

## 300-810 Dumps

# Implementing Cisco Collaboration Applications (CLICA)

<https://www.certleader.com/300-810-dumps.html>



**NEW QUESTION 1**

Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

- A. Smart Card
- B. OAuth
- C. form-based
- D. Kerberos

**Answer: B**

**Explanation:**

Reference: <https://developer.cisco.com/docs/cisco-unified-communications-single-sign-on-tutorial/#!cisco-unified-communications-single-sign-on-tutorial/learning-more-about-ssso>

**NEW QUESTION 2**

Which description of an IdP server is true?

- A. authenticates user credentials
- B. provides user authorization
- C. is an authentication request that is generated by a Cisco Unified Communications application
- D. consists of pieces of security information that are transferred to the service provider for user authentication

**Answer: D**

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cust\\_contact/contact\\_center/crs/express\\_12\\_5/features/guide/uccx\\_b\\_125features-guide/uccx\\_b\\_125features-guide\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_12_5/features/guide/uccx_b_125features-guide/uccx_b_125features-guide_chapter_01.html)

**NEW QUESTION 3**

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

**Answer: D**

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

**NEW QUESTION 4**

SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

**Answer: C**

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ssso-deployment-guide-12\\_5/cucm\\_b\\_saml-ssso-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ssso-deployment-guide-12_5/cucm_b_saml-ssso-deployment-guide-12_5_chapter_01.html)

**NEW QUESTION 5**

Refer to the exhibit.

```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate Chain status 0x20
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x0
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform cert verification: [UNTRUSTED_ROOT]
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for an Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP Identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmpp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier::checkIdentifiers] - Verification of identity succeeded. Matched identifier : 'example.com'
[csf.diagnostics] [CSF.Diagnostics::DiagnosticsImpl::AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT_CONDITION
[IGNORE_REVOCATION_INFO_UNAVAILABLE_ERRORS]
[csf.cert.] [csf::cert::BaseCertVerifier::applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid cert condition policy.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from the verification status.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier::verifyCertificateAsync] - Certificate initially verified, result: FAILURE
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - size of Subject CN field : 16
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - Subject CN field : impa.example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEMENT [PROMPT_USER]
```

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

- A. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.
- B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
- C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

**Answer: C**

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116637-trouble-jabber-00.html>

#### NEW QUESTION 6

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Initializing
IMPSub.CiscoLiveUS.net	0	0	Initializing

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

- A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
- B. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
- C. Restart the Server Recovery Manager service in Cisco Unified Serviceability – Network Services on both IM&P servers.
- D. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- E. Ensure that an equal number of users are assigned to each IM&P server.

**Answer: CE**

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/10\\_5\\_1/CUP0\\_BK\\_CE43108E\\_00\\_config-admin-guide-imp-105/CUP0\\_BK\\_CE43108E\\_00\\_config-admin-guide-imp105\\_chapter\\_010010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_5_1/CUP0_BK_CE43108E_00_config-admin-guide-imp-105/CUP0_BK_CE43108E_00_config-admin-guide-imp105_chapter_010010.html)

#### NEW QUESTION 7

Which SIP request type is used by Cisco Unity Connection to inform Cisco Unified Communications manager that the Message Waiting Indicator must be turned on or off for a specific line?

- A. NOTIFY
- B. UPDATE
- C. SUBSCRIBE
- D. PUBLISH

**Answer: A**

#### NEW QUESTION 8

Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > LDAP > LDAP Directory
- B. System > Geolocation Configuration
- C. System > Presence Redundancy Groups

D. System > Server

**Answer:** C

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html#anc4>

**NEW QUESTION 9**

Which SAML component specifies the mapping of SAML assertion protocol message exchanges with standard messaging formats or communication protocols such as SOAP exchanges?

- A. SAML binding
- B. SAML assertion
- C. SAML profiles
- D. SAML protocol

**Answer:** A

**Explanation:**

Reference: [https://en.wikipedia.org/wiki/Security\\_Assertion\\_Markup\\_Language](https://en.wikipedia.org/wiki/Security_Assertion_Markup_Language)

**NEW QUESTION 10**

Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators? (Choose two.)

- A. Connection IMAP Server
- B. Connection Mailbox Sync
- C. Connection Notifier
- D. Connection Message Transfer Agent
- E. Connection Conversation Manager

**Answer:** DE

**NEW QUESTION 10**

Which two child elements can be in an XMPP message stanza? (Choose two.)

- A. <server/>
- B. <error/>
- C. <client/>
- D. <body/>
- E. <subject/>

**Answer:** DE

**NEW QUESTION 11**

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

- A. Attempt Forward forwarded routing rule
- B. Opening Greeting direct routing rule
- C. Attempt Sign-In direct routing rule
- D. Opening Greeting forwarded routing rule

**Answer:** A

**Explanation:**

Reference: <https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing-logic/ta-p/3162560>

**NEW QUESTION 12**

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IM&P deployment? (Choose two.)

- A. capf on Cisco Unified CM
- B. cup-xmpp on IM&P
- C. callmanager on Cisco Unified CM
- D. tomcat on Cisco Unified CM
- E. cup on IM&P

**Answer:** AB

**NEW QUESTION 15**

Refer to the exhibit.



```
ccn subsystem sip
 gateway address "172.16.1.254"
 mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
 ip unnumbered Vlan2
 service-module ip address 172.16.1.253.255.255.0
 no shut
!
Interface Vlan2
 description "Voice VLAN"
 ip address 172.16.1.254.255.255.0
 no shut
!
sip-ua
 mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!
```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. ccn subsystem sip mwi sip outcall
- B. ccn subsystem sip mwi envelop-info
- C. sip-ua no mwi- servermwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
- D. ccn subsystem sip mwi sub-notify
- E. sip-ua no mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
- F. sip- ua no mwi-server mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

**Answer:** AF

#### NEW QUESTION 16

Refer to the exhibit.

```
---Log snippet---

2018-12-27 11:02:05, 430 INFO [0x0000015c]
[re\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cisco-uds._tcp.example.com.'
2018-12-27 11:02:05, 430 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query _cisco-
uds._tcp.example.com. has failed: DNS name does not exist.
(9003).
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[rc\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cuplogin._tcp.example.com.'
2018-12-27 11:02:05, 435 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query
_cuplogin._tcp.example.com. has failed: DNS name does not exist.
(9003).
```

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

- A. A record for the Cisco Unified Communications Manager
- B. SRV record \_cisco-uds.\_tcp.example.com
- C. A record \_cuplogin.\_tcp.example.com

D. SRV record \_cuplogin.\_tcp.example.com

**Answer:** D

#### NEW QUESTION 19

Which two SSO features are true? (Choose two.)

- A. allows Jabber to use LDAP directory services for contact imports
- B. allows LDAP user import on Cisco Unified Communications Manager
- C. improves productivity by reducing time spent re-entering credentials for the same identity
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

**Answer:** CD

#### Explanation:

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide-1101/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide11\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide11_chapter_01.html)

#### NEW QUESTION 24

Which DNS record is used for on-premises service by Jabber clients?

- A. \_collab-edge.\_tcp.<domain> SRV record
- B. \_cisco-uds.\_tls.<domain> SRV record
- C. \_cisco-uds.\_tcp.<domain> SRV record
- D. <tftp server FQDN> A record

**Answer:** C

#### Explanation:

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/Windows/9\\_7/CJAB\\_BK\\_C606D8A9\\_00\\_cisco-jabber-dns-configuration-guide/CJAB\\_BK\\_C606D8A9\\_00\\_cisco-jabber-dns-configuration-guide\\_chapter\\_010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/9_7/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide_chapter_010.html)

#### NEW QUESTION 25

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

- A. Change the configuration of the routing rule.
- B. Change the CSS of the voicemail port.
- C. Change the Rerouting CSS on the trunk to Cisco Unity Connection.
- D. Remove values from restriction table.

**Answer:** B

#### Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html>

#### NEW QUESTION 27

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. utils sso status
- B. show sso status
- C. show saml status
- D. utils saml status

**Answer:** A

#### Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-ss0-in-cucm.html>

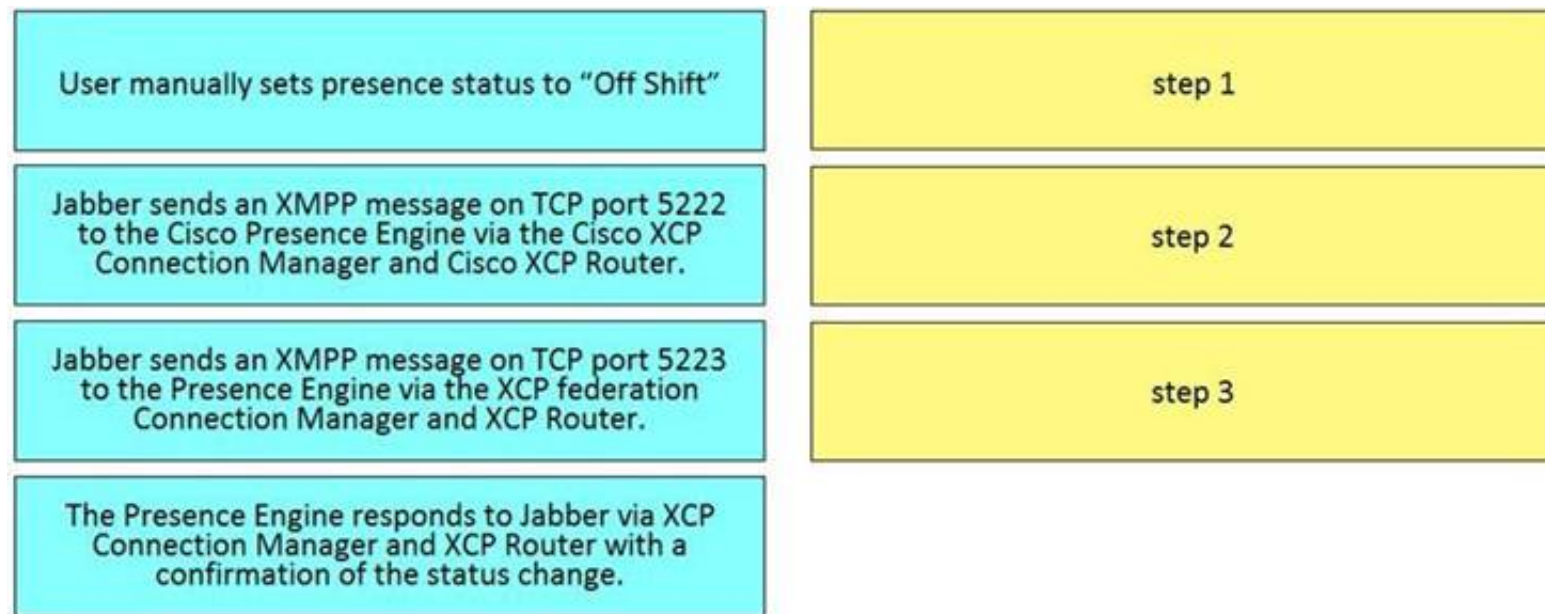
#### NEW QUESTION 28

DRAG DROP

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

Select and Place:

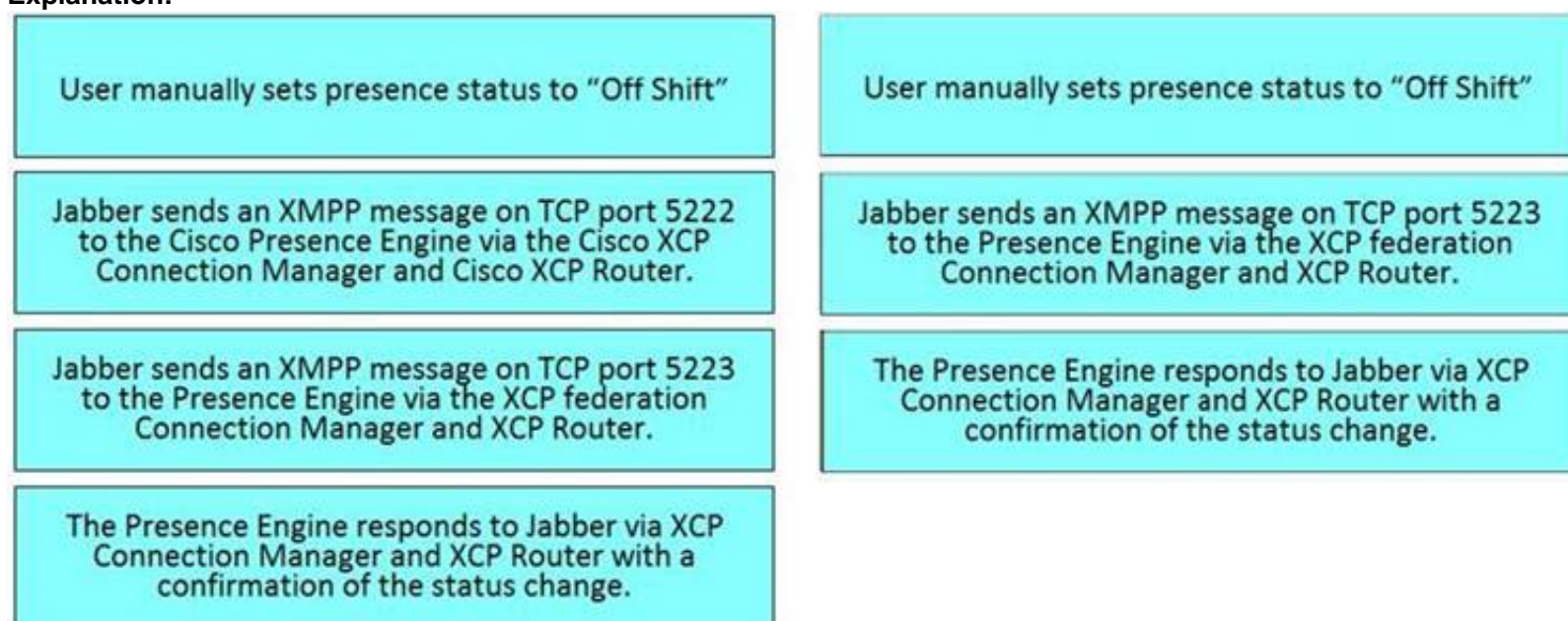




- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**



#### NEW QUESTION 30

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711alaw  
B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec ilbc  
C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711ulaw  
D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g729r6

**Answer:** C

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/voice-unified-communications/unity-express/62609-tdcmecue.html>

#### NEW QUESTION 32

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. Contact Center Agent  
B. IM-only  
C. multicloud-based  
D. Full UC  
E. cloud-based

**Answer:** BD

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/12\\_6/cjab\\_b\\_on-prem-deployment-cisco-jabber\\_12-6.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdf)

#### NEW QUESTION 34

An engineer is checking the Cisco Unified Communications Manager and Cisco Unity Connection integration and presses the Message button on a phone to check the voicemail. Which action does Cisco Unified CM take?

- A. Cisco Unified CM looks up the voicemail pilot configured to dial.  
B. Cisco Unified CM routes the configured hunt pilot to Unity Connection.  
C. Cisco Unified CM looks up the hunt pilot configured to dial.

D. Cisco Unified CM sends an AXL query to Unity Connection.

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/admin/9\\_1\\_1/ccmsys/CUCM\\_BK\\_C5565591\\_00\\_cucm-system-guide-91/CUCM\\_BK\\_C5565591\\_00\\_cucm-system-guide-91\\_chapter\\_011110.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/9_1_1/ccmsys/CUCM_BK_C5565591_00_cucm-system-guide-91/CUCM_BK_C5565591_00_cucm-system-guide-91_chapter_011110.html)

**NEW QUESTION 39**

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Failed Over
IMPSub.CiscoLiveUS.net	0	0	Running in Backup Mode

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Advise all users to re-login to their Jabber clients.
- B. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- C. Perform a restart of the IM&P primary server to force fallback.
- D. Click the Fallback button in the Server Action pane.
- E. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.

**Answer:** BD

**NEW QUESTION 40**

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