to the organization.

NEW QUESTION 279

A mission-critical system has been identified as having an administrative system account with attributes that prevent locking and change of privileges and name. Which would be the BEST approach to prevent successful brute forcing of the account?

- A. Prevent the system from being accessed remotely
- B. Create a strong random password
- C. Ask for a vendor patch
- D. Track usage of the account by audit trails

Answer: B

Explanation:

Creating a strong random password reduces the risk of a successful brute force attack by exponentially increasing the time required. Preventing the system from being accessed remotely is not always an option in mission-critical systems and still leaves local access risks. Vendor patches are not always available, tracking usage is a detective control and will not prevent an attack.

NEW QUESTION 281

Which of the following is the MOST important requirement for setting up an information security infrastructure for a new system?

- A. Performing a business impact analysis (BIA)
- B. Considering personal information devices as part of the security policy
- C. Initiating IT security training and familiarization
- D. Basing the information security infrastructure on risk assessment

Answer: D

Explanation:

The information security infrastructure should be based on risk. While considering personal information devices as part of the security policy may be a consideration, it is not the most important requirement. A BIA is typically carried out to prioritize business processes as part of a business continuity plan. Initiating IT security training may not be important for the purpose of the information security infrastructure.

NEW QUESTION 283

Which of the following would help management determine the resources needed to mitigate a risk to the organization?

- A. Risk analysis process
- B. Business impact analysis (BIA)
- C. Risk management balanced scorecard
- D. Risk-based audit program

Answer: B

Explanation:

The business impact analysis (BIA) determines the possible outcome of a risk and is essential to determine the appropriate cost of control. The risk analysis process provides comprehensive data, but does not determine definite resources to mitigate the risk as does the BIA. The risk management balanced scorecard is a measuring tool for goal attainment. A risk-based audit program is used to focus the audit process on the areas of greatest importance to the organization.

NEW QUESTION 287

A risk management approach to information protection is:

- A. managing risks to an acceptable level, commensurate with goals and objective
- B. accepting the security posture provided by commercial security product
- C. implementing a training program to educate individuals on information protection and risk
- D. managing risk tools to ensure that they assess all information protection vulnerabilities

Answer: A

Explanation:

Risk management is identifying all risks within an organization, establishing an acceptable level of risk and effectively managing risks which may include mitigation or transfer. Accepting the security posture provided by commercial security products is an approach that would be limited to technology components and may not address all business operations of the organization. Education is a part of the overall risk management process. Tools may be limited to technology and would not address non-technology risks.

NEW QUESTION 291

When implementing security controls, an information security manager must PRIMARILY focus on:

- A. minimizing operational impact
- B. eliminating all vulnerabilities
- C. usage by similar organization
- D. certification from a third party

Answer: A

Explanation:

Security controls must be compatible with business needs. It is not feasible to eliminate all vulnerabilities. Usage by similar organizations does not guarantee that controls are adequate. Certification by a third party is important, but not a primary concern.

NEW QUESTION 295

Which of the following would be MOST relevant to include in a cost-benefit analysis of a two-factor authentication system?

- A. Annual loss expectancy (ALE) of incidents
- B. Frequency of incidents
- C. Total cost of ownership (TCO)
- D. Approved budget for the project

Answer: C

Explanation:

The total cost of ownership (TCO) would be the most relevant piece of information in that it would establish a cost baseline and it must be considered for the full life cycle of the control. Annual loss expectancy (ALE) and the frequency of incidents could help measure the benefit, but would have more of an indirect relationship as not all incidents may be mitigated by implementing a two-factor authentication system. The approved budget for the project may have no bearing on what the project may actually cost.

NEW QUESTION 300

When a significant security breach occurs, what should be reported FIRST to senior management?

- A. A summary of the security logs that illustrates the sequence of events
- B. An explanation of the incident and corrective action taken
- C. An analysis of the impact of similar attacks at other organizations
- D. A business case for implementing stronger logical access controls

Answer: B

Explanation:

When reporting an incident to senior management, the initial information to be communicated should include an explanation of what happened and how the breach was resolved. A summary of security logs would be too technical to report to senior management. An analysis of the impact of similar attacks and a business case for improving controls would be desirable; however, these would be communicated later in the process.

NEW QUESTION 301

Who is responsible for ensuring that information is classified?

- A. Senior management
- B. Security manager
- C. Data owner
- D. Custodian

Answer: C

Explanation:

The data owner is responsible for applying the proper classification to the data. Senior management is ultimately responsible for the organization. The security officer is responsible for applying security protection relative to the level of classification specified by the owner. The technology group is delegated the custody of the data by the data owner, but the group does not classify the information.

NEW QUESTION 306

The PRIMARY benefit of performing an information asset classification is to:

- A. link security requirements to business objective
- B. identify controls commensurate to risk
- C. define access rights
- D. establish ownership

Answer: B

Explanation:

All choices are benefits of information classification. However, identifying controls that are proportional to the risk in all cases is the primary benefit of the process.

NEW QUESTION 311

What is the BEST technique to determine which security controls to implement with a limited budget?

- A. Risk analysis
- B. Annualized loss expectancy (ALE) calculations
- C. Cost-benefit analysis
- D. Impact analysis

Answer: C

Explanation:

Cost-benefit analysis is performed to ensure that the cost of a safeguard does not outweigh its benefit and that the best safeguard is provided for the cost of implementation. Risk analysis identifies the risks and suggests appropriate mitigation. The annualized loss expectancy (ALE) is a subset of a cost-benefit analysis. Impact analysis would indicate how much could be lost if a specific threat occurred.

NEW QUESTION 312

Information security managers should use risk assessment techniques to:

- A. justify selection of risk mitigation strategies
- B. maximize the return on investment (ROI)
- C. provide documentation for auditors and regulators
- D. quantify risks that would otherwise be subjective

Answer: A

Explanation:

Information security managers should use risk assessment techniques to justify and implement a risk mitigation strategy as efficiently as possible. None of the other choices accomplishes that task, although they are important components.

NEW QUESTION 317

Which of the following would BEST address the risk of data leakage?

- A. File backup procedures
- B. Database integrity checks
- C. Acceptable use policies
- D. Incident response procedures

Answer: C

Explanation:

Acceptable use policies are the best measure for preventing the unauthorized disclosure of confidential information. The other choices do not address confidentiality of information.

NEW QUESTION 318

When performing a risk assessment, the MOST important consideration is that:

- A. management supports risk mitigation efforts
- B. annual loss expectations (ALEs) have been calculated for critical assets
- C. assets have been identified and appropriately valued
- D. attack motives, means and opportunities be understood

Answer: C

Explanation:

Identification and valuation of assets provides the basis for risk management efforts as it relates to the criticality and sensitivity of assets. Management support is always important, but is not relevant when determining the proportionality of risk management efforts. ALE calculations are only valid if assets have first been identified and appropriately valued. Motives, means and opportunities should already be factored in as a part of a risk assessment.

NEW QUESTION 320

Risk assessment should be built into which of the following systems development phases to ensure that risks are addressed in a development project?

- A. Programming
- B. Specification
- C. User testing
- D. Feasibility

Answer: D

Explanation:

Risk should be addressed as early as possible in the development cycle. The feasibility study should include risk assessment so that the cost of controls can be estimated before the project proceeds. Risk should also be considered in the specification phase where the controls are designed, but this would still be based on the assessment carried out in the feasibility study. Assessment would not be relevant in choice A or C.

NEW QUESTION 323

When residual risk is minimized:

- A. acceptable risk is probable
- B. transferred risk is acceptable
- C. control risk is reduced
- D. risk is transferable

Answer: A

Explanation:

Since residual risk is the risk that remains after putting into place an effective risk management program, it is probable that the organization will decide that it is an acceptable risk if sufficiently minimized. Transferred risk is risk that has been assumed by a third party, therefore its magnitude is not relevant. Accordingly, choices B and D are incorrect since transferred risk does not necessarily indicate whether risk is at an acceptable level. Minimizing residual risk will not reduce control risk.

NEW QUESTION 326

Which of the following risks would BEST be assessed using quantitative risk assessment techniques?

- A. Customer data stolen
- B. An electrical power outage
- C. A web site defaced by hackers
- D. Loss of the software development team

Answer: B

Explanation:

The effect of the theft of customer data or web site defacement by hackers could lead to a permanent decline in customer confidence, which does not lend itself to measurement by quantitative techniques. Loss of a majority of the software development team could have similar unpredictable repercussions. However, the loss of electrical power for a short duration is more easily measurable and can be quantified into monetary amounts that can be assessed with quantitative techniques.

NEW QUESTION 328

Which of the following risks would BEST be assessed using qualitative risk assessment techniques?

- A. Theft of purchased software
- B. Power outage lasting 24 hours
- C. Permanent decline in customer confidence
- D. Temporary loss of e-mail due to a virus attack

Answer: C

Explanation:

A permanent decline in customer confidence does not lend itself well to measurement by quantitative techniques. Qualitative techniques are more effective in evaluating things such as customer loyalty and goodwill. Theft of software, power outages and temporary loss of e-mail can be quantified into monetary amounts easier than can be assessed with quantitative techniques.

NEW QUESTION 329

In assessing risk, it is MOST essential to:

- A. provide equal coverage for all asset type
- B. use benchmarking data from similar organization
- C. consider both monetary value and likelihood of loss
- D. focus primarily on threats and recent business losses

Answer: C

Explanation:

A risk analysis should take into account the potential financial impact and likelihood of a loss. It should not weigh all potential losses evenly, nor should it focus

primarily on recent losses or losses experienced by similar firms. Although this is important supplementary information, it does not reflect the organization's real situation. Geography and other factors come into play as well.

NEW QUESTION 331

Which two components PRIMARILY must be assessed in an effective risk analysis?

- A. Visibility and duration
- B. Likelihood and impact
- C. Probability and frequency
- D. Financial impact and duration

Answer: B

Explanation:

The probability or likelihood of the event and the financial impact or magnitude of the event must be assessed first. Duration refers to the length of the event; it is important in order to assess impact but is secondary. Once the likelihood is determined, the frequency is also important to determine overall impact.

NEW QUESTION 334

An organization has decided to implement additional security controls to treat the risks of a new process. This is an example of:

- A. eliminating the risk
- B. transferring the risk
- C. mitigating the risk
- D. accepting the risk

Answer: C

Explanation:

Risk can never be eliminated entirely. Transferring the risk gives it away such as buying insurance so the insurance company can take the risk. Implementing additional controls is an example of mitigating risk. Doing nothing to mitigate the risk would be an example of accepting risk.

NEW QUESTION 339

Which of the following is the MOST appropriate use of gap analysis?

- A. Evaluating a business impact analysis (BIA)
- B. Developing a balanced business scorecard
- C. Demonstrating the relationship between controls
- D. Measuring current state v
- E. desired future state

Answer: D

Explanation:

A gap analysis is most useful in addressing the differences between the current state and an ideal future state. It is not as appropriate for evaluating a business impact analysis (BIA), developing a balanced business scorecard or demonstrating the relationship between variables.

NEW QUESTION 341

Which of the following is the MOST effective solution for preventing internal users from modifying sensitive and classified information?

- A. Baseline security standards
- B. System access violation logs
- C. Role-based access controls
- D. Exit routines

Answer: C

Explanation:

Role-based access controls help ensure that users only have access to files and systems appropriate for their job role. Violation logs are detective and do not prevent unauthorized access. Baseline security standards do not prevent unauthorized access. Exit routines are dependent upon appropriate role-based access.

NEW QUESTION 345

An information security manager uses security metrics to measure the:

- A. performance of the information security program
- B. performance of the security baseline
- C. effectiveness of the security risk analysis
- D. effectiveness of the incident response team

Answer: A

Explanation:

The security metrics should be designed so that there is a relationship to the performance of the overall security program in terms of effectiveness measurement.

Use of security metrics occurs after the risk assessment process and does not measure it. Measurement of the incident response team performance is included in the overall program performance, so this is an incomplete answer.

NEW QUESTION 347

Who can BEST advocate the development of and ensure the success of an information security program?

- A. Internal auditor
- B. Chief operating officer (COO)
- C. Steering committee
- D. IT management

Answer: C

Explanation:

Senior management represented in the security steering committee is in the best position to advocate the establishment of and continued support for an information security program. The chief operating officer (COO) will be a member of that committee. An internal auditor is a good advocate but is secondary to the influence of senior management. IT management has a lesser degree of influence and would also be part of the steering committee.

NEW QUESTION 348

When a user employs a client-side digital certificate to authenticate to a web server through Secure Socket Layer (SSL), confidentiality is MOST vulnerable to which of the following?

- A. IP spoofing
- B. Man-in-the-middle attack
- C. Repudiation
- D. Trojan

Answer: D

Explanation:

A Trojan is a program that gives the attacker full control over the infected computer, thus allowing the attacker to hijack, copy or alter information after authentication by the user. IP spoofing will not work because IP is not used as an authentication mechanism. Man-in-the-middle attacks are not possible if using SSL with client-side certificates. Repudiation is unlikely because client-side certificates authenticate the user.

NEW QUESTION 352

The BEST reason for an organization to have two discrete firewalls connected directly to the Internet and to the same DMZ would be to:

- A. provide in-depth defenses
- B. separate test and production
- C. permit traffic load balancing
- D. prevent a denial-of-service attack

Answer: C

Explanation:

Having two entry points, each guarded by a separate firewall, is desirable to permit traffic load balancing. As they both connect to the Internet and to the same demilitarized zone (DMZ), such an arrangement is not practical for separating test from production or preventing a denial-of-service attack.

NEW QUESTION 354

Which of the following is the BEST metric for evaluating the effectiveness of security awareness training? The number of:

- A. password resets
- B. reported incidents
- C. incidents resolved
- D. access rule violations

Answer: B

Explanation:

Reported incidents will provide an indicator of the awareness level of staff. An increase in reported incidents could indicate that the staff is paying more attention to security. Password resets and access rule violations may or may not have anything to do with awareness levels. The number of incidents resolved may not correlate to staff awareness.

NEW QUESTION 355

The BEST protocol to ensure confidentiality of transmissions in a business-to-customer (B2C) financial web application is:

- A. Secure Sockets Layer (SSL).
- B. Secure Shell (SSH).
- C. IP Security (IPSec).
- D. Secure/Multipurpose Internet Mail Extensions (S/MIME).

Answer: A

Explanation:

Secure Sockets Layer (SSL) is a cryptographic protocol that provides secure communications providing end point authentication and communications privacy over the Internet. In typical use, all data transmitted between the customer and the business are, therefore, encrypted by the business's web server and remain confidential. SSH File Transfer Protocol (SFTP) is a network protocol that provides file transfer and manipulation functionality over any reliable data stream. It is typically used with the SSH-2 protocol to provide secure file transfer. IP Security (IPSec) is a standardized framework for securing Internet Protocol (IP) communications by encrypting and/or authenticating each IP packet in a data stream. There are two modes of IPSec operation: transport mode and tunnel mode. Secure/Multipurpose Internet Mail Extensions (S/MIME) is a standard for public key encryption and signing of e-mail encapsulated in MIME; it is not a web transaction protocol.

NEW QUESTION 356

Which of the following is the MOST appropriate frequency for updating antivirus signature files for antivirus software on production servers?

- A. Daily
- B. Weekly
- C. Concurrently with O/S patch updates
- D. During scheduled change control updates

Answer: A

Explanation:

New viruses are being introduced almost daily. The effectiveness of virus detection software depends on frequent updates to its virus signatures, which are stored on antivirus signature files so updates may be carried out several times during the day. At a minimum, daily updating should occur. Patches may occur less frequently. Weekly updates may potentially allow new viruses to infect the system.

NEW QUESTION 359

When a newly installed system for synchronizing passwords across multiple systems and platforms abnormally terminates without warning, which of the following should automatically occur FIRST?

- A. The firewall should block all inbound traffic during the outage
- B. All systems should block new logins until the problem is corrected
- C. Access control should fall back to no synchronized mode
- D. System logs should record all user activity for later analysis

Answer: C

Explanation:

The best mechanism is for the system to fallback to the original process of logging on individually to each system. Blocking traffic and new logins would be overly restrictive to the conduct of business, while recording all user activity would add little value.

NEW QUESTION 360

Primary direction on the impact of compliance with new regulatory requirements that may lead to major application system changes should be obtained from the:

- A. corporate internal auditor
- B. System developers/analyst
- C. key business process owner
- D. corporate legal counsel

Answer: C

Explanation:

Business process owners are in the best position to understand how new regulatory requirements may affect their systems. Legal counsel and infrastructure management, as well as internal auditors, would not be in as good a position to fully understand all ramifications.

NEW QUESTION 364

Which of the following is MOST effective in preventing the introduction of a code modification that may reduce the security of a critical business application?

- A. Patch management
- B. Change management
- C. Security metrics
- D. Version control

Answer: B

Explanation:

Change management controls the process of introducing changes to systems. Failure to have good change management may introduce new weaknesses into otherwise secure systems. Patch management corrects discovered weaknesses by applying a correction to the original program code. Security metrics provide a means for measuring effectiveness. Version control is a subset of change management.

NEW QUESTION 365

An information security program should be sponsored by:

- A. infrastructure management

- B. the corporate audit departmen
- C. key business process owner
- D. information security managemen

Answer: C

Explanation:

The information security program should ideally be sponsored by business managers, as represented by key business process owners. Infrastructure management is not sufficiently independent and lacks the necessary knowledge regarding specific business requirements. A corporate audit department is not in as good a position to fully understand how an information security program needs to meet the needs of the business. Audit independence and objectivity will be lost, impeding traditional audit functions. Information security implements and executes the program. Although it should promote it at all levels, it cannot sponsor the effort due to insufficient operational knowledge and lack of proper authority.

NEW QUESTION 370

Which of the following is MOST important to the success of an information security program?

- A. Security' awareness training
- B. Achievable goals and objectives
- C. Senior management sponsorship
- D. Adequate start-up budget and staffing

Answer: C

Explanation:

Sufficient senior management support is the most important factor for the success of an information security program. Security awareness training, although important, is secondary. Achievable goals and objectives as well as having adequate budgeting and staffing are important factors, but they will not ensure success if senior management support is not present.

NEW QUESTION 374

An outsource service provider must handle sensitive customer information. Which of the following is MOST important for an information security manager to know?

- A. Security in storage and transmission of sensitive data
- B. Provider's level of compliance with industry standards
- C. Security technologies in place at the facility
- D. Results of the latest independent security review

Answer: A

Explanation:

How the outsourcer protects the storage and transmission of sensitive information will allow an information security manager to understand how sensitive data will be protected. Choice B is an important but secondary consideration. Choice C is incorrect because security technologies are not the only components to protect the sensitive customer information. Choice D is incorrect because an independent security review may not include analysis on how sensitive customer information would be protected.

NEW QUESTION 376

Which of the following tools is MOST appropriate to assess whether information security governance objectives are being met?

- A. SWOT analysis
- B. Waterfall chart
- C. Gap analysis
- D. Balanced scorecard

Answer: D

Explanation:

The balanced scorecard is most effective for evaluating the degree to which information security objectives are being met. A SWOT analysis addresses strengths, weaknesses, opportunities and threats. Although useful, a SWOT analysis is not as effective a tool. Similarly, a gap analysis, while useful for identifying the difference between the current state and the desired future state, is not the most appropriate tool. A waterfall chart is used to understand the flow of one process into another.

NEW QUESTION 377

Which of the following practices completely prevents a man-in-the-middle (MitM) attack between two hosts?

- A. Use security tokens for authentication
- B. Connect through an IPSec VPN
- C. Use https with a server-side certificate
- D. Enforce static media access control (MAC) addresses

Answer: B

Explanation:

IPSec effectively prevents man-in-the-middle (MitM) attacks by including source and destination IPs within the encrypted portion of the packet. The protocol is resilient to MitM attacks. Using token-based authentication does not prevent a MitM attack; however, it may help eliminate reusability of stolen cleartext

credentials. An https session can be intercepted through Domain Name Server (DNS) or Address Resolution Protocol (ARP) poisoning. ARP poisoning—a specific kind of MitM attack—may be prevented by setting static media access control (MAC) addresses. Nevertheless, DNS and NetBIOS resolution can still be attacked to deviate traffic.

NEW QUESTION 378

The MAIN goal of an information security strategic plan is to:

- A. develop a risk assessment pla
- B. develop a data protection pla
- C. protect information assets and resource
- D. establish security governanc

Answer: C

Explanation:

The main goal of an information security strategic plan is to protect information assets and resources. Developing a risk assessment plan and H data protection plan, and establishing security governance refer to tools utilized in the security strategic plan that achieve the protection of information assets and resources.

NEW QUESTION 380

The MOST effective way to ensure that outsourced service providers comply with the organization's information security policy would be:

- A. service level monitorin
- B. penetration testin
- C. periodically auditin
- D. security awareness trainin

Answer: C

Explanation:

Regular audit exercise can spot any gap in the information security compliance. Service level monitoring can only pinpoint operational issues in the organization's operational environment. Penetration testing can identify security vulnerability but cannot ensure information compliance Training can increase users' awareness on the information security policy, but is not more effective than auditing.

NEW QUESTION 381

Which of the following is the MOST important consideration when implementing an intrusion detection system (IDS)?

- A. Tuning
- B. Patching
- C. Encryption
- D. Packet filtering

Answer: A

Explanation:

If an intrusion detection system (IDS) is not properly tuned it will generate an unacceptable number of false positives and/or fail to sound an alarm when an actual attack is underway. Patching is more related to operating system hardening, while encryption and packet filtering would not be as relevant.

NEW QUESTION 386

Which of the following BEST ensures that modifications made to in-house developed business applications do not introduce new security exposures?

- A. Stress testing
- B. Patch management
- C. Change management
- D. Security baselines

Answer: C

Explanation:

Change management controls the process of introducing changes to systems to ensure that unintended changes are not introduced. Patch management involves the correction of software weaknesses and helps ensure that newly identified exploits are mitigated in a timely fashion. Security baselines provide minimum recommended settings. Stress testing ensures that there are no scalability problems.

NEW QUESTION 391

Which of the following devices should be placed within a demilitarized zone (DMZ)?

- A. Network switch
- B. Web server
- C. Database server
- D. File/print server

Answer: B

Explanation:

A web server should normally be placed within a demilitarized zone (DMZ) to shield the internal network. Database and file/print servers may contain confidential or valuable data and should always be placed on the internal network, never on a DMZ that is subject to compromise. Switches may bridge a DMZ to another network but do not technically reside within the DMZ network segment.

NEW QUESTION 396

An organization has adopted a practice of regular staff rotation to minimize the risk of fraud and encourage crosstraining. Which type of authorization policy would BEST address this practice?

- A. Multilevel
- B. Role-based
- C. Discretionary
- D. Attribute-based

Answer: B

Explanation:

A role-based policy will associate data access with the role performed by an individual, thus restricting access to data required to perform the individual's tasks. Multilevel policies are based on classifications and clearances. Discretionary policies leave access decisions up to information resource managers.

NEW QUESTION 401

When speaking to an organization's human resources department about information security, an information security manager should focus on the need for:

- A. an adequate budget for the security program
- B. recruitment of technical IT employee
- C. periodic risk assessment
- D. security awareness training for employee

Answer: D

Explanation:

An information security manager has to impress upon the human resources department the need for security awareness training for all employees. Budget considerations are more of an accounting function. The human resources department would become involved once they are convinced for the need of security awareness training. Recruiting IT-savvy staff may bring in new employees with better awareness of information security, but that is not a replacement for the training requirements of the other employees. Periodic risk assessments may or may not involve the human resources department function.

NEW QUESTION 402

An organization without any formal information security program that has decided to implement information security best practices should FIRST:

- A. invite an external consultant to create the security strategy
- B. allocate budget based on best practice
- C. benchmark similar organization
- D. define high-level business security requirements

Answer: D

Explanation:

All four options are valid steps in the process of implementing information security best practices; however, defining high-level business security requirements should precede the others because the implementation should be based on those security requirements.

NEW QUESTION 403

What is the BEST defense against a Structured Query Language (SQL) injection attack?

- A. Regularly updated signature files
- B. A properly configured firewall
- C. An intrusion detection system
- D. Strict controls on input fields

Answer: D

Explanation:

Structured Query Language (SQL) injection involves the typing of programming command statements within a data entry field on a web page, usually with the intent of fooling the application into thinking that a valid password has been entered in the password entry field. The best defense against such an attack is to have strict edits on what can be typed into a data input field so that programming commands will be rejected. Code reviews should also be conducted to ensure that such edits are in place and that there are no inherent weaknesses in the way the code is written; software is available to test for such weaknesses. All other choices would fail to prevent such an attack.

NEW QUESTION 408

Which of the following, using public key cryptography, ensures authentication, confidentiality and nonrepudiation of a message?

- A. Encrypting first by receiver's private key and second by sender's public key
- B. Encrypting first by sender's private key and second by receiver's public key
- C. Encrypting first by sender's private key and second decrypting by sender's public key
- D. Encrypting first by sender's public key and second by receiver's private key

Answer: B

Explanation:

Encrypting by the sender's private key ensures authentication. By being able to decrypt with the sender's public key, the receiver would know that the message is sent by the sender only and the sender cannot deny/repudiate the message. By encrypting with the sender's public key secondly, only the sender will be able to decrypt the message and confidentiality is assured. The receiver's private key is private to the receiver and the sender cannot have it for encryption. Similarly, the receiver will not have the private key of the sender to decrypt the second-level encryption. In the case of encrypting first by the sender's private key and second, decrypting by the sender's public key, confidentiality is not ensured since the message can be decrypted by anyone using the sender's public key. The receiver's private key would not be available to the sender for second-level encryption. Similarly, the sender's private key would not be available to the receiver for decrypting the message.

NEW QUESTION 410

Which of the following is the MOST important consideration when securing customer credit card data acquired by a point-of-sale (POS) cash register?

- A. Authentication
- B. Hardening
- C. Encryption
- D. Nonrepudiation

Answer: C

Explanation:

Cardholder data should be encrypted using strong encryption techniques. Hardening would be secondary in importance, while nonrepudiation would not be as relevant. Authentication of the point-of-sale (POS) terminal is a previous step to acquiring the card information.

NEW QUESTION 415

Which of the following is the MOST important item to include when developing web hosting agreements with third-party providers?

- A. Termination conditions
- B. Liability limits
- C. Service levels
- D. Privacy restrictions

Answer: C

Explanation:

Service levels are key to holding third parties accountable for adequate delivery of services. This is more important than termination conditions, privacy restrictions or liability limitations.

NEW QUESTION 417

Nonrepudiation can BEST be ensured by using:

- A. strong password
- B. a digital hash
- C. symmetric encryption
- D. digital signature

Answer: D

Explanation:

Digital signatures use a private and public key pair, authenticating both parties. The integrity of the contents exchanged is controlled through the hashing mechanism that is signed by the private key of the exchanging party. A digital hash in itself helps in ensuring integrity of the contents, but not nonrepudiation. Symmetric encryption wouldn't help in nonrepudiation since the keys are always shared between parties. Strong passwords only ensure authentication to the system and cannot be used for nonrepudiation involving two or more parties.

NEW QUESTION 421

Priority should be given to which of the following to ensure effective implementation of information security governance?

- A. Consultation
- B. Negotiation
- C. Facilitation
- D. Planning

Answer: D

Explanation:

Planning is the key to effective implementation of information security governance. Consultation, negotiation and facilitation come after planning.

NEW QUESTION 423

Which of the following devices should be placed within a DMZ?

- A. Router
- B. Firewall
- C. Mail relay
- D. Authentication server

Answer: C

Explanation:

A mail relay should normally be placed within a demilitarized zone (DMZ) to shield the internal network. An authentication server, due to its sensitivity, should always be placed on the internal network, never on a DMZ that is subject to compromise. Both routers and firewalls may bridge a DMZ to another network, but do not technically reside within the DMZ, network segment.

NEW QUESTION 424

Which of the following controls is MOST effective in providing reasonable assurance of physical access compliance to an unmanned server room controlled with biometric devices?

- A. Regular review of access control lists
- B. Security guard escort of visitors
- C. Visitor registry log at the door
- D. A biometric coupled with a PIN

Answer: A

Explanation:

A review of access control lists is a detective control that will enable an information security manager to ensure that authorized persons are entering in compliance with corporate policy. Visitors accompanied by a guard will also provide assurance but may not be cost effective. A visitor registry is the next cost-effective control. A biometric coupled with a PIN will strengthen the access control; however, compliance assurance logs will still have to be reviewed.

NEW QUESTION 429

The MOST important success factor to design an effective IT security awareness program is to:

- A. customize the content to the target audience
- B. ensure senior management is represented
- C. ensure that all the staff is trained
- D. avoid technical content but give concrete examples

Answer: A

Explanation:

Awareness training can only be effective if it is customized to the expectations and needs of attendees. Needs will be quite different depending on the target audience and will vary between business managers, end users and IT staff; program content and the level of detail communicated will therefore be different. Other criteria are also important; however, the customization of content is the most important factor.

NEW QUESTION 430

What is the MOST important reason for conducting security awareness programs throughout an organization?

- A. Reducing the human risk
- B. Maintaining evidence of training records to ensure compliance
- C. Informing business units about the security strategy
- D. Training personnel in security incident response

Answer: A

Explanation:

People are the weakest link in security implementation, and awareness would reduce this risk. Through security awareness and training programs, individual employees can be informed and sensitized on various security policies and other security topics, thus ensuring compliance from each individual. Laws and regulations also aim to reduce human risk. Informing business units about the security strategy is best done through steering committee meetings or other forums.

NEW QUESTION 433

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