



## Microsoft

### Exam Questions MS-720

Microsoft Teams Voice Engineer

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### NEW QUESTION 1

- (Exam Topic 1)

You need to assign a license to users to meet the technical requirements.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

## Answer Area

```
$Users = Import-CSV ./users.csv
Foreach ($Username in $Users) {
```

	▼	-UserID \$Username -AddLicenses		▼	}
New-MsolLicenseOptions			MCOEV		
Set-CsOnlineVoiceUser			MCOCAP		
Set-CsUser			MCOPSTN1		
Set-MgUserLicense			ENTERPRISEPREMIUM		

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Graphical user interface, text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/microsoft.graph.users/actions/set-mguserlicense?view=gra> <https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-and-microsoft-teams-add-on-licensing/as>

### NEW QUESTION 2

- (Exam Topic 1)

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements.

What should you include in the recommendation?

- A. Teams Calling Plans
- B. Direct Routing without media bypass
- C. Operator Connect
- D. Direct Routing with media bypass

**Answer:** C

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity>

### NEW QUESTION 3

- (Exam Topic 1)

You need to recommend a solution for the new United Kingdom retail site. The solution must meet the technical requirements. Which three actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, assign a voice routing policy to the users.
- B. From the Microsoft 365 admin center, modify the office phone numbers of the users.
- C. From the Microsoft Teams admin center, modify the dial-out settings of the users.
- D. From the Microsoft Teams admin center, assign the phone numbers to the users.
- E. From the Microsoft Teams admin center, order five user numbers.
- F. From the Microsoft 36S admin center, create a support ticket to request five phone numbers.
- G. From the Microsoft Teams admin center, assign a calling policy to the users.

**Answer:** BDF

### NEW QUESTION 4

- (Exam Topic 2)

You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

**Answer:** ADG

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

**NEW QUESTION 5**

- (Exam Topic 2)  
You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams. Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

United States

**Licenses (0)**

☐

Common Area Phone

24 of 25 licenses available

☐

Communications Credits

Unlimited licenses available

☐

Microsoft 365 Audio Conferencing

1378 of 1451 licenses available

☐

Microsoft 365 Domestic Calling Plan

30 of 30 licenses available

☐

Microsoft 365 Phone System

4 of 70 licenses available

☐

Microsoft 365 Phone System – Virtual User

12 of 25 licenses available

☐

Office 365 E3

1 of 2 licenses available

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated  
Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits>

**NEW QUESTION 6**

- (Exam Topic 2)  
You need to migrate a Vancouver facility user named jsmith from Skype for Business Server to Teams. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Run the following command. <code>Move-CsUser -Identity jsmith@contoso.com -Target sipfed.online.lync.com</code>	
Run the following command. <code>Grant-CsOnlineVoiceRoutingPolicy -identity jsmith@contoso.com -PolicyName Vancouver</code>	
Assign the Microsoft 365 Phone System license to jsmith.	<div>⏪ ⏩</div>
Run the following command. <code>Set-CsOnlineUser -EnableEnterpriseVoice \$true -identity jsmith@contoso.com</code>	<div>⏴ ⏵</div>
Assign the Microsoft 365 Audio Conferencing license to jsmith.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Table Description automatically generated with medium confidence

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams> <https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

NEW QUESTION 7

- (Exam Topic 2)

You need to validate the limited pilot based on the technical requirements. What should you use?

- A. Microsoft 365 network connectivity test tool
- B. self-help diagnostics for Teams
- C. the test -CsTeamsShiftsConnectionValidflte cmdlet
- D. the Teams device usage report in the Microsoft Teams admin center

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-network-connectivity?view=o365-worldwi>

NEW QUESTION 8

- (Exam Topic 2)

Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Register an application in Azure Active Directory (Azure AD).
- B. Run the New-CsTeMsSurvivableBranchAppliancc Cmdlet.
- C. Enroll the SBA server in Microsoft Intune.
- D. Configure the S8C for media bypass.
- E. Configure the SBC for call forking.
- F. Enable ForwardPAI on the online voice gateway.

Answer: BCE

NEW QUESTION 9

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run New-csTeamsMeetingPolicy and set the-AllowIPvideo parameter to SFalse.

Does this meet the goal?

- A. Yes
- B. No

Answer: B



- (Exam Topic 3)

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..

NOTE: Each correct selection is worth one point.

- Answer: A**

Graphical user interface, text, application, email Description automatically generated

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamtranslationrule?view=skype-ps> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers>

- (Exam Topic 3)

You are deploying Direct Routing by using a certified Session Border ControNer CSBC). The FQDN of the SBC is sbc1.contoso.com. You use signaling port 5067.



A. The firewall blocks traffic on port 5067  
B. Location-Based Routing is enabled for the SBC.  
C. Calling plan licenses are not assigned to users.  
D. The SIP options are disabled.

- (Exam Topic 3)

You need to verify that all the voice features work as expected for calls that traverse the SBC. What should you use?

- Answer: C**

- (Exam Topic 3)

Does this meet the goal?

- Answer: A**

### NEW QUESTION 19

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.

You need to create a network topology for roaming bandwidth policies.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Add the Teams client public IP addresses to the Trusted IPs list.
- B. Create a network site.
- C. From the Microsoft 365 admin center, assign a usage location.
- D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
- E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

**Answer:** AB

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

### NEW QUESTION 22

- (Exam Topic 3)

Your company has offices in Seattle.

You deploy Microsoft Teams Phone. You have three Session Border Controller (SBCs) named SBC1, SBC2, and SBC3.

You need to configure voice routing to meet the following requirements:

- All calls to area codes 425 and 206 must attempt to go to SBC1, and if SBC1 is unavailable, fail over to SBC2.
- All other calls to the United States and Canada must go out through SBC2.
- International calls must go out through SBC2 or SBC3.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area
<input type="text" value="'sbc1.contoso.com'"/>	New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern '^\\+1(425 206)(\\d{7})\$'
<input type="text" value="'sbc2.contoso.com'"/>	-OnlinePstnGatewayList <input type="text"/>
<input type="text" value="'sbc3.contoso.com'"/>	New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern '^\\+1(\\d{10})\$'
<input type="text" value="'sbc1.contoso.com', 'sbc2.contoso.com'"/>	-OnlinePstnGatewayList <input type="text"/>
<input type="text" value="'sbc2.contoso.com', 'sbc3.contoso.com'"/>	New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern '^\\+(?!1)\\d+'
<input type="text" value="'sbc1.contoso.com', 'sbc3.contoso.com'"/>	-OnlinePstnGatewayList <input type="text"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinevoicroute?view=skype-ps>

### NEW QUESTION 25

- (Exam Topic 3)

You have a Microsoft Teams deployment and an existing telephony solution that provides PSTN capability to on premises third-party PBX systems in two separate locations.

You need to implement a redundant PSTN solution for Microsoft Teams Phone. The solution must use the existing telephony earner services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point

- A. highly available Session Border Controllers (SBCs)
- B. calling policies
- C. PSTN usages
- D. voice routing policies
- E. tenant dial plans

**Answer:** CDE

### NEW QUESTION 29

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You create a new Teams user named User1.

You need to enable User1 as an agent in a call queue. What should you do first?

- A. Assign a dial plan to User1

- B. Assign a phone number to User1.
- C. Enable hosted voicemail for User1.
- D. Enable Enterprise Voice for User1.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

**NEW QUESTION 34**

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment that will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 132.245.0.0/16 and 40.104.0.0/15
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4.4.2.2/32
- D. 52.112.0.0/14 and 52.120.0.0/14

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

**NEW QUESTION 39**

- (Exam Topic 3)

Your company has an office in Seattle.

The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.

The company does NOT have an office in New York. However, most of the company's customers are in New York.

You need to get a new default dial-in number that has a local 718 area code. You will NOT define additional location information in Teams.

Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Get a Dedicated conference bridge (Toll) number.
- B. Search for new numbers by using a 718 area code.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Search for new numbers by using New York.

**Answer:** AD

**NEW QUESTION 41**

- (Exam Topic 3)

Your company hires a new employee in Lisbon.

You assign a Microsoft 365 E3 license to the employee.

The employee must schedule meetings that will include customers in Lisbon. The customers will dial in to the meetings by using PSTN.

You need to ensure that the employee can send meeting invitations that include a dial-in conferencing bridge. The bridge must be set to a local number in Lisbon instead of the company's default dial-in conferencing bridge number.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. From Users in the Microsoft Teams admin center, edit the Audio conferencing settings of the employee.
- B. From the Microsoft Teams admin center, modify the settings of the default conferencing bridge.
- C. From the Microsoft 365 admin center, assign an Auto Conferencing add-on license to the employee.
- D. From the Microsoft 365 admin center, set the usage location of the employee to Portugal.

**Answer:** BC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/audio-conferencing-in-office-365> <https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

**NEW QUESTION 42**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that has 10 offices. Each office has a Session Border Controller (SBC).

A user reports that she can make internal calls by using the dial pad, but cannot use the dial pad to make external calls.

What is a possible cause of the issue?

- A. The user has the incorrect Teams app setup policy applied.
- B. The user has the incorrect voice routing policy applied.
- C. The user is missing a validated emergency address.
- D. Enterprise Voice is disabled for the user.

**Answer:** B

**Explanation:**

Reference:



<https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies>

#### NEW QUESTION 47

- (Exam Topic 3)

You are deploying Microsoft Skype for Business 3PIP phones to remote sites for use with Microsoft Teams. You need to sign each 3PIP phone in to Teams. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, remotely provision a new device.
- B. From the device, instruct a local user to sign in from a computer that connects to the device by using a USB cable.
- C. From the device, instruct a local user to sign in by using the device itself.
- D. From the device, instruct a local user to use the direct inward dial (DID) number and PIN of the assigned account.
- E. From the device, instruct a local user to sign in from the web.

**Answer:** CE

#### NEW QUESTION 52

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a dial plan that contains the following normalization rule:

- > Pattern: ^8?(\d{7})\$
- > Translation: +1330\$1

How will the phone numbers be normalized? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

#### Answer Area

5551212:	<div><div></div><div>+1330</div><div>+13305551212</div><div>+133085551212</div><div>5551212</div><div>85551212</div></div>
85551212:	<div><div></div><div>+1330</div><div>+13305551212</div><div>+133085551212</div><div>5551212</div><div>85551212</div></div>

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Text, table Description automatically generate

#### NEW QUESTION 55

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports. You need to ensure that all the sites appear in the reports. What should you do?

- A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.
- B. From Network planner in the Microsoft Teams admin center, add a new persona.
- C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.
- D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.
- E. From Network planner in the Microsoft Teams admin center, add a new network plan.

**Answer:** D

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

#### NEW QUESTION 60

- (Exam Topic 3)

You are deploying Microsoft Teams Calling Plans to three users as shown in the following table.

Name	License	Phone number	Reported issue
User1	Office 365 E3 Microsoft 365 Phone System Microsoft 365 Domestic Calling Plan	Unassigned	There is no dial pad in the Teams client.
User2	Office 365 E5 Microsoft 365 Domestic Calling Plan	Assigned	The user cannot dial four- digit numbers but can dial E.164 numbers.
User3	Office 365 E3 Microsoft 365 Domestic Calling Plan	Assigned	The dial pad in the Teams client recently disappeared.

You need to resolve the issues.

What should you assign to each user? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

#### Answer Area

User1:

A calling policy

A dial plan

User2:

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

User3:

A phone number

An OnPremLineURI value

User2:

A calling policy

A dial plan

User3:

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value

User3:

A calling policy

A dial plan

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

User1:

A calling policy

A dial plan

User2:

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

User3:

A phone number

An OnPremLineURI value

User2:

A calling policy

A dial plan

User3:

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value

User3:

A calling policy

A dial plan

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value



### NEW QUESTION 63

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911. What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

**Answer:** C

### NEW QUESTION 66

- (Exam Topic 3)

Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution. You plan to migrate all users to Microsoft Teams Calling Plans.

You will decommission Skype for Business Server after the migration is complete.

You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.

What should you do first?

- A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.
- B. Schedule a port order for the phone numbers of all the users.
- C. From the Microsoft Teams admin center, order phone numbers for all the users.
- D. Migrate all the users to Teams.

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

### NEW QUESTION 70

- (Exam Topic 3)

You have Microsoft Teams Phone handsets.

You need to receive an alert when a handset of an executive goes offline. What should you do in the Microsoft Team admin center?

- A. Create a Teams app setup policy and assign the policy to all executives.
- B. Create a configuration profile for IP phones.
- C. Register the handsets by using remote provisioning.
- D. Modify the device state rule.

**Answer:** D

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/alerts/device-health-status>

### NEW QUESTION 72

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.

Which type of policy should you use?

- A. a caller ID policy
- B. a calling policy
- C. a teams policy
- D. a voice routing policy

**Answer:** C

### NEW QUESTION 77

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1@contoso.com.

Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Actions

Create a voice route that has a dialed number pattern of `^+1(\d{10})$`.

Create a dial plan.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^+1(\d{10})$`.

Assign a voice routing policy to user1.

Create a voice routing policy.

Add a PSTN usage record named Record1.

Answer Area

>

<

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Create a voice route that has a dialed number pattern of `^+1(\d{10})$`.

Create a dial plan.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^+1(\d{10})$`.

Assign a voice routing policy to user1.

Create a voice routing policy.

Add a PSTN usage record named Record1.

Answer Area

Create a voice routing policy.

>

<

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^+1(\d{10})$`.

NEW QUESTION 81

- (Exam Topic 3)

You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users. You are deploying Microsoft Teams Rooms. The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams. You verify that Modern authentication is enabled in Teams Rooms. What prevents you from signing in?

- A. The Microsoft Authenticates app is not configured for the Teams Rooms account
- B. The Teams Rooms account is not licensed for Microsoft intune.
- C. Teams Rooms must be domain joined first.
- D. MFA is unsupported In reams Rooms.

Answer: A

NEW QUESTION 86

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. Your company uses Microsoft Teams Calling Plans. The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities. You migrate the users to Teams. You need to ensure that the users have phone numbers. Solution: From the Microsoft Teams admin center, you place a new order for service numbers. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers>

#### NEW QUESTION 91

- (Exam Topic 3)

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant.

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

**Answer:** A

#### NEW QUESTION 93

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a PBX that connects to the PSTN by using an E1/T1 Primary Rate interface (PRI). You plan to migrate to Direct Routing by using the existing PSTN services.

What should you install upstream of the PBX?

- A. a physical Session Border Controller (SBC)
- B. an FXO SIP Analog Telephony Adapter (ATA)
- C. a virtual Session Border Controller (SBC)
- D. a Session Border Controller (SBC) in Azure

**Answer:** A

#### NEW QUESTION 95

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You need to implement Local Media Optimization.

In the Microsoft Teams admin center, you configure the external trusted IP addresses and define the network regions, network sites, and network subnets.

What should you do next?

- A. Define a voice route.
- B. Assign Session Border Controllers (SBCs) to sites.
- C. Create a trunk translation rule.
- D. Modify the default emergency calling policy

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization-configure>

#### NEW QUESTION 96

- (Exam Topic 3)

Your company currently allows call park for all PSIN users. The call park policies are configured as shown in the exhibit. (Click the Exhibit tab.)



### Call park policies

Call park lets people put a call on hold and transfer it to other people within your organization. Call park policies let you control which users are call park enabled and make other call park setting changes for them. You can use the Global (Org-wide default) policy and customize it or create one or more custom policies and assign them to users. [Learn more](#)

#### Call park policies summary

1

Default policy

0

Custom policies

#### User statistics

0

Custom policies

50

Default policies

Manage policies

Group policy assignment

+ Add

✎ Edit

🔄 Duplicate

🗑 Delete

🔄 Reset Global policy

1 item

✓ Name ↑	Description	Custom policy	Call park
Global (Org-wide default)		No	Yes

You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

**Answer:** BDF

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

**NEW QUESTION 100**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 102**

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Users in the Microsoft Teams admin center, you locate each affected user and review the settings on the Voice tab.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 106**

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

#### NEW QUESTION 110

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