Exam Questions 220-1001

CompTIA A+ Certification Exam: Core 1

https://www.2passeasy.com/dumps/220-1001/

NEW QUESTION 1
A client needs to upgrade the hard drive on a laptop and would like one that is fast and has drop protection. Which of the following is the BEST option for the client?

A. 5400rpm HDD
B. 7200rpm HDD
C. NVMe SSD
D. Hybrid HDD/SSD

Answer: C

NEW QUESTION 2
Which of the following terminates a coaxial cable?

A. DB9
B. RJ45
C. RG-59
D. RS-232

Answer: C

NEW QUESTION 3
A technician has noticed that when at company headquarters the laptop connection to the Internet is more responsive than when using the company-provided phone as a hotspot. The technician updated the drivers on the WiFi NIC without resolution and then verified the configuration on the WiFi was correct.
Which of the following configurations could cause the decreased performance?

A. The connection if throttled.
B. There is a low RFID signal.
C. SSID is not found.
D. It is out of range.

Answer: A

NEW QUESTION 4
Which of the following devices can be used to connect multiple devices within broadcasting to every network port?

A. Unmanaged switch
B. Hub
C. Firewall
D. Cable modern

Answer: A

NEW QUESTION 5
Joe, a user , wants his desktop RAID configured to allow the fastest speed and the most storage capacity. His desktop has three hard drives. Which of the following RAID types should a technician configure to achieve this?

A. 1
B. 5
C. 10

Answer: A

NEW QUESTION 6
Ann, a user, needs to attend several day-long conferences and wants to ensure her mobile device will have enough power for these events. She is concerned about wall outlet availability at the conferences and needs to continuously use her device for important updates.
Which of the following should a technician recommend to BEST accommodate Ann's needs?

A. Wireless charging pad
B. Built-in battery case
C. Extra charging cords
D. Airplane mode

Answer: A

NEW QUESTION 7
A technician is troubleshooting a laptop/projector combination that is displaying artifacts on the screen. When a different laptop is connected to the projector, the image appears to be correct but is very dim.
Which of the following steps should the technician take to address these issues? (Choose two.)

A. Update the video drivers on the laptop.
B. Increase the projector contrast.
C. Replace the original laptop.
D. Change the aspect ratio on the projector.
E. Replace the bulb in the projector.

F. Modify the laptop's display resolution.

Answer: BD

NEW QUESTION 8
A user is unable to access websites and has reported connectivity issues with pop-ups on the screen. A technician removes malware, and then is able to ping the router and access the websites.
Which of the following NEXT steps should the technician perform in troubleshooting this issue? (Choose two.)

A. Documents findings, actions, and outcomes.
B. Reboot the device to verify the fix.
C. Reconnect the device to the network.
D. Verify the settings in IPConfig.
E. Research the problem based on symptoms.
F. Run a virus scan.

Answer: AF

NEW QUESTION 9
A technician wants to set up a virtual machine in a public cloud environment. Which of the following cloud models should the technician use?

A. IaaS
B. SaaS
C. PaaS
D. DBaaS

Answer: A

NEW QUESTION 10
Which of the following has a P4 connector to provide a 12V output?

A. Molex connector
B. 24-pin adapter
C. SCSI cable
D. eSATA cable

Answer: A

NEW QUESTION 10
A bank employee contacts the help desk for assistance with setting up a new computer. Which of the following peripherals will the technician MOST likely install alongside the device? (Select TWO)

A. Magnetic reader
B. Signature pad
C. Flatbed scanner
D. Web camera
E. External storage drive

Answer: AD

NEW QUESTION 15
Some users are unable to access the Internet form their workstations. A technician runs the ipconfig command on one of the workstations and sees the following:

```
IPv4 address 192.168.1.27
Subnet mask 255.255.255.0
Default gateway 192.168.1.1
```

The technician pings 8.8.8.8 and gets no response. Next, the technician pings 192.168.1.1 and gets no response. The technician is able to successfully ping an adjacent workstation but cannot ping the print server on the floor below. Which of the following is the MOST likely cause of the Internet connectivity issue in the office?

A. There is a problem with a router in the office
B. There is a problem with a DNS server in the office
C. The users are not getting correct IP addresses from the DHCP server
D. The wireless access point in the area is down

Answer: A

NEW QUESTION 20
Which of the following peripheral types is MOST likely to be used to input actions into a PC?

A. Webcam
B. Mouse
C. Monitor
D. Optical drive

Answer: B

NEW QUESTION 22
A user's laptop is shutting down unexpectedly. The technician discovers the shutdowns only happen when the laptop is moved from one room to another. The technician reseated the hard drive, memory, battery, and LCD cable, but the laptop continues to shut down.
Which of the following is the MOST probable cause of the issue?

A. Residual energy on the motherboard
B. System overheating
C. Distended capacitors
D. Loose battery connection
E. CMOS battery failure

Answer: D

NEW QUESTION 27
A customer accidentally drops a laptop while it is charging. The next day, the customer notices the laptop will not turn on and calls a technician to investigate. The technician confirms the laptop will not turn on and calls a technician to investigate. The technician confirms the laptop will not turn on even though it is connected to the power adapter.
Which of the following components is the MOST likely cause of this behavior?

A. Power adapter
B. Battery
C. DC jack
D. Hard drive

Answer: C

NEW QUESTION 30
A user is experiencing issues synchronizing a smartphone. The user is able to connect to individual services, but each requires a different password. Which of the following needs to be configured to allow the user to access web services securely with a unique password?

A. SIM
B. SMB
C. SSL
D. SSO

Answer: D

NEW QUESTION 35
Several computers are having network connectivity issues. Two of the computers are wired and are not having any issues. The technician verifies that none of the computers having issues have been assigned a static IP.
Which of the following should the technician check NEXT?

A. Check the closest AP for the area.
B. Check each wireless adapter switch
C. Check the group's network switch.
D. Check the DHCP server.

Answer: D

NEW QUESTION 40
A customer wants to purchase a new home computer. The machine will mainly be used for internal browsing and streaming video, except on weekends when the customers' son will use it to play games with friends.
Which of the following should the technician focus on to meet these requirements?

A. 80mm case fans
B. Four-core processor
C. RAID 5 array
D. 16GB DDR2 memory
E. Dual monitors
F. Encrypted hard drive

Answer: BD

NEW QUESTION 42
A customer's laptop display has suddenly become very dim. The image of the display can only be seen with a bright, external light, as adjusting the brightness/contracts controls does not cause much change.
Which of the following components MOST likely needs to be replaced?

A. LCD panel
B. Inverter
C. Video card
D. Digitizer

Answer: B

NEW QUESTION 43

A user is having a problem with printing a specific document type.
The network printer OCP shows that the printer is online with no errors. Other users are not having the same issue. The user sends the document to another printer and the document prints.
Which of the following should a technician do FIRST in troubleshooting the problem?

A. Stop and restart the PC print spooler service.
B. Verify the user is sending the document to the correct printer queue.
C. Have each user send the same document to the correct printer queue.
D. Stop and restart the print server queues, and then have the user resend the document.

Answer: B

NEW QUESTION 45
A printer stops working in the billing department and cannot be repaired. A new printer has been ordered and a technician is tasked with allowing other users to print to the billing manager's printer until the new printer arrives. The manager's printer is currently used via USB connection, and there are no network jacks available for use.
Which of the following is the BEST way for the technician to allow access to the printer?

A. Create a share on the manager's computer and give the users rights to the share.
B. Install the printer on the users' desktops and point it to the IP address of the manager's computer.
C. Purchase a wireless printer so the users can access the printer via network.
D. Provide flash drives to the users so they can transfer data to the manager's computer for printing.

Answer: C

NEW QUESTION 47
A technician receives a cellular from a manager. The technician is instructed to download a service manual directly from the Internet to a laptop. However, there is no WiFi signal or wired Ethernet. Which of the following would be the MOST appropriate connections for the technician to use?

A. Hotspot
B. NFC
C. Bluetooth
D. VPN

Answer: A

NEW QUESTION 50
Which of the following connector types in MOST appropriate to use to connect a SOHO cable modem to the ISP?

A. DB-9
B. RJ-45
C. RG-59
D. RS-232

Answer: C

NEW QUESTION 53
A technician is determining the specifications for a desktop computer that will be used at trade shows all over the world. The computer will have the maximum amount of RAM. The CPU, GPU, and storage will be typical of a business workstation.
Which of the following system parameters is the MOST important for the technician to consider when choosing a power supply?

A. input voltage
B. Efficiency rating
C. 12V rail amperage
D. Number of SATA connectors

Answer: A

NEW QUESTION 55
A customer contacts the help disk stating a laptop does not remain charged for more than 30 minutes and will not charge more than 15%. Which of the following components are the MOST likely causes the issue? (Select three.)

A. LCD power inverter
B. AC adapter
C. Battery
D. Processor
E. VGA card
F. Motherboard
G. Backlit keyboard
H. Wireless antenna

Answer: ACF

NEW QUESTION 56
A systems administrator wants to take advantage of the benefits of the major cloud providers while retaining some data and services in the local datacenter. Which of the following types of cloud model should the administrator consider?

A. Public
B. Private
C. Hybrid
D. Community

Answer: C

NEW QUESTION 57
A server administrator set up a VM to be used in a lab setting. A technician is setting up thin-client computers to access this VM. Which of the following tasks are required to complete the project? (Choose three.)

A. Connect the device to a printer.
B. Install the operating system.
C. Install a USB keyboard and mouse.
D. Connect the device to the network.
E. Install the latest system updates.
F. Install the latest device drivers.
G. Connect the device to a monitor.
H. Install the necessary applications.

Answer: DEH

NEW QUESTION 58
A user reports being unable to browse the internet. A technician believes the cause of the issue is related to DNS. Which of the following should the technician perform NEXT?

A. Test the theory attempting to browse to a website known IP address.
B. Implement preventive measures by manually assigning a DNS server to the PC.
C. Identify the problem by running the command ipconfig / flushdns.
D. Document the finding in the organization local knowledge base.

Answer: C

NEW QUESTION 63
Which of the following would provide power to an access point?

A. POE injector
B. Switch
C. Repeater
D. Modern

Answer: A

NEW QUESTION 65
Which of the following connects a PC to its default gateway?

A. NIC
B. Switch
C. Router
D. Cable modem

Answer: B

NEW QUESTION 67
A technician is configuring a high-performance workstation. The technician needs to choose storage for the boot drive with the highest performance possible. Which of the following drive types BEST meets this requirement?

A. MicroSD
B. 15K rpm
C. NVMe
D. USB flash

Answer: C

NEW QUESTION 71
A technician is setting up a printer for a small office that does not have an RJ-45 jack. The users' computers are all in the same workgroup and are connected physically to the same network switch. The technician needs to make sure all users can print to the new printer through the switch. Which of the following should the technician configure?

A. Shared printer
B. Print server
C. Bluetooth printing
D. Cloud printing

Answer: A

NEW QUESTION 75
Which of the following BEST describes the purpose of an IPv4 subnet mask?

A. It defines where network and host bits exist
B. It is used to find the default gateway on a LAN
C. It gives users the ability to send and receive data.
D. It allows the ability, when needed, to bridge subnets.

Answer: A

NEW QUESTION 77
Which of the following Ethernet cables would BEST support an application that requires a 600 Mbps throughput at the lowest price point?

A. Cat 3
B. Cat 5
C. Cat 5e
D. Cat 6

Answer: C

NEW QUESTION 78
Which of the following is the main purpose of the +5VSB output of a power supply?

A. It allows peripherals to draw power when the machine is off
B. It provides power to the audio and sound boards of the machine
C. It acts as the main voltage supply to the motherboard and processor
D. It powers all expansion cards and external device hubs

Answer: A

NEW QUESTION 80
The IT department recently upgrade client computer for the graphics department. A user reports the new computer has not worked since up. It , makes unusual sound when pressing the power button.
A technician verifies the power cable works and the computer is connected properly to both data and power. The monitor powers on but display the message NO source. Which of the following BEST explains the cause of this problem?

A. There is insufficient power to the computer
B. There is back screen on system boot.
C. The computer is overheating.
D. The error beep codes on POST.

Answer: C

NEW QUESTION 84
Company management wants to be able to give users the ability to work remotely during periods of bad weather. Which of the following should be enabled to allow the workforce to do this?

A. NAT
B. VLAN
C. VPN
D. HIPS

Answer: C

NEW QUESTION 87
A customer's workstation will not boot A technician runs diagnostics on the system and discovers it is set up in a RAID 0 configuration, and a single SATA hard drive failed. The system was set up for Performance. Once repaired the customer request redundancy be built into the system and an increase in performance. Which of the following describes how the technician should set up the new RAID configuration?

A. RAID 1 configuration that will utilize new SSD.
B. RAID 2 configuration that will allow the loss of a hard drive without failure.
C. RAID 6 configuration that will allow the loss of two hard drives without failure.
D. RAID 10 configuration utilizing HDD

Answer: D

NEW QUESTION 92
Whenever a user's machine is turned on, a black screen appears prompting the user for an administrative password. The technician has no such password on file for this machine.
Which of the following steps should the technician take to resolve this issue?

A. Press and hold the CPU power button for five seconds, and then power back on.
B. Disconnect and reconnect the internal hard drive.
C. Remove the CMOS battery and reinsert it after ten seconds.
D. Remove the motherboard and place it back into the machine after ten minutes.

Answer:

C

NEW QUESTION 96
Drag each mobile technology to the description of its use. Some answers will not be used.

Description		Wireless technology
Devices use haptic confirmation for sharing data wirelessly.		NFC
Devices are paired using a code for sharing data wirelessly.		Hotspot
Devices are placed in close proximity within line of sight for sharing data wirelessly.		IR
Devices are connected via a wire for sharing data or connectivity.		Tethering
		Bluetooth
		Cellular
		Lightning

A. Mastered
B. Not Mastered

Answer: A

Explanation:
1 – IR
2 – Bluetooth
3 – NFC
4 – Tethering

NEW QUESTION 99
Joe a technician is dispatched to troubleshoot a server that will not boot. The server console states no boot device can be found Joe reboots the server with the same result. He then attempts to repair the master boot record and boot sector with no results. Joe realizes the server is set up in a RAID 0 configuration and is certain there is a bad hard drive. Which of the following should Joe do to get the server to boot right away?

A. Unplug the defective hard-drive cable and reboot the server
B. Change the RAID controller configuration from RAID 0 to RAID 5.
C. Break the mirror and set the good hard drive as the default boot drive
D. Replace the faulty hard drive and restore from server data from backup

Answer: D

NEW QUESTION 100
Which of the following charging and data ports has a non-directional connector?

A. Micro-USB
B. Mini-USB
C. USB-A
D. USB-C

Answer: D

NEW QUESTION 103
A shipping department is having problems with its thermal label printer. Two columns on the left are not appearing on all labels. Which of the following should a technician do FIRST?

A. Verify the ribbon is correctly aligned to the label
B. Run a label calibration
C. Remove stuck labels from the print path
D. Replace the print head

Answer: A

NEW QUESTION 108
A technician has been asked to fix a problem with a projector. The projector lamp turns off for brief periods during a demonstration. After the technician replaced the lamp, the problem continued with an added message that appears just before the lamp turns off. Which of the following MOST likely need to be performed? (Choose two.)

A. Reset the lamp life counter
B. Replace the cooling fan
C. Adjust the brightness
D. Update the laptop video driver
E. Install a higher lumen lamp
F. Change the video resolution

Answer: AB

NEW QUESTION 113
A user is no longer able to browse the Internet after returning from vacation. The user is able to log in and navigate to the local intranet, but not to any outside sites. A technician pings a well-known website by name but gets no reply. The technician then pings its IP address and gets a reply.
Which of the following commands will MOST likely resolve the issue?

A. ipconfig /all
B. ipconfig /flushdns
C. ipconfig /release
D. ipconfig /setclassid

Answer: B

NEW QUESTION 115
A user printed several documents to a shared network copier and noticed that they have very faint color density. A technician investigates the issue and verifies that the printer had a maintenance kit installed recently. Which of the following next steps will MOST likely resolve the issue? (Select two.)

A. Replace the toner cartridges
B. Replace the fuser module
C. Clean the paper tray rollers
D. Adjust the printer settings
E. Replace the developer
F. Empty the waste toner bottlers

Answer: AC

NEW QUESTION 116
An analyst asks a technician to recommend a solution for a customer in the software development industry, where the customer can test a variety of OS's running the various applications that the customer produces. The customer wants to minimize the investment in hardware.
Which of the following solutions should the technician recommended to BEST meet the customer's requirement?

A. Purchase a number of low-cost devices, installing the required Oss and applications on each on
B. Use separate machines for each testing environment.
C. Purchase a high-end system meeting the hardware requirements for all of the individual Oss and application
D. Configure a VM for each testing environment.
E. Purchase one computer and create images for each computer configuration and O
F. Re-image the machine for each testing environment.
G. Purchase a number of computers, installing a VM on each on
H. Configure each VM with an OS for the testing environment.

Answer: B

NEW QUESTION 121
Which of the following devices can utilize VLANs to secure networks?

A. Switch
B. Hub
C. Repeater
D. Bridge

Answer: A

NEW QUESTION 122
A projector's image begins to flicker during a presentation. The laptop display does not produce this issue. When a technician changes the resolution on the laptop, the issue persists. Which of the following is the NEXT step the technician should take?

A. Check the connectivity of the VGA cable.
B. Check the connectivity of the power cable.
C. Change the aspect ratio on the laptop.
D. Change the settings of the projector.

Answer: A

NEW QUESTION 123

A user reports that a laptop is not connecting to the corporate wireless network. A technician confirms a with a smartphone that the corporate wireless network is available and can be accessed. the technician observes that the Ethernet connection to the corporate network is working. The technician disconnects the Ethernet cable.
Which of the following should the technician do NEXT to troubleshoot this problem?

A. Confirm that the laptop wireless card is turned on.
B. Confirm that the laptop is in range for the access point.
C. Confirm that the correct wireless network is selected.
D. Confirm the user's network login ID and password.

Answer: A

NEW QUESTION 125
A network administrator is attempting to access the firewall while inside the datacenter. Which of the following peripherals must be connected to do so?

A. KVM
B. Touchpad
C. Mouse
D. Keyboard

Answer: A

NEW QUESTION 128
An associate is seeking advice on which device to purchase for a friend who is a business owner. The friend needs the ability to chat activity while keeping in contact with the home office.
Which of the following would be the BEST recommendation?

A. Smart watch
B. Fitness monitor
C. Global positioning sensor
D. Portable hotspot

Answer: A

NEW QUESTION 130
A corporation maintains an active social media presence by constantly uploading audio and video. The corporation also regularly hosts video conferences, but attendees are reporting buffering during their telecast.
Which of the following should the IT department do to improve the ability to attend video conferences without interruption?

A. Enable QoS on network traffic, prioritizing telecast traffic over uploads.
B. Upgrade video conference room equipment.
C. Create a VLAN for all employees updating social media.
D. Adjust the network intrusion device to allow video to flow without filtering.

Answer: A

NEW QUESTION 135
A technician is hired to install network cable in a crawl space running the length of a hallway. To do so without a fire code violation, which of the following types of cable should the technician run?

A. Plenum
B. Fiber
C. Shielded
D. Coaxial

Answer: A

NEW QUESTION 137
After upgrading a smartphone's OS, Joe, a user, reports the smartphone no longer connects to his automobile automatically when near it, Joe, restarts the smartphone, but the problem persists. Which of the following should a technician do NEXT to restore the previous functionality?

A. Connect the smartphone to the automobile via USB
B. Reenable the smartphone's Bluetooth radio
C. Perform a rollback of the smartphone's OS
D. Pair the smartphone with the automobile

Answer: B

NEW QUESTION 142
A user brings in a smartphone for repair. The device is unable to send/receive calls or connect to WiFi. All applications on the device are working unless they require connectivity.
Which of the following is MOST likely causing the problem?

A. Airplane mode
B. Tethering
C. Disabled hotspot
D. VPN

Answer: A

NEW QUESTION 143
An end user wants to have a second monitor installed on a laptop. Which of the following would allow a technician to configure the laptop to show both screens once the cable is connected?

A. Plug an external monitor into the USB port.
B. Use the Fn and function key combination
C. Adjust the monitor display settings.
D. Enable DisplayPort.

Answer: C

NEW QUESTION 146
A technician was asked to virtualize four existing PCs before decommissioning them. The resulting VMs are imported into a new VM workstation running a hypervisor on top of an OS Three of the VMs are running property, but the entire system locks up when trying to start the fourth VM. Which of the following should the technician have reviewed prior to creating the VMs to prevent this from occurring? (Select TWO)

A. Hypervisor requirements
B. Storage requirements
C. Resource requirements
D. Network requirements
E. Backup requirements
F. Security requirements

Answer: AF

NEW QUESTION 148
About one week ago, access to files on a network server became significantly slower. Today, network files are completely unavailable. A technician is able to make a remote connection to the server. Which of the following should the technician check NEXT?

A. RAID 5 array
B. NIC configuration
C. Available storage space
D. RAM utilization

Answer: A

NEW QUESTION 153
Which of the following IEEE 802.11 standards includes the use of MIMO technology?

A. 802.11a
B. 80211b
C. 802. 11gt
D. 802. 11n

Answer: D

NEW QUESTION 156
A technician is setting up RAID 5 on a server that needs to be highly available. Which of the following is the BEST option to use for the array?

A. Hot spare drives
B. Large capacity drives
C. Hot swappable drives
D. Solid state drives

Answer: D

NEW QUESTION 158
A user states the department laser printer continues to display a paper jam error message despite the jam being cleared. Which of the following should a technician do to troubleshoot this problem?

A. Check the paper path for blocked sensors
B. Replace the duplex assembly
C. Run the printer's internal diagnostics
D. Verify the pickup rollers are in working order

Answer: A

NEW QUESTION 162
A user purchases a wireless printer and sets it up in an office. The user installs all necessary software for the printer on the computer and connects the printer to the guest wireless network. However, when the user attempts to print to the printer, nothing happens.
Which of the following will resolve the issue?

A. Set up the user's computer to act as a print server.

B. Configure the printer to use the Internet printing protocol.
C. Ensure the user's computer is set to DHCP.
D. Connect the printer to the company wireless network.

Answer: D

NEW QUESTION 164
A technician would like to install an internal storage drive for a computer. Which of the following cable connectors would MOST likely be used to transfer data? (Select TWO).

A. USB-C
B. IDE
C. SATA
D. USB-A
E. Motex
F. Lightning

Answer: BC

NEW QUESTION 168
A customer has two 8GB sticks of 2400-speed DDR4 installed in slots 1 and 2 of a computer and wants to add more RAM. The customer purchases two additional 4GB sticks of 3200-speed DDR4 and installs then in slots 3 and 4. While installing the RAM into the board, the user notices the board has "quad channel" etched near the RAM slots.
Which of the following can be said about the user's channel configuration after upgrading the RAM?

A. The computer is utilizing one channel.
B. The computer is utilizing two channels.
C. The computer is utilizing three channels.
D. The computer is utilizing four channels.

Answer: D

NEW QUESTION 173
A technician needs to call a user's cellular provider to troubleshoot a network speed issue with the user's mobile device. Which of the following technologies is the technician troubleshooting?

A. Long-term evolution
B. Near-field communication
C. Radio frequency ID
D. Z-wave

Answer: A

NEW QUESTION 175
A technician is upgrading the RAM in a server-grade laptop for a company's Chief Execute Officer (CEO). The CEO cannot afford any downtime. Which of the following is the BEST type of memory module to purchase?

A. LRSIMM
B. DDR4
C. Parity
D. Dual channel

Answer: B

NEW QUESTION 180
A user notices a laser printer is picking up multiple sheets of paper from one of its paper trays. The problem started last week and has gotten worse.
Which of the following is MOST likely the cause of this problem?

A. Separation pad
B. Feed roller
C. Registration roller
D. Duplex assembly

Answer: A

NEW QUESTION 182
The corporate office has mandated that all documents must be electronically signed and encrypted with a certificate in order to be stored on the network. The IT department has been asked to ensure the proper file format is used to accomplish this task. Which of the following would satisfy the requirement?

A. Print to PDF
B. Print to file
C. Print to image
D. Print to XPS

Answer: A

NEW QUESTION 184

Joe, a user, has purchased a new mobile device that uses a different OS than his previous one. Joe wants to copy his contacts and appointments from his corporate account without entering them manually.

Which of the following would be the BEST way for a technician to assist Joe?

A. Log into the same email provider on the new device, and restore the contacts and dates.
B. Create a Bluetooth connection between Joe's devices, and copy his contacts and calendar.
C. Back up the old mobile device to a PC, and import the contacts and schedule from the PC.
D. Use NFC to transfer all compatible data from one device to the other.

Answer: A

NEW QUESTION 188

A technician is troubleshooting a flickering screen on a laptop After reseating the video cable and replacing the whole screen the flickering issue remains the same.
Which of the following steps should the technician take to try to isolate and fix the screen flickering issue poor to replacing the screen? (Select TWO).

A. Update all device drivers on the computer
B. Uninstall video-related programs, even the ones not running
C. Update chipset and video drivers
D. Configure the laptop to work on a high-performance state
E. Flash the GPU RAM
F. Check the behavior on an external monitor

Answer: AD

NEW QUESTION 189

Which of the following devices is used to implement network security policies for an environment?

A. Firewall
B. managed switch
C. Repeater
D. Gateway

Answer: A

NEW QUESTION 190

A technician configures a new printer to be accessible via a print server After setting up the printer on a Windows client machine, the printer prints normally However, after setting up the printer on a macOS client machine, the printer only prints garbled text Which of the following should the technician do to resolve this issue?

A. Add a macOS-compatible print driver to the printer object on the print server
B. Configure the Windows client to share the printer with the macOS client
C. Set the printer on the macOS client to connect to the print server via IPv6
D. Ensure the network time of the macOS client matches that of the print server.

Answer: A

NEW QUESTION 195

A company is concerned about security of sensitive data on a laptop a user frequently takes off-site Which of the following enables hardware encryption to secure user data?

A. BIOS password
B. Hibernation mode
C. Trusted Platform Module
D. Screen-saver lock

Answer: C

NEW QUESTION 199

A user reports being unable to browse the Internet. A technician believes the cause of the issue is related to DNS.
Which of the following should the technician perform NEXT?

A. Test the theory by attempting to browse to a website's known IP address.
B. Implement preventive measures by manually assigning a DNS server to the PC.
C. Identify the problem by running the command ipconfig /flushdns.
D. Document the findings in the organization's local knowledge base.

Answer: A

NEW QUESTION 203

Ann, an accountant, reports that after turning on her new laptop, she received a message stating her IP address is already in use on the system. She tried going back to her old desktop, which she now only uses for email, but received the same message. The technician checks the account and sees a comment that Ann requires a special network setup to connect to the banking software. Which of the following should the technician do to resolve the issue?

A. Remove the static IP configuration from the desktop.
B. Set the laptop configuration to DHCP to prevent conflicts.
C. Replace the network card in the laptop, as it may be defective.

D. Bridge the LAN connection between the laptop and the desktop.

Answer: B

NEW QUESTION 205
A customer is using a cloud storage program that maintains a copy of local file on the cloud storage servers. The WF network is not very fast, and the customer users bandwidth intensive video streaming all day. Which of the following parameters should be adjust to keep the cloud storage program from using too much bandwidth?

A. Synchronization settings
B. Wireless settings
C. Video streaming settings
D. QoS settings

Answer: D

NEW QUESTION 209
Which of the following wireless standards is only capable of 5GHz frequencies?

A. 802.11a
B. 802.11ac
C. 802.11b
D. 802.11g

Answer: A

NEW QUESTION 214
An end user reports a Windows based PC just had a BSOD. The PC rebooted, and the user is now logged back in and working without any issues. Which of the following should a technician check FIRST to begin troubleshooting?

A. Hard drive S.M.A.R.
B. data
C. Event Viewer
D. Device Manager
E. BIOS settings
F. Performance Monitor

Answer: B

NEW QUESTION 218
Which of the following features will save the battery life of a laptop significantly if they are disabled? (Choose two.)

A. Touchpad
B. Volume
C. Screen orientation
D. Cellular
E. Bluetooth
F. Fingerprint reader

Answer: DE

NEW QUESTION 220
A network administrator has discovered an amber indicator light on one of the redundant PSUs of a production server that went offline. Which of the following is the FIRST step in troubleshooting this issue?

A. Check the connectivity of the power cable.
B. Check the battery backup system
C. Check the power settings of the server.
D. Check the fans of the server

Answer: B

NEW QUESTION 224
A technician is setting up a new wireless network at a branch office that previously had only wired connectivity with statically assigned IP addresses. After setting up the network, the technician configures a server to provide IP addresses to wireless clients. During testing, the technician is unable to access the Internet or named network resources. The technician receives a valid IP address from the DHCP server and can ping the default gateway.
Which of the following should be technician check NEXT to resolve this issue?

A. Ensure the options are configured to provide a DNS server.
B. Verify the Windows Firewall is turned off.
C. Configure the wireless network's SSID to be hidden.
D. Enable file and printer sharing in the OS.

Answer: A

NEW QUESTION 228

A client brings in a smartphone with a cracked screen to be repaired During the repair process, the technician places the screws in a small container to prevent losing them. The technician tests the replacement screen to ensure it works properly before dosing the device. Once the device is back together however it does not power on. The technician disassembles the device once again to test the screen and finds it has shorted out Which of the following disassembly procedures should the technician have followed to prevent this from occurring?

A. Label the locations of the screws
B. Refer to manufacturer resources
C. Document the orientation of the cables
D. Use the appropriate hand tools

Answer: A

NEW QUESTION 231
A customer reports being unable to access email on desktop workstation, however, other office application are working. A technician determines the computer has an IP address of 169.254.1.10. The technician learns from the customer that the computer recently was moved across the room. Which of the following troubleshooting steps should technician take NEXT?

A. Check the default gateway
B. Verify physical Ethernet connections
C. Test web browser functional
D. Restrict the computer
E. Resolve the IP address conflict

Answer: E

NEW QUESTION 235
......

THANKS FOR TRYING THE DEMO OF OUR PRODUCT

Visit Our Site to Purchase the Full Set of Actual 220-1001 Exam Questions With Answers.

We Also Provide Practice Exam Software That Simulates Real Exam Environment And Has Many Self-Assessment Features. Order the 220-1001 Product From:

https://www.2passeasy.com/dumps/220-1001/

Money Back Guarantee

220-1001 Practice Exam Features:

* 220-1001 Questions and Answers Updated Frequently

* 220-1001 Practice Questions Verified by Expert Senior Certified Staff

* 220-1001 Most Realistic Questions that Guarantee you a Pass on Your FirstTry

* 220-1001 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year