



## **Salesforce**

### **Exam Questions Identity-and-Access-Management-Designer**

Salesforce Certified Identity and Access Management Designer (SP19)

#### NEW QUESTION 1

A farming enterprise offers smart farming technology to its farmer customers, which includes a variety of sensors for livestock tracking, pest monitoring, climate monitoring etc. They plan to store all the data in Salesforce. They would also like to ensure timely maintenance of the installed sensors. They have engaged a Salesforce Architect to propose an appropriate way to generate sensor information in Salesforce.

Which OAuth flow should the architect recommend?

- A. OAuth 2.0 Asset Token Flow
- B. OAuth 2.0 Device Authentication Flow
- C. OAuth 2.0 JWT Bearer Token Flow
- D. OAuth 2.0 SAML Bearer Assertion Flow

**Answer: A**

#### NEW QUESTION 2

Universal Containers plans to develop a custom mobile app for the sales team that will use Salesforce for authentication and access management. The mobile app access needs to be restricted to only the sales team. What would be the recommended solution to grant mobile app access to sales users?

- A. Use a custom attribute on the user object to control access to the mobile app
- B. Use connected apps OAuth policies to restrict mobile app access to authorized users.
- C. Use the permission set license to assign the mobile app permission to sales users
- D. Add a new identity provider to authenticate and authorize mobile users.

**Answer: B**

#### NEW QUESTION 3

Universal Containers wants Salesforce inbound OAuth-enabled integration clients to use SAML-BASED single sign-on for authentication. What OAuth flow would be recommended in this scenario?

- A. User-Agent OAuth flow
- B. SAML assertion OAuth flow
- C. User-Token OAuth flow
- D. Web server OAuth flow

**Answer: B**

#### NEW QUESTION 4

Universal Containers (UC) has a desktop application to collect leads for marketing campaigns. UC wants to extend this application to integrate with Salesforce to create leads. Integration between the desktop application and Salesforce should be seamless. What authorization flow should the architect recommend?

- A. JWT Bearer Token Flow
- B. Web Server Authentication Flow
- C. User Agent Flow
- D. Username and Password Flow

**Answer: C**

#### NEW QUESTION 5

Northern Trail Outfitters (NTO) is planning to roll out a partner portal for its distributors using Experience Cloud. NTO would like to use an external identity provider (IdP) and for partners to register for access to the portal. Each partner should be allowed to register only once to avoid duplicate accounts with Salesforce. What should an identity architect recommend to create partners?

- A. On successful creation of partners using self-registration page in Experience Cloud, create identity in Ping.
- B. Create a custom page in Experience Cloud to self-register partner with Experience Cloud and Ping identity store.
- C. Create a custom web page in the portal and create users in the IdP and Experience Cloud using published APIs.
- D. Allow partners to register through the IdP and create partner users in Salesforce through an API.

**Answer: B**

#### NEW QUESTION 6

Universal Containers (UC) wants to build a few applications that leverage the Salesforce REST API. UC has asked its architect to describe how the API calls will be authenticated to a specific user. Which two mechanisms can the architect provide? Choose 2 answers

- A. Authentication Token
- B. Session ID
- C. Refresh Token
- D. Access Token

**Answer: CD**

#### NEW QUESTION 7

A leading fitness tracker company is getting ready to launch a customer community. The company wants its customers to login to the community and connect their fitness device to their profile. Customers should be able to obtain exercise details and fitness recommendations in the community.

Which should be used to satisfy this requirement?

- A. Named Credentials

- B. Login Flows
- C. OAuth Device Flow
- D. Single Sign-On Settings

**Answer: C**

#### NEW QUESTION 8

Universal Containers (UC) rolling out a new Customer Identity and Access Management Solution will be built on top of their existing Salesforce instance. Several service providers have been setup and integrated with Salesforce using OpenID Connect to allow for a seamless single sign-on experience. UC has a requirement to limit user access to only a subset of service providers per customer type. Which two steps should be done on the platform to satisfy the requirement? Choose 2 answers

- A. Manage which connected apps a user has access to by assigning authentication providers to the users profile.
- B. Assign the connected app to the customer community, and enable the users profile in the Community settings.
- C. Use Profiles and Permission Sets to assign user access to Admin Pre-Approved Connected Apps.
- D. Set each of the Connected App access settings to Admin Pre-Approved.

**Answer: CD**

#### NEW QUESTION 9

Universal Containers wants to implement SAML SSO for their internal Salesforce users using a third-party IdP. After some evaluation, UC decides not to set up My Domain for their Salesforce org. How does that decision impact their SSO implementation?

- A. SP-initiated SSO will not work.
- B. Neither SP- nor IdP-initiated SSO will work.
- C. Either SP- or IdP-initiated SSO will work.
- D. IdP-initiated SSO will not work.

**Answer: B**

#### NEW QUESTION 10

Sales users at Universal Containers use Salesforce for Opportunity management. Marketing uses a third-party application called Nest for Lead nurturing that is accessed using username/password. The VP of sales wants to open up access to Nest for all sales users to provide them access to lead history and would like SSO for better adoption. Salesforce is already setup for SSO and uses Delegated Authentication. Nest can accept username/Password or SAML-based Authentication. IT teams have received multiple password-related issues for Nest and have decided to set up SSO access for Nest for Marketing users as well. The CIO does not want to invest in a new IDP solution and is considering using Salesforce for this purpose. Which are appropriate license type choices for sales and marketing users, given Salesforce is using Delegated Authentication? Choose 2 answers

- A. Salesforce license for sales users and Identity license for Marketing users
- B. Salesforce license for sales users and External Identity license for Marketing users
- C. Identity license for sales users and Identity Connect license for Marketing users
- D. Salesforce license for sales users and platform license for Marketing users.

**Answer: AD**

#### NEW QUESTION 10

An architect needs to advise the team that manages the identity provider how to differentiate Salesforce from other service providers. What SAML SSO setting in Salesforce provides this capability?

- A. Entity ID
- B. Issuer
- C. Identity provider login URL
- D. SAML identity location

**Answer: A**

#### NEW QUESTION 14

Universal Containers (UC) wants to integrate a third-party Reward Calculation system with Salesforce to calculate Rewards. Rewards will be calculated on a schedule basis and update back into Salesforce. The integration between Salesforce and the Reward Calculation System needs to be secure. Which are two recommended practices for using OAuth flow in this scenario. Choose 2 answers

- A. OAuth Refresh Token Flow
- B. OAuth Username-Password Flow
- C. OAuth SAML Bearer Assertion Flow
- D. OAuth JWT Bearer Token Flow

**Answer: CD**

#### NEW QUESTION 18

Universal Containers wants to implement single Sign-on for a Salesforce org using an external identity provider and corporate identity store. What type of Authentication flow is required to support deep linking?

- A. Web server OAuth SSO flow.
- B. Identity-provider-initiated SSO
- C. Service-provider-initiated SSO
- D. Start URL on identity provider

**Answer:** C

**NEW QUESTION 23**

Universal containers (UC) has decided to use identity connect as it's identity provider. UC uses active directory(AD) and has a team that is very familiar and comfortable with managing ad groups. UC would like to use AD groups to help configure salesforce users. Which three actions can AD groups control through identity connect? Choose 3 answers

- A. Public Group Assignment
- B. Granting report folder access
- C. Role Assignment
- D. Custom permission assignment
- E. Permission sets assignment

**Answer:** ACE

**NEW QUESTION 27**

Universal Containers (UC) has a Desktop application to collect leads for marketing campaigns. UC wants to extend this application to integrate with Salesforce to create leads. Integration between the desktop application and salesforce should be seamless. What Authorization flow should the Architect recommend?

- A. JWT Bearer Token flow
- B. Web Server Authentication Flow
- C. User Agent Flow
- D. Username and Password Flow

**Answer:** C

**NEW QUESTION 28**

Which two things should be done to ensure end users can only use single sign-on (SSO) to login in to Salesforce?  
Choose 2 answers

- A. Enable My Domain and select "Prevent login from <https://login.salesforce.com>".
- B. Request Salesforce Support to enable delegated authentication.
- C. Once SSO is enabled, users are only able to login using Salesforce credentials.
- D. Assign user "is Single Sign-on Enabled" permission via profile or permission set.

**Answer:** AD

**NEW QUESTION 29**

Universal containers (UC) would like to enable SSO between their existing Active Directory infrastructure and salesforce. The it team prefers to manage all users in Active Directory and would like to avoid doing any initial setup of users in salesforce directly, including the correct assignment of profiles, roles and groups. Which two optimal solutions should UC use to provision users in salesforce? Choose 2 answers

- A. Use the salesforce REST API to sync users from active directory to salesforce
- B. Use an app exchange product to sync users from Active Directory to salesforce.
- C. Use Active Directory Federation Services to sync users from active directory to salesforce.
- D. Use Identity connect to sync users from Active Directory to salesforce

**Answer:** BD

**NEW QUESTION 30**

Universal Containers (UC) implemented SSO to a third-party system for their Salesforce users to access the App Launcher. UC enabled "User Provisioning" on the Connected App so that changes to user accounts can be synched between Salesforce and the third party system. However, UC quickly notices that changes to user roles in Salesforce are not getting synched to the third-party system. What is the most likely reason for this behaviour?

- A. User Provisioning for Connected Apps does not support role sync.
- B. Required operation(s) was not mapped in User Provisioning Settings.
- C. The Approval queue for User Provisioning Requests is unmonitored.
- D. Salesforce roles have more than three levels in the role hierarchy.

**Answer:** A

**NEW QUESTION 32**

Northern Trail Outfitters (NTO) uses the Customer 360 Platform implemented on Salesforce Experience Cloud. The development team in charge has learned of a contactless user feature, which can reduce the overhead of managing customers and partners by creating users without contact information. What is the potential impact to the architecture if NTO decides to implement this feature?

- A. Custom registration handler is needed to correctly assign External Identity or Community license for the newly registered contactless user.
- B. If contactless user is upgraded to Community license, the contact record is automatically created and linked to the user record, but not associated with an Account.
- C. Contactless user feature is available only with the External Identity license, which can restrict the Experience Cloud functionality available to the user.
- D. Passwordless authentication can not be supported because the mobile phone receiving one-time password (OTP) needs to match the number on the contact record.

**Answer:** C

**NEW QUESTION 36**

Universal containers (UC) is building a mobile application that will make calls to the salesforce REST API. Additionally UC would like to provide the optimal experience for its mobile users. Which two OAuth scopes should UC configure in the connected App? Choose 2 answers

- A. Refresh token
- B. API
- C. full
- D. Web

**Answer:** AB

#### NEW QUESTION 40

An Identity and Access Management (IAM) architect is tasked with unifying multiple B2C Commerce sites and an Experience Cloud community with a single identity. The solution needs to support more than 1,000 logins per minute. What should the IAM do to fulfill this requirement?

- A. Configure both the community and the commerce sites as OAuth2 RPs (relying party) with an external identity provider.
- B. Configure community as a Security Assertion Markup Language (SAML) identity provider and enable Just-in-Time Provisioning to B2C Commerce.
- C. Create a default account for capturing all ecommerce contacts registered on the community because personAccount is not supported for this case.
- D. Confirm performance considerations with Salesforce Customer Support due to high peaks.

**Answer:** D

#### NEW QUESTION 44

The executive sponsor for an organization has asked if Salesforce supports the ability to embed a login widget into its service providers in order to create a more seamless user experience. What should be used and considered before recommending it as a solution on the Salesforce Platform?

- A. OpenID Connect Web Server Flo
- B. Determine if the service provider is secure enough to store the client secret on.
- C. Embedded Logi
- D. Identify what level of UI customization will be required to make it match the service providers look and feel.
- E. Salesforce REST api
- F. Ensure that Secure Sockets Layer (SSL) connection for the integration is used.
- G. Embedded Logi
- H. Consider whether or not it relies on third party cookies which can cause browser compatibility issues.

**Answer:** C

#### NEW QUESTION 49

IT security at Universal Containers (UC) is concerned about recent phishing scams targeting its users and wants to add additional layers of login protection. What should an Architect recommend to address the issue?

- A. Use the Salesforce Authenticator mobile app with two-step verification
- B. Lock sessions to the IP address from which they originated.
- C. Increase Password complexity requirements in Salesforce.
- D. Implement Single Sign-on using a corporate Identity store.

**Answer:** A

#### NEW QUESTION 51

Universal Containers wants to implement Single Sign-on for a Salesforce org using an external Identity Provider and corporate identity store. What type of authentication flow is required to support deep linking?

- A. Web Server OAuth SSO flow
- B. Service-Provider-Initiated SSO
- C. Identity-Provider-initiated SSO
- D. StartURL on Identity Provider

**Answer:** B

#### NEW QUESTION 54

Which two are valid choices for digital certificates when setting up two-way SSL between Salesforce and an external system. Choose 2 answers

- A. Use a trusted CA-signed certificate for salesforce and a trusted CA-signed cert for the external system
- B. Use a trusted CA-signed certificate for salesforce and a self-signed cert for the external system
- C. Use a self-signed certificate for salesforce and a self-signed cert for the external system
- D. Use a self-signed certificate for salesforce and a trusted CA-signed cert for the external system

**Answer:** CD

#### NEW QUESTION 56

An identity architect wants to secure Salesforce APIs using Security Assertion Markup Language (SAML). For security purposes, administrators will need to authorize the applications that will be consuming the APIs. Which Salesforce OAuth authorization flow should be used?

- A. OAuth 2.0 SAML Bearer Assertion Flow
- B. OAuth 2.0 JWT Bearer Flow

- C. SAML Assertion Flow
- D. OAuth 2.0 User-Agent Flow

**Answer:** C

#### NEW QUESTION 61

Universal containers(UC) has decided to build a new, highly sensitive application on Force.com platform. The security team at UC has decided that they want users to provide a fingerprint in addition to username/Password to authenticate to this application. How can an architect support fingerprints as a form of identification for salesforce Authentication?

- A. Use salesforce Two-factor Authentication with callouts to a third-party fingerprint scanning application.
- B. Use Delegated Authentication with callouts to a third-party fingerprint scanning application.
- C. Use an appexchange product that does fingerprint scanning with native salesforce identity confirmation.
- D. Use custom login flows with callouts to a third-party fingerprint scanning application.

**Answer:** D

#### NEW QUESTION 65

Universal Containers is using OpenID Connect to enable a connection from their new mobile app to its production Salesforce org. What should be done to enable the retrieval of the access token status for the OpenID Connect connection?

- A. Query using OpenID Connect discovery endpoint.
- B. A Leverage OpenID Connect Token Introspection.
- C. Create a custom OAuth scope.
- D. Enable cross-origin resource sharing (CORS) for the /services/oauth2/token endpoint.

**Answer:** B

#### NEW QUESTION 68

A group of users try to access one of universal containers connected apps and receive the following error message : "Failed : Not approved for access". what is most likely to cause of the issue?

- A. The use of high assurance sections are required for the connected App.
- B. The users do not have the correct permission set assigned to them.
- C. The connected App setting "All users may self-authorize" is enabled.
- D. The salesforce administrators gave revoked the Oauth authorization.

**Answer:** B

#### NEW QUESTION 73

Which three types of attacks would a 2-Factor Authentication solution help garden against?

- A. Key logging attacks
- B. Network perimeter attacks
- C. Phishing attacks
- D. Dictionary attacks
- E. Man-in-the-middle attacks

**Answer:** ABD

#### NEW QUESTION 74

which three are features of federated Single Sign-on solutions? Choose 3 answers

- A. It federates credentials control to authorized applications.
- B. It establishes trust between Identity store and service provider.
- C. It solves all identity and access management problems.
- D. It improves affiliated applications adoption rates.
- E. It enables quick and easy provisioning and deactivating of users.

**Answer:** BCE

#### NEW QUESTION 77

What item should an Architect consider when designing a Delegated Authentication implementation?

- A. The Web service should be secured with TLS using Salesforce trusted certificates.
- B. The Web service should be able to accept one to four input method parameters.
- C. The web service should use the Salesforce Federation ID to identify the user.
- D. The Web service should implement a custom password decryption method.

**Answer:** A

#### NEW QUESTION 79

Universal containers (UC) is setting up their customer Community self-registration process. They are uncomfortable with the idea of assigning new users to a default account record. What will happen when customers self-register in the community?

- A. The self-registration process will produce an error to the user.
- B. The self-registration page will ask user to select an account.
- C. The self-registration process will create a person Account record.
- D. The self-registration page will create a new account record.

**Answer:** A

#### NEW QUESTION 81

A financial services company uses Salesforce and has a compliance requirement to track information about devices from which users log in. Also, a Salesforce Security Administrator needs to have the ability to revoke the device from which users log in. What should be used to fulfill this requirement?

- A. Use multi-factor authentication (MFA) to meet the compliance requirement to track device information.
- B. Use the Activations feature to meet the compliance requirement to track device information.
- C. Use the Login History object to track information about devices from which users log in.
- D. Use Login Flows to capture device from which users log in and store device and user information in a custom object.

**Answer:** B

#### NEW QUESTION 86

A multinational company is looking to rollout Salesforce globally. The company has a Microsoft Active Directory Federation Services (ADFS) implementation for the Americas, Europe and APAC. The company plans to have a single org and they would like to have all of its users access Salesforce using the ADFS . The company would like to limit its investments and prefer not to procure additional applications to satisfy the requirements.

What is recommended to ensure these requirements are met ?

- A. Use connected apps for each ADFS implementation and implement Salesforce site to authenticate users across the ADFS system applicable to their geo.
- B. Implement Identity Connect to provide single sign-on to Salesforce and federated across multiple ADFS systems.
- C. Add a central identity system that federates between the ADFS systems and integrate with Salesforce for single sign-on.
- D. Configure Each ADFS system under single sign-on settings and allow users to choose the system to authenticate during sign on to Salesforce

**Answer:** B

#### NEW QUESTION 91

Under which scenario Web Server flow will be used?

- A. Used for web applications when server-side code needs to interact with APIS.
- B. Used for server-side components when page needs to be rendered.
- C. Used for mobile applications and testing legacy Integrations.
- D. Used for verifying Access protected resources.

**Answer:** A

#### NEW QUESTION 94

What are three capabilities of Delegated Authentication? Choose 3 answers

- A. It can be assigned by Custom Permissions.
- B. It can connect to SOAP services.
- C. It can be assigned by Permission Sets.
- D. It can be assigned by Profiles.
- E. It can connect to REST services.

**Answer:** BCE

#### NEW QUESTION 97

In an SP-Initiated SAML SSO setup where the user tries to access a resource on the Service Provider, What HTTP param should be used when submitting a SAML Request to the Idp to ensure the user is returned to the intended resource after authentication?

- A. RedirectURL
- B. RelayState
- C. DisplayState
- D. StartURL

**Answer:** B

#### NEW QUESTION 101

Northern Trail Outfitters (NTO) leverages Microsoft Active Directory (AD) for management of employee usernames, passwords, permissions, and asset access. NTO also owns a third-party single sign-on (SSO) solution. The third-party party SSO solution is used for all corporate applications, including Salesforce. NTO has asked an architect to explore Salesforce Identity Connect for automatic provisioning and deprovisioning of users in Salesforce. What role does identity Connect play in the outlined requirements?

- A. Service Provider
- B. Single Sign-On
- C. Identity Provider
- D. User Management

**Answer:** D

#### NEW QUESTION 106

Universal Containers wants to allow its customers to log in to its Experience Cloud via a third party authentication provider that supports only the OAuth protocol. What should an identity architect do to fulfill this requirement?

- A. Contact Salesforce Support and enable delegate single sign-on.
- B. Create a custom external authentication provider.
- C. Use certificate-based authentication.
- D. Configure OpenID Connect authentication provider.

**Answer: B**

#### NEW QUESTION 107

Universal Containers (UC) would like to enable SAML-BASED SSO for a Salesforce partner community. UC has an existing LDAP identity store and a third-party portal. They would like to use the existing portal as the primary site these users access, but also want to allow seamless access to the partner community. What SSO flow should an architect recommend?

- A. User-Agent
- B. IDP-initiated
- C. Sp-Initiated
- D. Web server

**Answer: B**

#### NEW QUESTION 111

A large consumer company is planning to create a community and will require login through the customer's social identity. The following requirements must be met:

- \* 1. The customer should be able to login with any of their social identities, however Salesforce should only have one user per customer.
- \* 2. Once the customer has been identified with a social identity, they should not be required to authorize Salesforce.
- \* 3. The customer's personal details from the social sign-on need to be captured when the customer logs into Salesforce using their social identity.
- \* 3. If the customer modifies their personal details in the social site, the changes should be updated in Salesforce.

Which two options allow the Identity Architect to fulfill the requirements? Choose 2 answers

- A. Use Login Flows to call an authentication registration handler to provision the user before logging the user into the community.
- B. Use authentication providers for social sign-on and use the custom registration handler to insert or update personal details.
- C. Redirect the user to a custom page that allows the user to select an existing social identity for login.
- D. Use the custom registration handler to link social identities to Salesforce identities.

**Answer: BD**

#### NEW QUESTION 115

How should an identity architect automate provisioning and deprovisioning of users into Salesforce from an external system?

- A. Call SOAP API upsertQ on user object.
- B. Use Security Assertion Markup Language Just-in-Time (SAML JIT) on incoming SAML assertions.
- C. Run registration handler on incoming OAuth responses.
- D. Call OpenID Connect (OIDC)-userinfo endpoint with a valid access token.

**Answer: C**

#### NEW QUESTION 120

Universal Containers (UC) has implemented SAML SSO to enable seamless access across multiple applications. UC has regional Salesforce orgs and wants its users to be able to access them from their main Salesforce org seamlessly. Which action should an architect recommend?

- A. Configure the main Salesforce org as an Authentication provider.
- B. Configure the main Salesforce org as the Identity provider.
- C. Configure the regional Salesforce orgs as Identity Providers.
- D. Configure the main Salesforce org as a service provider.

**Answer: B**

#### NEW QUESTION 125

Refer to the exhibit.

Outfitters (NTO) is using Experience Cloud as an Identity for its application on Heroku. The application on Heroku should be able to handle two brands, Northern Trail Shoes and Northern Trail Shirts.

A user should select either of the two brands in Heroku before logging into the community. The app then performs Authorization using OAuth2.0 with the Salesforce Experience Cloud site.

NTO wants to make sure it renders login page images dynamically based on the user's brand preference selected in Heroku before Authorization.

What should an identity architect do to fulfill the above requirements?

- A. For each brand create different communities and redirect users to the appropriate community using a custom Login controller written in Apex.
- B. Create multiple login screens using Experience Builder and use Login Flows at runtime to route to different login screens.
- C. Authorize third-party service by sending authorization requests to the community-url/services/oauth2/authorize/cookie\_value.
- D. Authorize third-party service by sending authorization requests to thecommunity-url/services/oauth2/authorize/expid\_value.

**Answer: D**

#### NEW QUESTION 129

An architect has successfully configured SAML-BASED SSO for universal containers. SSO has been working for 3 months when Universal containers manually adds a batch of new users to salesforce. The new users receive an error from salesforce when trying to use SSO. Existing users are still able to successfully use SSO to access salesforce. What is the probable cause of this behaviour?

- A. The administrator forgot to reset the new user's salesforce password.
- B. The Federation ID field on the new user records is not correctly set
- C. The my domain capability is not enabled on the new user's profile.
- D. The new users do not have the SSO permission enabled on their profiles.

**Answer: B**

#### NEW QUESTION 130

Containers (UC) uses an internal system for recruiting and would like to have the candidates' info available in the Salesforce automatically when they are selected. UC decides to use OAuth to connect to Salesforce from the recruiting system and would like to do the authentication using digital certificates. Which two OAuth flows should be considered to meet the requirement? Choose 2 answers

- A. JWT Bearer Token flow
- B. Refresh Token flow
- C. SAML Bearer Assertion flow
- D. Web Service flow

**Answer: AC**

#### NEW QUESTION 131

Universal Containers (UC) has implemented a multi-org architecture in their company. Many users have licences across multiple orgs, and they are complaining about remembering which org and credentials are tied to which business process. Which two recommendations should the Architect make to address the Complaints? Choose 2 answers

- A. Activate My Domain to Brand each org to the specific business use case.
- B. Implement SP-Initiated Single Sign-on flows to allow deep linking.
- C. Implement IdP-Initiated Single Sign-on flows to allow deep linking.
- D. Implement Delegated Authentication from each org to the LDAP provider.

**Answer: AB**

#### NEW QUESTION 136

Universal containers (UC) has multiple salesforce orgs and would like to use a single identity provider to access all of their orgs. How should UC'S architect enable this behavior?

- A. Ensure that users have the same email value in their user records in all of UC's salesforce orgs.
- B. Ensure the same username is allowed in multiple orgs by contacting salesforce support.
- C. Ensure that users have the same Federation ID value in their user records in all of UC's salesforce orgs.
- D. Ensure that users have the same alias value in their user records in all of UC's salesforce orgs.

**Answer: C**

#### NEW QUESTION 137

Universal Containers (UC) plans to use a SAML-based third-party IdP serving both of the Salesforce Partner Community and the corporate portal. UC partners will log in 65\* to the corporate portal to access protected resources, including links to Salesforce resources. What would be the recommended way to configure the IdP so that seamless access can be achieved in this scenario?

- A. Set up the corporate portal as a Connected App in Salesforce and use the Web server OAuth flow.
- B. Configure SP-initiated SSO that passes the SAML token upon Salesforce resource access request.
- C. Set up the corporate portal as a Connected App in Salesforce and use the User Agent OAuth flow.
- D. Configure IdP-initiated SSO that passes the SAML token upon Salesforce resource access request.

**Answer: D**

#### NEW QUESTION 140

Universal Containers (UC) has an e-commerce website where customers can buy products, make payments and manage their accounts. UC decides to build a Customer Community on Salesforce and wants to allow the customers to access the community from their accounts without logging in again. UC decides to implement an SP-initiated SSO using a SAML-compliant Idp. In this scenario where Salesforce is the Service Provider, which two activities must be performed in Salesforce to make SP-initiated SSO work? Choose 2 answers

- A. Configure SAML SSO settings.
- B. Create a Connected App.
- C. Configure Delegated Authentication.
- D. Set up My Domain.

**Answer: AD**

#### NEW QUESTION 141

Universal Containers is creating a mobile application that will be secured by Salesforce Identity using the OAuth 2.0 user-agent flow (this flow uses the OAuth 2.0 implicit grant type).

Which three OAuth concepts apply to this flow? Choose 3 answers

- A. Client ID
- B. Refresh Token
- C. Authorization Code
- D. Verification Code
- E. Scopes

**Answer:** ABE

#### NEW QUESTION 144

Universal containers(UC) has implemented SAML-BASED single Sign-on for their salesforce application and is planning to provide access to salesforce on mobile devices using the salesforce1 mobile app. UC wants to ensure that single Sign-on is used for accessing the salesforce1 mobile app. Which two recommendations should the architect make? Choose 2 answers

- A. Use the existing SAML SSO flow along with user agent flow.
- B. Configure the embedded Web browser to use my domain URL.
- C. Use the existing SAML SSO flow along with Web server flow
- D. Configure the salesforce1 app to use the my domain URL

**Answer:** AD

#### NEW QUESTION 149

Universal Containers is budding a web application that will connect with the Salesforce API using JWT OAuth Flow. Which two settings need to be configured in the connect app to support this requirement? Choose 2 answers

- A. The Use Digital Signature option in the connected app.
- B. The "web" OAuth scope in the connected app,
- C. The "api" OAuth scope in the connected app.
- D. The "edair\_api" OAuth scope in the connected app.

**Answer:** AC

#### NEW QUESTION 153

Which three different attributes can be used to identify the user in a SAML assertion when Salesforce is acting as a Service Provider? Choose 3 answers

- A. Federation ID
- B. Salesforce User ID
- C. User Full Name
- D. User Email Address
- E. Salesforce Username

**Answer:** ACD

#### NEW QUESTION 156

Universal containers (UC) is concerned that having a self-registration page will provide a means for "bots" or unintended audiences to create user records, thereby consuming licences and adding dirty data. Which two actions should UC take to prevent unauthorised form submissions during the self-registration process? Choose 2 answers

- A. Use open-ended security questions and complex password requirements
- B. Primarily use lookup and picklist fields on the self registration page.
- C. Require a captcha at the end of the self-registration process.
- D. Use hidden fields populated via java script events in the self-registration page.

**Answer:** CD

#### NEW QUESTION 159

Containers (UC) uses a legacy Employee portal for their employees to collaborate. Employees access the portal from their company's internal website via SSO. It is set up to work with SiteMinder and Active Directory. The Employee portal has features to support posing ideas. UC decides to use Salesforce Ideas for voting and better tracking purposes. To avoid provisioning users on Salesforce, UC decides to integrate Employee portal ideas with Salesforce idea through the API. What is the role of Salesforce in the context of SSO, based on this scenario?

- A. Service Provider, because Salesforce is the application for managing ideas.
- B. Connected App, because Salesforce is connected with Employee portal via API.
- C. Identity Provider, because the API calls are authenticated by Salesforce.
- D. An independent system, because Salesforce is not part of the SSO setup.

**Answer:** D

#### NEW QUESTION 163

Universal Containers (UC) uses Salesforce for its customer service agents. UC has a proprietary system for order tracking which supports Security Assertion Markup Language (SAML) based single sign-on. The VP of customer service wants to ensure only active Salesforce users should be able to access the order tracking system which is only visible within Salesforce. What should be done to fulfill the requirement? Choose 2 answers

- A. Setup Salesforce as an identity provider (IdP) for order Tracking.
- B. Set up the Corporate Identity store as an identity provider (IdP) for Order Tracking,
- C. Customize Order Tracking to initiate a REST call to validate users in Salesforce after login.
- D. Setup Order Tracking as a Canvas app in Salesforce to POST IdP initiated SAML assertion.

**Answer:** AB

**NEW QUESTION 167**

Universal Containers (UC) wants to use Salesforce for sales orders and a legacy of system for order fulfillment. The legacy system must update the status of orders in 65\* Salesforce in real time as they are fulfilled. UC decides to use OAuth for connecting the legacy system to Salesforce. What OAuth flow should be considered that doesn't require storing credentials, client secret or refresh tokens?

- A. Web Server flow
- B. JWT Bearer Token flow
- C. Username-Password flow
- D. User Agent flow

**Answer:** B

**NEW QUESTION 169**

Universal Containers (UC) has an existing web application that it would like to access from Salesforce without requiring users to re-authenticate. The web application is owned UC and the UC team that is responsible for it is willing to add new javascript code and/or libraries to the application. What implementation should an Architect recommend to UC?

- A. Create a Canvas app and use Signed Requests to authenticate the users.
- B. Rewrite the web application as a set of Visualforce pages and Apex code.
- C. Configure the web application as an item in the Salesforce App Launcher.
- D. Add the web application as a ConnectedApp using OAuth User-Agent flow.

**Answer:** A

**NEW QUESTION 174**

Universal containers (UC) wants to implement a partner community. As part of their implementation, UC would like to modify both the Forgot password and change password experience with custom branding for their partner community users. Which 2 actions should an architect recommend to UC? Choose 2 answers

- A. Build a community builder page for the change password experience and Custom Visualforce page for the Forgot password experience.
- B. Build a custom visualforce page for both the change password and Forgot password experiences.
- C. Build a custom visualforce page for the change password experience and a community builder page for the Forgot password experience.
- D. Build a community builder page for both the change password and Forgot password experiences.

**Answer:** BC

**NEW QUESTION 177**

An architect needs to set up a Facebook Authentication provider as login option for a salesforce customer Community. What portion of the authentication provider setup associates a Facebook user with a salesforce user?

- A. Consumer key and consumer secret
- B. Federation ID
- C. User info endpoint URL
- D. Apex registration handler

**Answer:** D

**NEW QUESTION 180**

Universal Containers (UC) is using a custom application that will act as the Identity Provider and will generate SAML assertions used to log in to Salesforce. UC is considering including custom parameters in the SAML assertion. These attributes contain sensitive data and are needed to authenticate the users. The assertions are submitted to salesforce via a browser form post. The majority of the users will only be able to access Salesforce via UC's corporate network, but a subset of admins and executives would be allowed access from outside the corporate network on their mobile devices. Which two methods should an Architect consider to ensure that the sensitive data cannot be tampered with, nor accessible to anyone while in transit?

- A. Use the Identity Provider's certificate to digitally sign and Salesforce's Certificate to encrypt the payload.
- B. Use Salesforce's Certificate to digitally sign the SAML Assertion and a Mobile Device Management client on the users' mobile devices.
- C. Use the Identity provider's certificate to digitally Sign and the Identity provider's certificate to encrypt the payload.
- D. Use a custom login flow to retrieve sensitive data using an Apex callout without including the attributes in the assertion.

**Answer:** AC

**NEW QUESTION 181**

A web service is developed that allows secure access to customer order status on the Salesforce Platform, The service connects to Salesforce through a connected app with the web server flow. The following are the required actions for the authorization flow:

- \* 1. User Authenticates and Authorizes Access
- \* 2. Request an Access Token
- \* 3. Salesforce Grants an Access Token
- \* 4. Request an Authorization Code
- \* 5. Salesforce Grants Authorization Code

What is the correct sequence for the authorization flow?

- A. 1, 4, 5, 2, 3
- B. 4, 1, 5, 2, 3
- C. 2, 1, 3, 4, 5
- D. 4,5,2, 3, 1

Answer: D

#### NEW QUESTION 184

Universal Containers (UC) is looking to build a Canvas app and wants to use the corresponding Connected App to control where the app is visible. Which two options are correct in regards to where the app can be made visible under the Connected App setting for the Canvas app? Choose 2 answers

- A. As part of the body of a Salesforce Knowledge article.
- B. In the mobile navigation menu on Salesforce for Android.
- C. The sidebar of a Salesforce Console as a console component.
- D. Included in the Call Control Tool that's part of Open CTI.

Answer: AC

#### NEW QUESTION 189

Universal containers (UC) wants to integrate a Web application with salesforce. The UC team has implemented the Oauth web-server Authentication flow for authentication process. Which two considerations should an architect point out to UC? Choose 2 answers

- A. The web application should be hosted on a secure server.
- B. The web server must be able to protect consumer privacy
- C. The flow involves passing the user credentials back and forth.
- D. The flow will not provide an Oauth refresh token back to the server.

Answer: AB

#### NEW QUESTION 192

Which three are capabilities of SAML-based Federated authentication? Choose 3 answers

- A. Trust relationships between Identity Provider and Service Provider are required.
- B. SAML tokens can be in XML or JSON format and can be used interchangeably.
- C. Web applications with no passwords are more secure and stronger against attacks.
- D. Access tokens are used to access resources on the server once the user is authenticated.
- E. Centralized federation provides single point of access, control and auditing.

Answer: ADE

#### NEW QUESTION 195

Universal Containers (UC) has a Customer Community that uses Facebook for Authentication. UC would like to ensure that Changes in the Facebook profile are reflected on the appropriate Customer Community user: How can this requirement be met?

- A. Use the updateUser method on the registration Handler Class.
- B. Develop a scheduled job that calls out to Facebook on a nightly basis.
- C. Use information in the signed Request that is received from facebook.
- D. Use SAML Just-In-Time Provisioning between Facebook and Salesforce.

Answer: A

#### NEW QUESTION 199

Universal containers (UC) has implemented SAML -based single Sign-on for their salesforce application. UC is using pingfederate as the Identity provider. To access salesforce, Users usually navigate to a bookmarked link to my domain URL. What type of single Sign-on is this?

- A. Sp-Initiated
- B. IDP-initiated with deep linking
- C. IDP-initiated
- D. Web server flow.

Answer: A

#### NEW QUESTION 201

Universal Containers uses Salesforce as an identity provider and Concur as the Employee Expense management system. The HR director wants to ensure Concur accounts for employees are created only after the appropriate approval in the Salesforce org. Which three steps should the identity architect use to implement this requirement? Choose 3 answers

- A. Create an approval process for a custom object associated with the provisioning flow.
- B. Create a connected app for Concur in Salesforce.
- C. Enable User Provisioning for the connected app.
- D. Create an approval process for user object associated with the provisioning flow.
- E. Create an approval process for UserProvisioningRequest object associated with the provisioning flow.

Answer: BCE

#### NEW QUESTION 202

A client is planning to rollout multi-factor authentication (MFA) to its internal employees and wants to understand which authentication and verification methods meet the Salesforce criteria for secure authentication.

Which three functions meet the Salesforce criteria for secure mfa? Choose 3 answers

- A. username and password + SMS passcode
- B. Username and password + security key
- C. Third-party single sign-on with Mobile Authenticator app
- D. Certificate-based Authentication
- E. Lightning Login

**Answer:** BCE

#### NEW QUESTION 207

Universal Containers (UC) has decided to replace the homegrown customer portal with Salesforce Experience Cloud. UC will continue to use its third-party single sign-on (SSO) solution that stores all of its customer and partner credentials.

The first time a customer logs in to the Experience Cloud site through SSO, a user record needs to be created automatically.

Which solution should an identity architect recommend in order to automatically provision users in Salesforce upon login?

- A. Just-in-Time (JIT) provisioning
- B. Custom middleware and web services
- C. Custom login flow and Apex handler
- D. Third-party AppExchange solution

**Answer:** A

#### NEW QUESTION 210

Universal Containers is implementing Salesforce Identity to broker authentication from its enterprise single sign-on (SSO) solution through Salesforce to third party applications using SAML.

What role does Salesforce Identity play in its relationship with the enterprise SSO system?

- A. Identity Provider (IdP)
- B. Resource Server
- C. Service Provider (SP)
- D. Client Application

**Answer:** C

#### NEW QUESTION 212

Universal Containers (UC) has a custom, internal-only, mobile billing application for users who are commonly out of the office. The app is configured as a connected App in Salesforce. Due to the nature of this app, UC would like to take the appropriate measures to properly secure access to the app. Which two are recommendations to make the UC? Choose 2 answers

- A. Disallow the use of Single Sign-on for any users of the mobile app.
- B. Require High Assurance sessions in order to use the Connected App.
- C. Set Login IP Ranges to the internal network for all of the app users Profiles.
- D. Use Google Authenticator as an additional part of the login process

**Answer:** BD

#### NEW QUESTION 216

Universal Containers (UC) uses Global Shipping (GS) as one of their shipping vendors. Regional leads of GS need access to UC's Salesforce instance for reporting damage of goods using Cases. The regional leads also need access to dashboards to keep track of regional shipping KPIs. UC internally uses a third-party cloud analytics tool for capacity planning and UC decided to provide access to this tool to a subset of GS employees. In addition to regional leads, the GS capacity planning team would benefit from access to this tool. To access the analytics tool, UC IT has set up Salesforce as the Identity provider for Internal users and would like to follow the same approach for the GS users as well. What are the most appropriate license types for GS Regional Leads and the GS Capacity Planners? Choose 2 Answers

- A. Customer Community Plus license for GS Regional Leads and External Identity for GS Capacity Planners.
- B. Customer Community Plus license for GS Regional Leads and Customer Community license for GS Capacity Planners.
- C. Identity License for GS Regional Leads and External Identity license for GS capacity Planners.
- D. Customer Community license for GS Regional Leads and Identity license for GS Capacity Planners.

**Answer:** BD

#### NEW QUESTION 221

Universal Containers uses an Employee portal for their employees to collaborate. Employees access the portal from their company's internal website via SSO. It is set up to work with Active Directory. What is the role of Active Directory in this scenario?

- A. Identity store
- B. Authentication store
- C. Identity provider
- D. Service provider

**Answer:** C

#### NEW QUESTION 225

Universal Containers (UC) employees have Salesforce access from restricted IP ranges only, to protect against unauthorized access. UC wants to roll out the Salesforce1 mobile app and make it accessible from any location. Which two options should an Architect recommend? Choose 2 answers

- A. Relax the IP restriction with a second factor in the Connect App settings for Salesforce1 mobile app.
- B. Remove existing restrictions on IP ranges for all types of user access.

- C. Relax the IP restrictions in the Connect App settings for the Salesforce1 mobile app.
- D. Use Login Flow to bypass IP range restriction for the mobile app.

**Answer:** AC

**NEW QUESTION 228**

A group of users try to access one of Universal Containers' Connected Apps and receive the following error message: " Failed: Not approved for access." What is the most likely cause of this issue?

- A. The Connected App settings "All users may self-authorize" is enabled.
- B. The Salesforce Administrators have revoked the OAuth authorization.
- C. The Users do not have the correct permission set assigned to them.
- D. The User of High Assurance sessions are required for the Connected App.

**Answer:** C

**NEW QUESTION 229**

An Architect has configured a SAML-based SSO integration between Salesforce and an external Identity provider and is ready to test it. When the Architect attempts to log in to Salesforce using SSO, the Architect receives a SAML error. Which two optimal actions should the Architect take to troubleshoot the issue?

- A. Ensure the Callback URL is correctly set in the Connected Apps settings.
- B. Use a browser that has an add-on/extension that can inspect SAML.
- C. Paste the SAML Assertion Validator in Salesforce.
- D. Use the browser's Development tools to view the Salesforce page's markup.

**Answer:** BC

**NEW QUESTION 233**

Universal containers (UC) does my domain enable in the context of a SAML SSO configuration? Choose 2 answers

- A. Resource deep linking
- B. App launcher
- C. SSO from salesforce1 mobile app.
- D. Login forensics

**Answer:** AC

**NEW QUESTION 238**

Universal Containers (UC) is planning to deploy a custom mobile app that will allow users to get e-signatures from its customers on their mobile devices. The mobile app connects to Salesforce to upload the e-signature as a file attachment and uses OAuth protocol for both authentication and authorization. What is the most recommended and secure OAuth scope setting that an Architect should recommend?

- A. Id
- B. Web
- C. Api
- D. Custom\_permissions

**Answer:** D

**NEW QUESTION 240**

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