



Microsoft

Exam Questions PL-600

Microsoft Power Platform Solution Architect

NEW QUESTION 1

HOTSPOT - (Topic 1)

You need to recommend solutions for the organization’s technical challenges.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Provide workers a self-service option for viewing personal and skills information.	<div><div></div><div>Power Automate</div><div>QnA Maker</div><div>Azure Cognitive Services</div></div>
Authenticate workers who use the self-service option for updating skills information.	<div><div></div><div>Azure Active Directory B2B</div><div>Azure Active Directory B2C</div><div>Dynamics 365 owner team</div></div>
Plan routes for audit teams.	<div><div></div><div>Azure traffic routing</div><div>Address input component</div><div>Dynamics 365 Field Service</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Automate

Self-service purchase is available for Power Platform (Power BI, Power Apps, and Power Automate), Project, and Visio.

Box 2: Azure Active Directory B2B

Scenario: First Up Consulting recruits information technology (IT) workers for temporary or permanent positions at client companies.

Azure Active Directory (Azure AD) business-to-business (B2B) collaboration is a feature within External Identities that lets you invite guest users to collaborate with your organization. With B2B collaboration, you can securely share your company's applications and services with guest users from any other organization, while maintaining control over your own corporate data. Work safely and securely with external partners, large or small, even if they don't have Azure AD or an IT department. A simple invitation and redemption process lets partners use their own credentials to access your company's resources.

Note, Scenario:

? Workers must be able to sign into a portal by using their own email address.

Workers must be required to use a secure method of authentication to be able to view their data.

? User security roles must be customized to ensure that users are able to interact only with the specific data in which they need access. Box 3: Dynamics 365 Field Service

Dynamics 365 Field Service functionality include:

An interactive schedule board helps dispatchers assign work orders to the best resources based on location, availability, skill set, priority, and more. This is done via a manual drag- and-drop method, a semi-automated scheduling assistant, or fully automated with Resource Scheduling Optimization.

The schedule board displays each resource--whether an employee, contractor, or equipment--and their scheduled work orders. Resources and their assigned jobs are also displayed on a map along with routes and traffic patterns in real time.

NEW QUESTION 2

HOTSPOT - (Topic 1)

You need to recommend methods to resolve the organization's issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Resolution method
Users cannot see Power BI reports.	<div> <div></div> <div> Add users to Microsoft 365. Assign Power BI licenses to users. Configure an on-premises data gateway. </div> </div>
Historical data does not appear in reports.	<div> <div></div> <div> Configure Azure Data Lake. Configure a custom connector. Configure an on-premises data gateway. </div> </div>

Answer:

Issue	Resolution method
Users cannot see Power BI reports.	<div> <div></div> <div> Add users to Microsoft 365. Assign Power BI licenses to users. Configure an on-premises data gateway. </div> </div>
Historical data does not appear in reports.	<div> <div></div> <div> Configure Azure Data Lake. Configure a custom connector. Configure an on-premises data gateway. </div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Add users to Microsoft 365.

Scenario: Users cannot view Power BI reports within the Power Platform apps.

Issue: The people you share with may see a locked tile in a dashboard, or a "Permission required" message when they try to view a report.

Solution: You need to grant them permission to the underlying dataset.

? Go to the All or the Datasets + dataflows tab in your content list.

? Select More options (...) next to a dataset, then select Manage permissions.

? Select Add user.

? Enter the full email addresses for individuals, distribution groups, or security groups.

? Select Grant access.

Box 2: Configure an on-premises data gateway.

Scenario: The company plans to reference historical data in the [on-premises] existing system. The records held in these systems will not be migrated to the new solution except for medication information.

The on-premises data gateway acts as a bridge to provide quick and secure data transfer between on-premises data (data that isn't in the cloud) and several Microsoft cloud services. These cloud services include Power BI, PowerApps, Power Automate, Azure Analysis Services, and Azure Logic Apps. By using a gateway, organizations can keep databases and other data sources on their on-premises networks, yet securely use that on- premises data in cloud services.

NEW QUESTION 3

DRAG DROP - (Topic 1)

You need to recommend methods for assigning security to each group of users.

What should you recommend? To answer, drag the appropriate methods to the correct groups of users. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods

Dataverse Application User

Power Platform Local Business Owner Team

Azure Active Directory B2B Guest Access

Azure Active Directory Security Group Team

Answer Area

Group of users	Method
Full-time employees	<div>Method</div>
Automation	<div>Method</div>
Corporate governance auditing team	<div>Method</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Platform Local Business Owner Team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Scenario: Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Azure Active Directory.

Box 2: Azure Active Directory Security Group Team

An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.

Note: The administration of app and data access for Microsoft Dataverse has been extended to allow administrators to use their organization's Azure Active Directory (Azure AD) groups to manage access rights for licensed Dataverse users.

Box 3: Azure Active Directory B2B Guest Access

An Azure AD B2B collaboration user is an external user, typically from a partner organization, that you invite to sign into your Azure AD organization using their own credentials. This B2B collaboration user (also generally referred to as a guest user) can then access the apps and resources you want to share with them. A user object is created for the B2B collaboration user in the same directory as your employees. B2B collaboration user objects have limited privileges in your directory by default, and they can be managed like employees, added to groups, and so on.

Scenario: Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device.

NEW QUESTION 4

DRAG DROP - (Topic 2)

You need to propose a solution for form requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Requirement	Solution
Field controls	Phone number format	
Workflow	Sections of Agents case form	
Custom development		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Field controls
You must standardize the format used by agents to enter customer phone numbers.
Box 2: Workflow
Log issues as cases. The case form must show variable sections based on the case type.

NEW QUESTION 5

- (Topic 2)

You need to recommend the field type to use for configuring meal selections during reservation.
Which field type should you recommend?

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

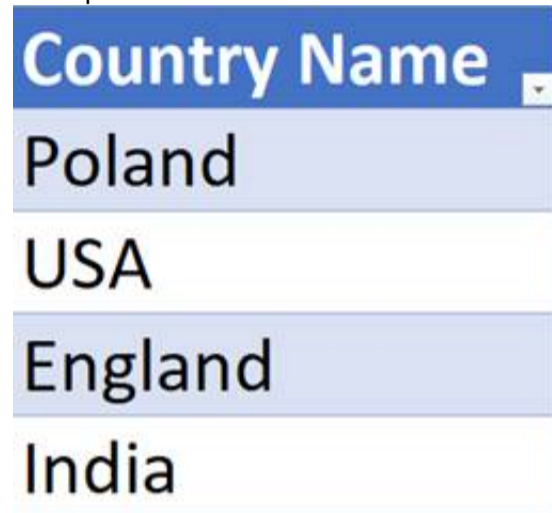
Scenario:

? Customers can select a meal when they make a reservation and can save the meal choices as a customer preference.

? The company offers two types of meals: standard and vegetarian. Meal types can be temporarily unavailable. The airline is considering offering other meal types, such as gluten-free and low-sodium options.

In PowerApps Option set is one of the field types you can use in your Entity. The information type that Option Set stores is a list of text values. And here comes the Option Set advantage – once you define its text values you can centrally managed it.

Example:



Reference:

<https://michalguzowski.pl/how-to-work-with-option-set-in-powerapps/>

NEW QUESTION 6

- (Topic 2)

You need to recommend a solution for agents when working with customers to make reservations.
What should you recommend?

- A. task flows
- B. Business Process Flows
- C. workflows
- D. Power Automate

Answer: B

Explanation:

Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind.

Use business process flows to define a set of steps for people to follow to take them to a desired outcome.

With business processes flows available as an entity, you can now use advanced finds, views, charts, and dashboards sourced from business process flow data for a given entity, such as a lead or opportunity.

Scenario:

? Agents need a solution to replace paper reservation checklists.

? Agents need dashboards to show a current count of all reservations on the entity.

? Agents need a way to track reservation issues.

? Agents need a visual indicator in the interface to determine the reservation step to provide a seamless customer experience.

NEW QUESTION 7

HOTSPOT - (Topic 3)

You need to design the quality inspection order data model.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Obtain the serial number and other machine attributes for use in the inspection order.	<div><div></div><div>Use a virtual table.</div><div>Import to a custom table.</div><div>Create a lookup to Dynamics 365 Field Service.</div></div>
Configure the relationship between inspection orders and inspection ratings.	<div><div></div><div>Create a one-to-many relationship and set the behavior to Parental.</div><div>Create a many-to-many relationship and set the behavior to Parental.</div><div>Create a one-to-many relationship and set the behavior to Cascade None.</div><div>Create a many-to-many relationship and set the behavior to Cascade None.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create a lookup to Dynamics 365 Field Service

Scenario: Machines are assigned serial numbers and placed in stock until they are shipped to customers.

Entity lookup: Allows technicians to choose a Dynamics 365 record. In the inspection designer interface, admins must select an entity and a field to display. For a chosen entity, the Name field and mandatory fields are the entity attributes that can be displayed in the lookup.

Box 2: Create a one-to-many relationship and set the behavior to Parental Scenario: Inspection orders must:

? Allow entry of quality ratings of passed or failed for each quality metric identified

for the machine being rated.

? Be automatically marked as failed if one inspection step rating is marked as failed.

Each inspection order can have one or many inspection steps, and each inspection step has a rating.

Note: Each pair of tables that are eligible to have a 1:N relationship can have multiple 1:N relationships between them. Yet usually only one of those relationships can be considered a parental table relationship.

NEW QUESTION 8

HOTSPOT - (Topic 3)

You need to recommend a solution to meet user interface requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Visual representation of gauge readings with minimum and maximum tolerances.	<div><div></div><div>Create and embed a Power BI radial gauge.</div><div>Create and embed a custom visualization component.</div><div>Create and embed a standard Power Apps donut chart.</div></div>
Add visibility to the manufacturing inspection records for onsite technicians.	<div><div></div><div>Configure mobile offline synchronization.</div><div>Add an inspection order to the work order form</div><div>Modify the sitemap for Dynamics 365 Field Service.</div></div>

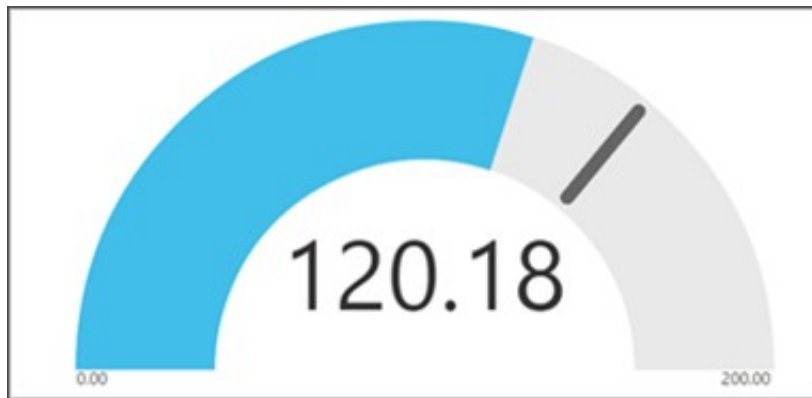
- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create and embed a Power Bi radial gauge

A radial gauge chart has a circular arc and shows a single value that measures progress toward a goal or a Key Performance Indicator (KPI). The line (or needle) represents the goal or target value. The shading represents the progress toward that goal. The value inside the arc represents the progress value. Power BI spreads all possible values evenly along the arc, from the minimum (left-most value) to the maximum (right-most value).



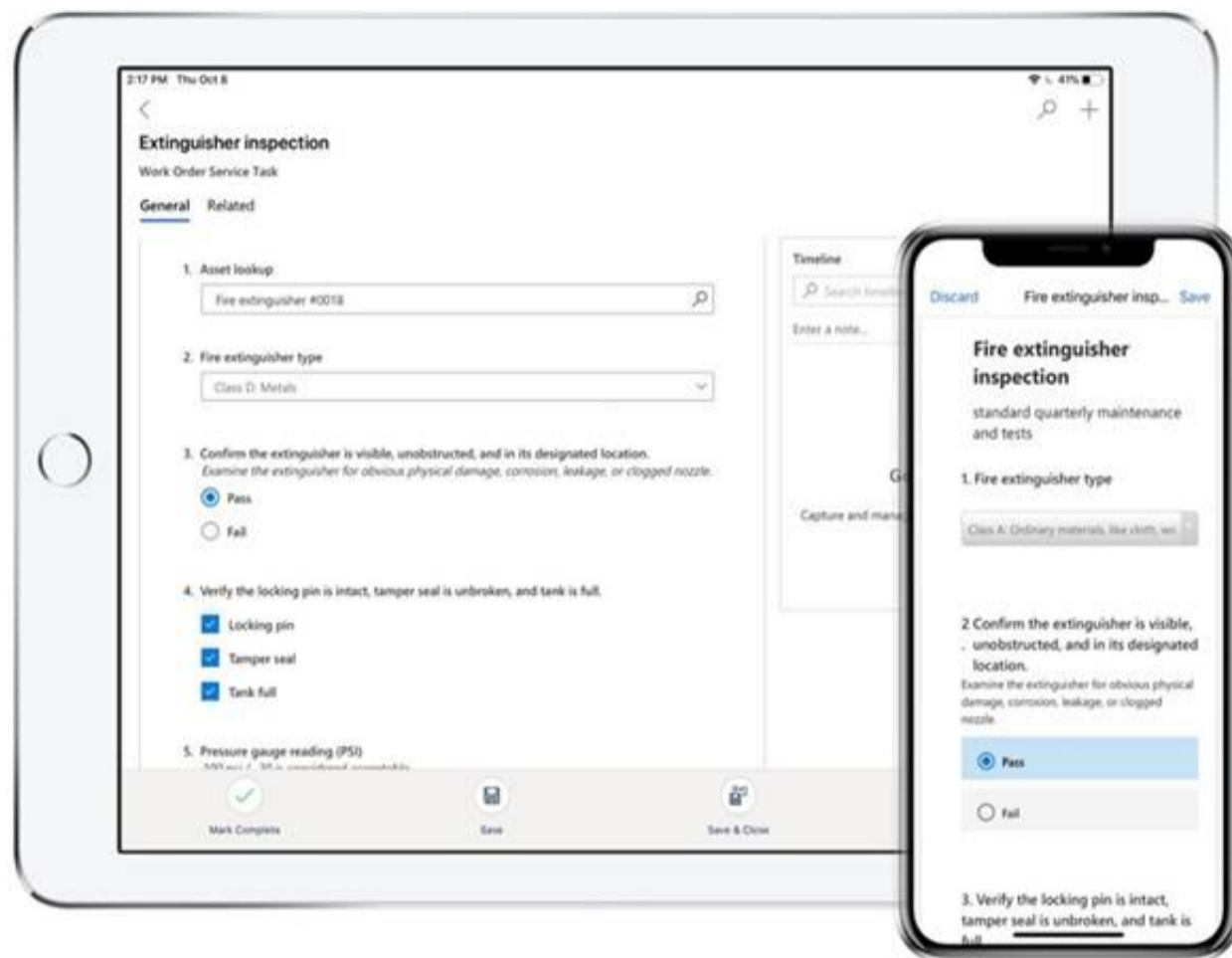
In this example, you're a car retailer tracking the sales team's average sales per month. The needle represents a 140 cars sales goal. The minimum possible average sales is 0 and the maximum is 200. The blue shading shows that the team is averaging approximately 120 sales this month.

Box 2: Add an inspection order to the work order form

You can add inspections to work orders in Dynamics 365 Field Service.

Field Service inspections are digital forms that technicians use to quickly and easily answer a list of questions as part of a work order. The list of questions can include safety protocols, pass-and-fail tests for a customer asset, an interview with a customer, or other audits and assessments performed before, during, or after a work order.

Example:



NEW QUESTION 9

- (Topic 3)

You need to resolve the issue reported during testing. What should you do?

- A. Create an image data type within the Inspection Order table.
- B. Create a relationship within the Inspection Order table to the originating inspection order.
- C. Create a Quick View form for the inspection order.

Answer: B

Explanation:

Need to store the image in the table.

Scenario: The company uses photos of employees to generate employee badges. Photos are uploaded into Microsoft 365 user profiles.

NEW QUESTION 10

HOTSPOT - (Topic 3)

You need to recommend components to meet the re-inspection requirements.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Component

Initiate the creation of re-inspection orders.

	▼
Dataflow	
Business rule	
Power Automate flow	

Automatically set overall inspection ratings based on the checklist ratings.

	▼
From event	
Business rule	
Custom action	
Rollup data type	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Automate flow

Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.

Box 2: Business rule

? By combining conditions and actions, you can do any of the following with business rules:

- ? Set column values
- ? Clear column values
- ? Set column requirement levels
- ? Show or hide columns
- ? Enable or disable columns
- ? Validate data and show error messages
- ? Create business recommendations based on business intelligence.

NEW QUESTION 10

- (Topic 3)

You need to recommend a solution to collect the information required to meet reporting requirements.
 What should you recommend?

- A. Business process flow
- B. Business rule
- C. Business event
- D. Business process modeler

Answer: A

Explanation:

Business rule can create business recommendations based on business intelligence. Scenario: Analytics and reporting

The solution must:

- ? Provide metrics including existing and upcoming demand by inspection station, average time spent per user at a station, and average time a machine spends at each inspection point.
- ? Provide metrics per inspector including number of inspections performed by month, and number of inspections per rating type (pass, fail).
- ? Provide a printed quality certificate to be included with each machine.

Reference:

<https://docs.microsoft.com/en-us/learn/modules/define-create-business-rules/>

NEW QUESTION 13

- (Topic 3)

You need to manage user access to the app.

Which two connection types should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Virtual table with a customer connector
- B. Microsoft Dataverse connector
- C. Office 365 Outlook connector
- D. Office 365 Users connector

Answer: CD

Explanation:

Office 365 Users lets you access user profiles in your organization using your Office 365 account. You can use the Use the connection in your Power Platform app. Dataverse is part of the Microsoft 365 collaboration and productivity tools. Using federation, applications can connect to Dataverse using the same system user identities and credentials available in an Azure Active Directory based network.

Scenario:

? Users must be active employees of Fabrikam.

? Quality inspection app: Fabrikam is evaluating Microsoft Power Platform to determine whether it can meet the company’s requirements for a manufacturing defect and quality inspection solution. Each machine produced must be subjected to a quality inspection at various points during production. Each machine must undergo a more extensive quality inspection before the machine can be shipped to the customer.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-office365-users>

NEW QUESTION 15

HOTSPOT - (Topic 3)

You need to recommend solutions to meet the integration requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	<div><div></div><div>Booking rules</div><div>Schedule board</div><div>Proficiency models</div></div>
Automatically input measurement readings from inspection gauges	<div><div></div><div>Custom connector</div><div>Azure IoT Hub connector</div><div>Azure IoT Central connector</div><div>Microsoft Dataverse connector</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Schedule board

Note: The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make. When you’re looking at the schedule board for the current day, you’ll see a blue line that indicates the current time of day. You can also see a picture of all the resources listed on the schedule board. To quickly view contact information for a resource, hover over their name to view the contact card.



Box 2: Azure IoT Central connector

Azure IoT Central makes it easy to connect, monitor, and manage your IoT devices at scale. With the IoT Central V3 connector, you can trigger workflows when a rule has fired, and take actions by executing commands, updating properties, getting telemetry from devices, and more. Use this connector with your Azure IoT Central V3 application. This connector is available in the following products and regions:

Service	Class	Regions
Logic Apps	Standard	All Logic Apps regions ↗ except the following: <ul style="list-style-type: none">- Azure Government regions- Azure China regions
Power Automate	Premium	All Power Automate regions except the following: <ul style="list-style-type: none">- US Government (GCC)- US Government (GCC High)- China Cloud operated by 21Vianet
Power Apps	Premium	All Power Apps regions except the following: <ul style="list-style-type: none">- US Government (GCC)- US Government (GCC High)- China Cloud operated by 21Vianet

NEW QUESTION 20

- (Topic 4)

A large company experiences high staff turnover rates. As a result, the company must add or remove multiple system user accounts daily.

You need to recommend a security concept which will facilitate complex security profiles to entities for large groups of users across the Power Apps and Dynamics 365 applications.
What should you recommend?

- A. Hierarchy security
- B. Field-level security
- C. User access management
- D. Team privileges

Answer: D

Explanation:

User and team management is the area of Microsoft Dataverse where you can create and maintain user accounts and profiles.

A user is any person who works for a business unit who uses Dataverse. Each user has a user account.

A team is a group of users. Teams let users across an organization collaborate and share information.

Note: Why use Dataverse?

Easy to secure – Data is securely stored so that users can see it only if you grant them access. Role-based security allows you to control access to tables for different users within your organization.

Data from your Dynamics 365 applications is also stored within Dataverse, allowing you to quickly build apps that use your Dynamics 365 data and extend your apps with Power Apps. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/user-team-entities> <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-intro>

NEW QUESTION 24

DRAG DROP - (Topic 4)

You are designing a solution to automate the following processes:

- Import data into Microsoft Dataverse from systems that have an API available.
- Import data into Microsoft Dataverse from systems that do not have an API available.
- Validate that contacts in a Microsoft Excel file Dataverse forms in a specified order. You need to implement automation methods.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

Components

Cloud flow

Business process flow

Robotic process automation

Answer Area

Requirement

Interact with applications that do not have an API.

Guide users through business steps in a specific order.

Interact with applications that have an API.

Component

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components

Cloud flow

Business process flow

Robotic process automation

Answer Area

Requirement

Interact with applications that do not have an API.

Guide users through business steps in a specific order.

Interact with applications that have an API.

Component

Robotic process automation

Business process flow

Cloud flow

NEW QUESTION 26

- (Topic 4)

You are designing a Power Platform solution for a company. The company issues each employee a tablet device.

The company wants to simplify the opportunity management processes and automate when possible. The company identifies the following requirements:

? Users must have a visual guide to know which data to enter in each step of the opportunity management process.

? The system must automatically assign the opportunity to a manager for approval once all data is entered.

? The system must notify an assignee each time an opportunity is assigned to them by using push notifications.

? When a user selects a push notification, the associated opportunity must display.

You need to recommend the Power Platform components that will meet their requirements.

Which three Power Platform components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Business process flows
- B. Power Apps mobile apps
- C. Power Virtual Agents chatbots
- D. Power Automate desktop flows
- E. Power Automate cloud flows

Answer: ABE

Explanation:

A: Use business process flows to define a set of steps for people to follow to take them to a desired outcome. These steps provide a visual indicator that tells people where they are in the business process.

B: Push notifications are used in Power Apps mobile to engage app users and help them prioritize key tasks. In Power Apps, you can create notifications for Power Apps mobile by using the Power Apps Notification connector. You can send notifications to any app that you create in Power Apps.

E: Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.

_ Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview> <https://docs.microsoft.com/en-us/powerapps/mobile/power-apps-mobile-notification>

NEW QUESTION 27

- (Topic 4)

An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners.

To meet the organization business requirements, the proposed solution must include the following capabilities:

? Create and qualify leads to contacts

? Generate quotes and convert quotes to orders

? Scan product barcodes as part of the order generation process

You need to recommend a solution to help the organization achieve its business requirements.

What should you recommend?

- A. Dynamics 365 mobile app and a Power Apps canvas app
- B. Dynamics 365 for Phones only
- C. Dynamics 365 Customer Service and Dynamics 365 Sales
- D. Unified Service Desk

Answer: A

Explanation:

There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data- matrix code when in view.

Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer

Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your mobile device.

Reference: <https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system- barcode-scanning>

<https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview>

NEW QUESTION 32

- (Topic 4)

You are designing a new Microsoft Power Platform solution for a wedding organizer company.

The company uses a third-party application and plans to migrate the data into Microsoft Dataverse for the new solution. The third-party application has an API that can be connected to programmatically for data migration purposes.

You need to migrate the unique IDs belonging to the records from the third-party application.

Which two Microsoft Dataverse column types should you use to store this information? Each correct answer presents a complete solution.

- A. Text Area
- B. Unique Identifier
- C. Plain Text
- D. Rich Text
- E. Float

Answer: B

NEW QUESTION 35

HOTSPOT - (Topic 4)

You design a Power Platform solution for a customer. The solution uses Microsoft Dataverse as the data store. You are managing the go-live process for the solution.

The customer reports the following performance issues:

- ? Form load time is much slower than it was during testing.
- ? Overall system performance has been significantly slower that it was during testing.

You need to recommend how to troubleshoot system performance.

Which actions should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Performance issue	Action
Slow form load times	<div>▼</div> <div>Review workflows associated with the form events.</div> <div>Review QuickFind properties for the fields on the form.</div> <div>Review the fields that are on the form.</div>
Overall slow system performance	<div>▼</div> <div>Change all security roles from global read permissions to business unit permissions.</div> <div>Review one to many relationships to verify whether cascade settings are necessary.</div> <div>Change security roles from global read access to business unit to provide better performance.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Review the fields that are on the form
Keep the number of table columns (fields) to a minimum.
The more table columns (formerly referred to as fields) you have in a form, the more data that needs to be downloaded to view each record.

Box 2: Review one to many relationships to verify whether cascade settings are necessary.

NEW QUESTION 39

DRAG DROP - (Topic 4)

You are designing a data model for a Microsoft Power Platform solution. The data model must meet the following requirements:

- When an account is assigned to a new salesperson, all opportunities that ate associated with the account must be assigned to the new salesperson.
- When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

You need to recommend cascading strategies for the data model.

Which cascading strategy should you recommend? To answer, drag the appropriate cascading strategies to the correct requirements. Each cascading strategy may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worthone point.

Cascading strategies	Requirement	Cascading strategy
<div>Cascade All</div>	When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.	<div></div>
<div>Cascade Active</div>	When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.	<div></div>
<div>Cascade User Owned</div>		
<div>Cascade None</div>		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Cascading strategies	Requirement	Cascading strategy
<div>Cascade All</div>	When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.	<div>Cascade All</div>
<div>Cascade Active</div>	When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.	<div>Cascade User Owned</div>
<div>Cascade User Owned</div>		
<div>Cascade None</div>		

NEW QUESTION 42

- (Topic 4)

A company uses manual processes to track interactions with customers. The company wants to use Power Platform to improve productivity.

The company has the following requirements:

- ? Provide customers with an online portal where they can submit and review cases.
- ? Ensure that customers can chat online with a customer service representative at any time.
- ? Route chats to customer service representatives based on skill and availability.

You need to recommend a solution to the company.

Which three components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Dynamics 365 Virtual Agents chatbots
- B. Customer self-service portal
- C. Dynamics 365 Field Service
- D. Business process flows
- E. Omnichannel for Customer Service

Answer: BDE

Explanation:

B: Customer self-service portal: A customer self-service portal enables customers to access self-service knowledge, support resources, view the progress of their cases, and provide feedback.

Note: Based on the selected environment in Power Apps, you can create a Dataverse starter portal or a portal in an environment containing customer engagement apps (Dynamics 365 Sales, Dynamics 365 Customer Service, Dynamics 365 Field Service, Dynamics 365 Marketing, and Dynamics 365 Project Service Automation).

E: Omnichannel for Customer Service offers a suite of capabilities that extend the power of Dynamics 365 Customer Service Enterprise to enable organizations to instantly connect and engage with their customers across digital messaging channels.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates> <https://docs.microsoft.com/en-us/dynamics365/customer-service/embed-chat-widget-portal>

NEW QUESTION 45

HOTSPOT - (Topic 4)

A food distribution terminal uses Microsoft Dynamics 365 Field Service and Microsoft Dynamics 365 Supply Chain Management to manage inventory and fulfill customer orders. Customers place custom orders through a Power Pages customer portal. Customers can enter different receiving times and dates on fresh produce order lines.

The terminal needs to expose fresh produce order details from Dynamics 365 to its customers in the portal. Customers can control how much detail they see in the portal.

You need to design a solution that meets the requirements. Which mechanism should you use for each requirement?

To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	<div>Custom connector</div> <div>Basic form</div> <div>Data gateway</div> <div>Advanced form</div> <div>Custom connector</div>
Expose the fresh produce details.	<div>Portal Management app</div> <div>Portal Management app</div> <div>Customer Service Insights</div> <div>Microsoft Power Platform admin center</div> <div>Microsoft 365 Apps admin center</div>

Answer Area

Answer:

Requirement	Mechanism
Retrieve data representing fresh produce details.	<div>Custom connector</div> <div>Basic form</div> <div>Data gateway</div> <div>Advanced form</div> <div>Custom connector</div>
Expose the fresh produce details.	<div>Portal Management app</div> <div>Portal Management app</div> <div>Customer Service Insights</div> <div>Microsoft Power Platform admin center</div> <div>Microsoft 365 Apps admin center</div>

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 48

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Create a custom connector. Create a cloud flow for approval and use the custom connector to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

NEW QUESTION 52

HOTSPOT - (Topic 4)

You are a Microsoft Power Platform architect designing integrations for a project. You have the following integration requirements:

- Post requests to a system that is not always available and limited in its ability to process high volumes of messages.
- Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.
- Stream large volumes of data from the company's website to a live Power BI dashboard.
- Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.

You need to use an Azure service for the integration requirements.

Which Azure services should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Service
Post requests to a system that is not always available and limited in its ability to process high volumes of messages.	<div> <div>Azure Service Bus</div> <div>Azure Service Bus</div> <div>Azure Notification Hub</div> <div>Azure Active Directory</div> <div>Azure ExpressRoute</div> </div>
Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.	<div> <div>Azure Relay</div> <div>Azure Relay</div> <div>Azure SQL</div> <div>Azure Cognitive Services</div> <div>Azure API Management</div> </div>
Stream large volumes of data from the company's website to a live Power BI dashboard.	<div> <div>Azure Event Hubs</div> <div>Azure Event Hubs</div> <div>Azure Service Bus</div> <div>Azure SQL</div> </div>
Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.	<div> <div>Azure Functions</div> <div>Azure Logic Apps</div> <div>Azure Functions</div> <div>Azure Service Bus</div> </div>

Answer:

Answer Area

Requirement	Service
Post requests to a system that is not always available and limited in its ability to process high volumes of messages.	<div> <div>Azure Service Bus</div> <div>Azure Service Bus</div> <div>Azure Notification Hub</div> <div>Azure Active Directory</div> <div>Azure ExpressRoute</div> </div>
Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.	<div> <div>Azure Relay</div> <div>Azure Relay</div> <div>Azure SQL</div> <div>Azure Cognitive Services</div> <div>Azure API Management</div> </div>
Stream large volumes of data from the company's website to a live Power BI dashboard.	<div> <div>Azure Event Hubs</div> <div>Azure Event Hubs</div> <div>Azure Service Bus</div> <div>Azure SQL</div> </div>
Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.	<div> <div>Azure Functions</div> <div>Azure Logic Apps</div> <div>Azure Functions</div> <div>Azure Service Bus</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 56

DRAG DROP - (Topic 4)

A company has a call center that manages customer-related issues.

The company has the following customer experience improvement requirements:

- Simulate a human conversation with a customer by providing a chat interface.
- Ensure the initial conversation is passed to a live agent upon escalation. You need to recommend a solution for each requirement.

Which solutions should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Requirement	Solution
Power Virtual Agents	Provide an automated chat interface.	
Dynamics 365 Remote Assist	Pass conversation to a live agent upon escalation.	
Dynamics 365 Customer Service		
Omnichannel for Customer Service		

Answer:

Solutions

Power Virtual Agents

Dynamics 365 Remote Assist

Dynamics 365 Customer Service

Omnichannel for Customer Service

Answer Area

Requirement

Provide an automated chat interface.

Pass conversation to a live agent upon escalation.

Solution

Power Virtual Agents

Omnichannel for Customer Service

- A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 61

DRAG DROP - (Topic 4)

You need to recommend methods for assigning security to each group of users. The customer provides the following requirements:

? Customers need the ability to submit a case through an online portal.

? Portal must handle 75 concurrent users submitting cases.

? Service data must be retained for at least six years.

You need to determine which requirements are functional or non-functional.

Which requirements are functional or non-functional? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types

Functional

Non-functional

Requirement

Customers need the ability to submit a case through an online portal.

Portal must handle 75 current users submitting cases.

Service data must be retained for at least six years.

Type

Answer:

Types

Functional

Non-functional

Requirement

Customers need the ability to submit a case through an online portal.

Portal must handle 75 current users submitting cases.

Service data must be retained for at least six years.

Type

Functional

Non-functional

Non-functional

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Functional

Functional requirements describe what the solution needs to do or its behaviors.

Box 2: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 3: Non-functional

Examples of common non-functional requirement types include:

? Availability

? Compliance/regulatory

? Data retention/residency

? Performance (response time, and so on)

? Privacy

? Recovery time

? Security

? Scalability

NEW QUESTION 65

- (Topic 4)

A company uses Microsoft Power Platform and Dynamics 365 Field Service.

External workers deliver onsite service to customer locations by using the Field Service (Dynamics 365) mobile app.

You need to ensure that external users can only use the app from specific locations. Which solution should you use?

- A. Azure Conditional Access policy
- B. Azure role-based access control (RBAC)
- C. Azure Active Directory security groups
- D. Azure multi-factor authentication (MFA)

Answer: A

NEW QUESTION 66

- (Topic 4)

You are designing a Microsoft Power Platform solution for a company that has multiple Microsoft Dataverse environments.

You need to prevent specific users from accessing specific environments. What should you do?

- A. Remove all security roles from the users of the specific environments.
- B. Remove the user from the business unit.
- C. Remove the user from all security groups.
- D. Remove the user from all teams.

Answer: A

Explanation:

Microsoft Dataverse uses a role-based security model to help secure access to the database. Security roles can be used to configure environment-wide access to all resources in the environment.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security>

NEW QUESTION 67

- (Topic 4)

A company has a Power Platform solution that integrates with a third-party system. The client reports that unexpected updates are being made to the Accounts table. You need to determine the root cause of the issue.

In which three locations should you investigate? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Audit summary view
- B. Solution history
- C. SDK Message Processing Steps
- D. Plug-in trace log
- E. System job run history

Answer: ABD

Explanation:

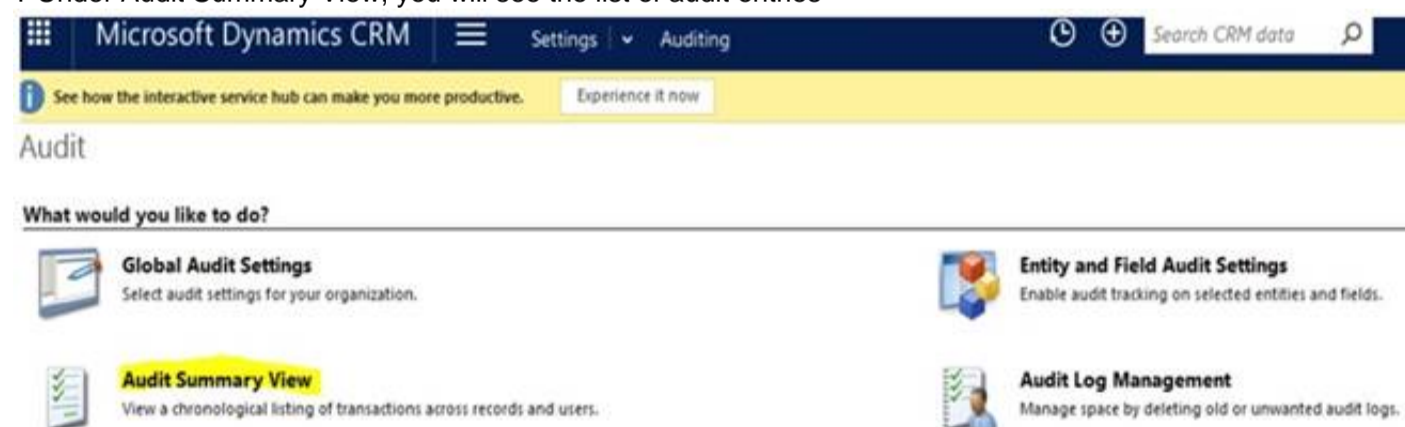
A: How to View Auditing Log Details?

System administrators can see activities for the entities that are enabled for audit logging. To view the audit logs:

? Go to Settings > System > Auditing.

? Choose Audit Summary View.

? Under Audit Summary View, you will see the list of audit entries



B: You can view details about solution operations from the Solutions area of Power Apps. An operation can be a solution import, export, or uninstall. The solution history displays information such as solution version, solution publisher, type of operation, operation start and end time, and operation status.

D: Trace log records are written to the PluginTraceLog Table. Writing of these records is controlled by the trace settings mentioned in

Enable trace logging.

This data can be found in model-driven applications by navigating to Settings and choosing the Plug-in Trace Log tile.

Reference:

<https://www.sherweb.com/blog/dynamics-365/audits-dynamics-365/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/logging-tracing>

NEW QUESTION 70

DRAG DROP - (Topic 4)

A new customer asks you to design a solution for a Power Apps app that uses Microsoft Dataverse.

The customer wants to keep the service process simple and save on both licensing and development time.

You need to recommend solutions for the customer.

What should you recommend? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Solutions	Answer Area	
	Scenario	Solution
Canvas app	Show the app in Microsoft Outlook.	Solution
Model-driven app	Use Universal Resource Scheduling.	Solution
Dynamics 365 Customer Service	Take notes on a mobile phone and record GPS coordinates automatically.	Solution

Answer:

Solutions	Answer Area	
	Scenario	Solution
Canvas app	Show the app in Microsoft Outlook.	Model-driven app
Model-driven app	Use Universal Resource Scheduling.	Dynamics 365 Customer Service
Dynamics 365 Customer Service	Take notes on a mobile phone and record GPS coordinates automatically.	Canvas app

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Model-drive app
Integration with Microsoft Outlook requires a Model-driven app.
Box 2: Dynamics 365 Customer Service
Schedule anything in Dynamics 365 using Universal Resource Scheduling. You can enable scheduling for any entity in Dynamics 365 Sales, Field Service, Customer Service, and Project Service Automation, including custom entities.
Box 3: Canvas app

NEW QUESTION 73

HOTSPOT - (Topic 4)

An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the images.

The organization wants to automate image capture and analysis. The organization has the following requirements:

- ? Save captured images in an appropriate location.
- ? Analyze saved images by using an image recognition process.
- ? Display data in real-time dashboards.

You need to recommend the correct technology for the requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Technology option
Save captured images in an appropriate location.	<div><div></div><div>Business process flow</div><div>Desktop flow</div><div>Instant cloud flow</div><div>Automated cloud flow</div></div>
Analyze saved images by using an image recognition process.	<div><div></div><div>Instant cloud flow and AI Builder</div><div>Automated cloud flow and AI Builder</div><div>Desktop flow and AI Builder</div></div>
Display data in real-time dashboards.	<div><div></div><div>Dynamics 365 interactive experience dashboard</div><div>Model-driven app dashboard with native graphs</div><div>Model-driven app dashboard with Power BI</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Automated cloud flow.

Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.

Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.

Box 2: Desktop flow and AI Builder

Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web.

Box 3: Model-driven app dashboard with Power BI

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed.

NEW QUESTION 74

- (Topic 4)

A company sells antique books. The company stores data about book locations in an existing system by using the following database fields: Room, Shelf.

The company must import the data from the existing system into a Power Platform solution. Existing data into must be modified to match the design of the new solution.

You need to recommend a solution to combine the room and shelf fields into a single column during the import process.

Which tool should you recommend?

- A. Power Platform dataflows
- B. Data Import Wizard
- C. import from CSV
- D. Microsoft Excel Online

Answer: B

Explanation:

Dataverse includes a web application tool called Import Data Wizard. You use this tool to import data records from one or more comma-separated values (.csv), XML Spreadsheet 2003 (.xml), or text files.

Use transformation mapping to modify data before importing it. For example, split a full name that is contained in the source file into a first name and a last name to match the target columns for a table.

Note:

? To implement data import, you typically do the following:

? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.

? Create a data map or use an existing data map.

? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.

? Create a data map or use an existing data map.

? Associate an import file with a data map.

? Upload the content from a source file to the associated import file.

? Parse the import file.

? Transform the parsed data.

? Upload the transformed data into the target Dataverse server.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/import-data>

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/add-transformation-mappings-import>

NEW QUESTION 79

- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Review AppSource for prebuilt solutions.
- B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
- C. Embed an iframe that points to a currency exchange service into a model-driven app.
- D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

Answer: AB

Explanation:

B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.

Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

Reference:

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

NEW QUESTION 80

- (Topic 4)

You are designing a Microsoft Power Platform solution to help a company manage sales leads.

The solution has the following requirements:

? Ensure that users follow a predefined sales process regardless of the device that employees use to access the app.

? Respond to sales events by using organization-defined best practices.
 You need to recommend a component for the app. What should you recommend?

- A. Power Automate cloud flow
- B. Business process flow
- C. Power Automate desktop flow
- D. Playbook

Answer: B

Explanation:

You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

NEW QUESTION 82

HOTSPOT - (Topic 4)

You are designing a model-driven app for a hospital. The app will be used to track teams at the hospital including:

Team	Comments
Cleaning	There are three predetermined cleaning teams. Tasks are assigned to a team. Anyone on the team can complete an assigned task.
Emergency room	These teams are formed as needed based on patient needs and staff availability.
Billing	These teams are assigned to specific hospital departments. Team members must only see data for the hospital department to which they are assigned.

You need to recommend the team types to use.

Which team types should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Team type
Cleaning teams	<div> <div>▼</div> <div>Access</div> <div>Owner</div> </div>
Emergency room teams	<div> <div>▼</div> <div>Access</div> <div>Owner</div> </div>
Billing teams	<div> <div>▼</div> <div>Access</div> <div>Owner</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Owner team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Box 2: Access team

Access team: An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams they're members of. These members share records with an access team, and the team is granted access rights to the records. Access rights include Read, Write, and Append.

Box 3: Owner team

NEW QUESTION 83

- (Topic 4)

A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend?

- A. Add the contacts to a static worksheet
- B. Use the Excel Template feature
- C. Use the import from Excel feature.

Answer: B

NEW QUESTION 84

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect.

You need to design a process to transport configuration and test data from one environment to a separate environment

Which four actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Import the ZIP file data.

Import the CSV file data.

Define the schema of the source data to be exported.

Use the schema to export data.

Download the Configuration Migration tool from NuGet.

Create personal views to define the source data to be exported.

Download the schema of the source data to be exported.

Download the Configuration Migration tool from AppSource.

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Answer area

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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

<https://learn.microsoft.com/en-us/power-platform/admin/manage-configuration-data>

NEW QUESTION 86

HOTSPOT - (Topic 4)

A company uses Microsoft Dataverse to store patient Information-Patient information is managed using Dataverse forms. The company must enforce the following rules to manage data quality:

- Show or hide tabs in the main form based on the column value selected.
- Add a discount code automatically when a new patient row is added. You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Show or hide tabs in the main form based on the column value selected.

Add a discount code automatically when a new patient row is added.

Solution

Business process flow

Plug-in

Client script

Business rule

Business process flow

Business rule

Client script

Business rule

Classic workflow

Business process flow

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement

Show or hide tabs in the main form based on the column value selected.

Add a discount code automatically when a new patient row is added.

Solution

Business process flow

Plug-in

Client script

Business rule

Business process flow

Business rule

Client script

Business rule

Classic workflow

Business process flow

NEW QUESTION 89

HOTSPOT - (Topic 4)

You are designing the security model for a Power Platform solution. The security model must meet the following requirements:

? Restrict sharing of data between Power Automate connectors.

? Ensure that environment administrators only see users who require access in the enabled user list.
You need to recommend security features for the solution.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Feature
Restrict sharing of data between Power Automate connectors	<div><div></div><div>Security group</div><div>Data loss prevention policy</div></div>
Ensure that environment administrators only see users who require access in the enabled user list.	<div><div></div><div>Security group</div><div>Data loss prevention policy</div></div>

Answer:

Requirement	Feature
Restrict sharing of data between Power Automate connectors	<div><div></div><div>Security group</div><div>Data loss prevention policy</div></div>
Ensure that environment administrators only see users who require access in the enabled user list.	<div><div></div><div>Security group</div><div>Data loss prevention policy</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Data loss prevention policy

Data loss prevention (DLP) policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.

Box 2: Security group

If your company has multiple Microsoft Dataverse environments, you can use security groups to control which licensed users can be a member of a particular environment.

NEW QUESTION 91

- (Topic 4)

You are a Power Platform consultant for an internet support company. The company lacks a budget to buy third-party ISVs or add-ons. The company requires a new system that achieves the following:
? All support issues must come in by email, need to be logged, and assigned to the support group.
? Accounts must synchronize with the parent company Oracle database.
? Reports must be sent to the executives on a weekly basis.
? No custom code will be used in the system.
You need to recommend the components that should be configured.
Which two components should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Power Virtual Agents
- B. Microsoft Dataverse
- C. server-side synchronization
- D. Microsoft Customer Voice

Answer: BD

Explanation:

The Dynamics 365 Customer Voice data is stored in Microsoft Dataverse.

Dynamics 365 Customer Voice is an enterprise feedback management application you can use to easily keep track of the customer metrics that matter the most to your business. ... It provides a personalized experience, enabling you to collect customer feedback and get relevant insights quickly and easily, all in a few clicks.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-voice/about> <https://docs.microsoft.com/en-us/dynamics365/customer-voice/data-flow>

NEW QUESTION 95

DRAG DROP - (Topic 4)

A company uses Microsoft Power Platform solutions.
 The company plans to set up application lifecycle management (ALM) capabilities to store the solutions in source control, which will be used to automate the release process.
 You need to set up the initial ALM infrastructure to store the solutions in source control. Which four actions should you perform in sequence?
 To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Run the pipeline.

Create an Export pipeline.

Create an Azure DevOps Project.

Install the Microsoft Power Platform Build Tools.

Create a Release pipeline.

Add a task for Microsoft Power Platform Import Solution.

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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Run the pipeline.

Create an Export pipeline.

Create an Azure DevOps Project.

Install the Microsoft Power Platform Build Tools.

Create a Release pipeline.

Add a task for Microsoft Power Platform Import Solution.

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NEW QUESTION 98

- (Topic 4)
 A company wants to add an interactive checklist to a Power Platform solution to ensure that salespeople are following the same steps when qualifying leads.
 You need to recommend a solution that will incorporate this checklist. What should you recommend?

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 103

- (Topic 4)
 A company uses two separate unlinked apps to manage sales leads: a Power Apps app and a third-party application.
 The client has the following requirements:
 ? Manage all leads by using the Power Apps app.
 ? Create a lead in the Power Apps app when a user creates a lead in the third-party application.
 ? Update leads in the Power Apps app when a user updates a lead in the third-party application.
 ? Connect to the third-party application by using an API.
 You need to recommend strategies to integrate the Power Apps app and the third-party application.
 Which three options can you use to achieve the goal? Each correct answer presents part of the solution.
 NOTE: Each correct selection is worth one point.

- A. Dual-write
- B. Custom connector
- C. Dataflow
- D. Power Automate cloud flow
- E. DataService connector

Answer: ADE

Explanation:

A: Customers should be able to adopt business applications from Microsoft and expect they speak the same language and seamlessly work together. Dual Write allows our customers to not think about these apps as different systems to write to independently; rather, the underlying infrastructure makes it seamless for these apps to write simultaneously.
 D: Use Custom APIs to create your own APIs in Dataverse. With a Custom API you can consolidate a group of operations into an API that you and other developers can call in their code. The Common Data Service (current environment) connector enables calling Custom APIs actions in Power Automate.
 E: Common Data Service provides access to the environment database on the Microsoft Common Data Service. It is available for Logic Apps, Power Automate, and Power Apps. Reference:
<https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data-integration/dual-writelink-common-data-service-apps>
<https://docs.microsoft.com/en-us/connectors/commondataservice/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/custom-api>

NEW QUESTION 108

HOTSPOT - (Topic 4)
 You are supporting the go-live process for a company. The company is responsible for migrating data to the Microsoft Power Platform by using a custom solution.
 The company reports the following issues:
 • Migration processes fail due to operation timeouts.

• Records that include lookup columns often fail to load. You need to recommend a solution.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Issue	Solution
Migration processes fail due to operation timeouts.	<div><div>Increase multithreading and/or batch size settings.</div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a particular order.</div></div>
Records that include lookup columns often fail to load.	<div><div>Ensure you are loading data into tables in a specific order.</div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a specific order.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Issue	Solution
Migration processes fail due to operation timeouts.	<div><div>Increase multithreading and/or batch size settings.</div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a particular order.</div></div>
Records that include lookup columns often fail to load.	<div><div>Ensure you are loading data into tables in a specific order.</div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a specific order.</div></div>

NEW QUESTION 113

- (Topic 4)
You are evaluating a solution design for a model-driven app that will have a large number of complex forms.
Many of the forms take up to 10 seconds to load.
You need to recommend solution to speed up loading times for the forms.
Which two solutions should you recommend? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Consolidate and reduce scripts.
- B. Use synchronous JavaScript requests.
- C. Move scripts into the OnLoad event.
- D. Remove unnecessary fields.

Answer: AD

Explanation:

Controls that require extra data beyond the primary record produce the most strain on form responsiveness and loading speed. These controls fetch data over the network and often involve a waiting period (seen as progress indicators) because it can take time to transmit the data.
Keep only the most frequently used of these controls on the default tab.
Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/design-performant-forms>

NEW QUESTION 116

- (Topic 4)
You are designing tables and columns for a Microsoft Power Platform solution The solution will contain an interactive experience dashboard.
You need to ensure that the columns you create can be used as global filters for the dashboard
Which two data types can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point

- A. Yes/No
- B. Choice
- C. Text
- D. Multiline Text
- E. Lookup

Answer: AB

Explanation:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-field-solution-explorer#column-data-types>
With interactive dashboards, a chart uses the color assigned to the categories that make up the different values, even if the chart is configured to use random colors, when the chart is configured to be grouped by any of the following column types:

Choice Yes/No
Status Reason
Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/configure-interactive-experience-dashboards>

NEW QUESTION 121

- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result these questions will not appear in the review screen.
A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.
You need to discover inefficiencies in the process.
Solution: Record the actions required to complete the loan application process in the process advisor feature. Use task mining to discover inefficiencies in the process.
Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 126

DRAG DROP - (Topic 4)
You are a Microsoft Power Platform solution architect capturing requirements for a national retail chain protect. The project has the following requirements

- Retail employees must use the application on a company- prowled tablet device.
- The app must store data offline
- Environment capacity must be monitored to ensure usage stays within 80 percent of available capacity
- Apps are shared with security group teams for users to access.

You need to identify the project s functional and non-functional requirements.
How should you categorize the requirements? To answer, drag the appropriate categories to the correct requirements. Each category may be used once, more than once, or not at all You may need to drag the split bar between panes or scroll to view content.

Categories

Functional

Non-functional

Answer Area

Requirement

Retail employees must use the application on a company-provided tablet device.

The app must store data offline.

Environment capacity must be monitored to ensure usage stays within 80 percent of available capacity.

Apps are shared with security group teams for users to access.

Category

Categories

Functional

Non-functional

Answer Area

Requirement

Retail employees must use the application on a company-provided tablet device.

The app must store data offline.

Environment capacity must be monitored to ensure usage stays within 80 percent of available capacity.

Apps are shared with security group teams for users to access.

Category

Functional

Functional

Non-functional

Non-functional

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 131

DRAG DROP - (Topic 4)
You are designing a Microsoft Power Platform solution that will be deployed to two separate companies in the same Microsoft Office 365 tenant: Contoso, Ltd. and Contoso Pharmaceuticals.
The solution must meet the following security requirements:

- Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.
- Restrict access to specific forms.
- Restrict access to specific tables.

What should you recommend? To answer, drag the appropriate security types to the correct restrictions. Each security type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Security objects

Security role

Team

Security group

User profile

Answer Area

Restriction

Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.

Restrict access to specific forms.

Restrict access to specific tables.

Security object

Security objects	Answer Area	Security object
Security role	Restriction Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company. Restrict access to specific forms. Restrict access to specific tables.	Team
Team		Security group
Security group		Security role
User profile		

- A. Mastered
 B. Not Mastered

Answer: A

NEW QUESTION 134

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Install an on-premises gateway. Create a cloud flow for approval and to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
 B. No

Answer: A

NEW QUESTION 136

- (Topic 4)

You are creating a scope of work document for a solution. You have the following requirements:

- Track support cases, first response time, and resolution time.
- Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.
- Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point.

- A. Dynamics 365 Customer Service
 B. Power virtual Agents
 C. PowerBI
 D. Dynamics 365 Customer Voice

Answer: AB

Explanation:

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

- ? Track customer issues through cases
- ? Record all interactions related to a case
- ? Share information in the knowledge base
- ? Create queues and route cases to the right channels
- ? Create and track service levels through service-level agreements (SLAs)
- ? Define service terms through entitlements
- ? Manage performance and productivity through reports and dashboards
- ? Create and schedule services
- ? Participate in chats
- ? Manage conversations across channels

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

NEW QUESTION 138

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use task mining to discover inefficiencies in the process.

Does the solution meet the goal?

- A. Mastered
 B. Not Mastered

Answer: A

NEW QUESTION 142

DRAG DROP - (Topic 4)

A client plans to implement Microsoft Power Platform solutions.

The client identifies the following requirements for handling opportunities:

- Users must follow the same set of steps each time they process opportunities
- For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.
- An error message must display if a follow-up date is not within seven days of the opportunity creation date.

You need to recommend tools to meet the client requirements.

What should you recommend? To answer, drag the appropriate tools to the correct requirement. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools

Business Rule

Business process flow

Workflows

Answer Area

Requirement	Tool
Users must follow the same set of steps each time they process opportunities.	
For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.	
An error message must display if a follow-up date is not within seven days of the opportunity creation date.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Tools

Business Rule

Business process flow

Workflows

Answer Area

Requirement	Tool
Users must follow the same set of steps each time they process opportunities.	Business process flow
For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.	Business Rule
An error message must display if a follow-up date is not within seven days of the opportunity creation date.	Workflows

NEW QUESTION 143

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