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Exam Questions CGEIT

ISACA CGEIT Certification Practice Test



NEW QUESTION 1

Before an IT strategy committee can approve an IT risk assessment framework, which of the following is MOST important to have established?

- A. An enterprise risk mitigation strategy
- B. Leading and lagging risk indicators
- C. IT performance metrics and standards
- D. Enterprise definitions for risk impact and probability

Answer: D

NEW QUESTION 2

Which of the following BEST indicates that a change management process has been implemented successfully?

- A. Maturity levels
- B. Degree of control
- C. Process performance
- D. Outcome measures

Answer: C

NEW QUESTION 3

Which of the following would be MOST important to update if a decision is made to ban end user-owned devices in the workplace?

- A. Employee nondisclosure agreement
- B. Enterprise risk appetite statement
- C. Enterprise acceptable use policy
- D. Orientation training materials

Answer: C

NEW QUESTION 4

A large bank has completed several acquisitions in the last few years that have resulted in redundant IT applications. To align with the strategic initiative of providing integrated services to customers, the IT steering committee has decided to share data and integrate applications. Which of the following would be MOST important to review in this situation?

- A. Enterprise architecture (EA)
- B. IT risk register
- C. Balanced scorecard measures
- D. IT strategic plan

Answer: A

NEW QUESTION 5

An enterprise is replacing its customer relationship management (CRM) system with a cloud-based system. Which of the following should be done FIRST when preparing for data migration?"*

- A. Review the enterprise data architecture.
- B. Establish a data quality plan
- C. Consult the quality assurance (QA) function.
- D. Acquire data migration tools.

Answer: B

NEW QUESTION 6

Which of the following is the BEST approach to assist an enterprise in planning for iT-enabled investments?

- A. Enterprise architecture (EA) .
- B. IT process mapping
- C. Task management
- D. Service level management

Answer: A

NEW QUESTION 7

Which of the following will BEST enable an IT steering committee to monitor the achievement of overall IT objectives on a continuous basis?

- A. Defined service level agreements (SLAs)
- B. Project portfolio dashboards
- C. Key performance indicators (KPIs)
- D. IT user survey results

Answer: A

NEW QUESTION 8

Which of the following would be the BEST way to facilitate the successful adoption of a new technology across the enterprise?

- A. Ensure the use of a business case
- B. Review business goals.
- C. Establish an IT balanced scorecard.
- D. Highlight the risk the new technology will address.

Answer: A

NEW QUESTION 9

The IT program manager does not see the value of conducting risk assessments for a new major IT project. The manager is reluctant to cooperate with internal auditors and the newly formed steering committee. Midway through the project, program requirements were changed because the CEO is a friend of a vendor and wants to implement this vendor's new technology. This decision will cause the current IT program budget to be insufficient and will be shown as overspending. After the requirement change request, the IT program manager should FIRST:

- A. obtain confirmation from the business and a decision by the steering committee.
- B. request additional funding from the business owner to cover the additional scope.
- C. report the matter to internal audit as a program deviation to be reviewed.
- D. align IT with the business and agree to the business request.

Answer: C

NEW QUESTION 10

An executive sponsor of a partially completed IT project has learned that the financial assumptions supporting the project have changed. Which of the following governance actions should be taken FIRST?

- A. Schedule an interim project review.
- B. Request a risk assessment.
- C. Re-evaluate the project in the portfolio.
- D. Request an update to the business case

Answer: A

NEW QUESTION 10

Which of the following is the MOST important consideration when developing a new IT service'?

- A. Return on investment (ROI)
- B. Resource requirements.
- C. Service level agreements (SLAs)
- D. Economies of scale

Answer: A

NEW QUESTION 13

A global financial institution has decided to integrate data from branch locations into a common database to address regulatory reporting requirements. Analysis of data flows and the full data life cycle should be conducted at which level?

- A. Transaction level
- B. Enterprise level
- C. Branch level
- D. Department level

Answer: A

NEW QUESTION 18

The risk committee is overwhelmed by the number of false positives included in risk reports. What action would BEST address this situation?

- A. Conduct a risk assessment
- B. Evaluate key risk indicators (KRIs).
- C. Change the reporting format.
- D. Adjust the IT balanced scorecard

Answer: B

NEW QUESTION 19

Which of the following should be identified FIRST when determining appropriate IT key risk indicators (KRIs)?

- A. IT-related risk
- B. IT controls
- C. IT threats
- D. IT objectives

Answer: C

NEW QUESTION 21

An IT value delivery framework PRIMARILY helps an enterprise

- A. increase transparency of value to the enterprise
- B. assist top management in approving IT projects
- C. improve value of successful IT projects
- D. optimize value to the enterprise.

Answer: D

NEW QUESTION 24

Which of the following would be MOST helpful to an enterprise that wants to standardize how sensitive corporate data is handled?

- A. Information classification framework
- B. Enterprise risk policy
- C. Enterprise risk management (ERM) framework
- D. Information security policy

Answer: C

NEW QUESTION 27

Which aspect of information governance BEST enables an enterprise to avoid duplication of records and promote consistency of data?

- A. Data loss prevention (DLP)
- B. Data modeling
- C. Blockchain management
- D. Enterprise architecture (EA)

Answer: B

NEW QUESTION 29

The board of a start-up company has directed the CIO to develop a technology resource acquisition and management policy. Which of the following should be the MOST important consideration during the development of this policy?

- A. Enterprise growth plans
- B. Industry best practices
- C. Organizational knowledge retention
- D. IT staff competencies

Answer: A

NEW QUESTION 30

Which of the following should be the PRIMARY governance objective for selecting key risk indicators (KRIs) related to legal and regulatory compliance?

- A. Identifying the risk of noncompliance
- B. Demonstrating sound risk management practices
- C. Measuring IT alignment with enterprise risk management (ERM)
- D. Ensuring the effectiveness of IT compliance controls

Answer: C

NEW QUESTION 31

A recent benchmarking analysis has indicated an IT organization is retaining more data and spending significantly more on data retention than its competitors. Which of the following would BEST ensure the optimization of retention costs?

- A. Requiring that all business cases contain data deletion and retention plans
- B. Revalidating the organization's risk tolerance and re-aligning the retention policy
- C. Moving all high-risk and medium-risk data backups to cloud storage
- D. Redefining the retention policy to align with industry best practices

Answer: B

NEW QUESTION 33

Which of the following is MOST important to review during IT strategy development?

- A. Industry best practices
- B. IT balanced scorecard
- C. Current business environment
- D. Data flows that indicate areas requiring IT support

Answer: C

NEW QUESTION 36

An enterprise has identified a number of plausible risk scenarios that could result in economic loss associated with major IT investments. Which of the following is the BEST method to assess the risk?

- A. Cost-benefit analysis
- B. Qualitative analysis
- C. Business impact analysis (BIA)
- D. Quantitative analysis

Answer: C

NEW QUESTION 37

To generate value for the enterprise, it is MOST important that IT investments are:

- A. aligned with the IT strategic objectives.
- B. approved by the CFO.
- C. consistent with the enterprise's business objectives.
- D. included in the balanced scorecard.

Answer: C

NEW QUESTION 39

Prior to setting IT objectives, an enterprise MUST have established its:

- A. architecture.
- B. policies.
- C. strategies.
- D. controls.

Answer: C

NEW QUESTION 44

Which of the following is the MOST effective way of assessing enterprise risk?

- A. Business impact analysis (BIA)
- B. Business vulnerability assessment
- C. Likelihood of threat analysis
- D. Operational risk assessment

Answer: D

NEW QUESTION 47

A review of the effectiveness of IT governance within an enterprise has revealed that several innovation improvement initiatives are failing. An analysis shows a lack of stakeholder buy-in to the improvements. Implementing which of the following would have prevented this problem?

- A. An IT project roadmap
- B. An IT risk management program
- C. A change management program
- D. A service delivery framework

Answer: C

NEW QUESTION 51

Before establishing IT key risk indicators (KRIs) which of the following should be defined FIRST?

- A. IT resource strategy
- B. IT risk and security framework
- C. IT goals and objectives
- D. IT key performance indicators (KPIs)

Answer: C

NEW QUESTION 53

An IT steering committee wants to select a disaster recovery site based on available risk data. Which of the following would BEST enable the mapping of cost to risk?

- A. Key risk indicators (KRIs)
- B. Scenario-based assessment
- C. Business impact analysis (BIA)
- D. Qualitative forecasting

Answer: B

NEW QUESTION 56

The FIRST step in aligning resource management to the enterprise's IT strategic plan would be to

- A. develop a responsible, accountable, consulted and informed (RACI) chart
- B. assign appropriate roles and responsibilities
- C. perform a gap analysis

D. identify outsourcing opportunities

Answer: C

NEW QUESTION 61

Which of the following IT governance practices would BEST support IT and enterprise strategic alignment?

- A. An IT communication plan is continuously updated
- B. External consultants regularly review the IT portfolio
- C. Senior management regularly reviews the IT portfolio
- D. IT service level agreements (SLAs) are periodically updated

Answer: C

NEW QUESTION 65

Which of the following is the MOST valuable input when quantifying the loss associated with a major risk event?

- A. Key risk indicators (KRIs)
- B. IT environment threat modeling
- C. Business impact analysis (BIA) report
- D. Recovery time objectives (RTOs)

Answer: C

NEW QUESTION 70

A rail transport company has the worst on-time arrival record in the industry due to an antiquated IT system that controls scheduling. Despite employee resistance, an initiative to upgrade the technology and related processes has been approved. To maximize employee engagement throughout the project, which of the following should be in place prior to the start of the initiative?

- A. Procurement management plan
- B. Organizational change management plan
- C. Risk response plan
- D. Resource management plan

Answer: B

NEW QUESTION 72

The PRIMARY objective of promoting business ethics within the IT enterprise should be to ensure:

- A. trust among internal and external stakeholders.
- B. employees act more responsibly.
- C. corporate social responsibility.
- D. legal and regulatory compliance.

Answer: A

NEW QUESTION 74

Which of the following is the MOST appropriate mechanism for measuring overall IT organizational performance?

- A. IT portfolio return on investment (ROI)
- B. Maturity model
- C. IT balanced scorecard
- D. Service level metrics

Answer: C

NEW QUESTION 79

An enterprise is developing an ethics program, and the ethical standards have been defined. Which of the following should the enterprise do NEXT?

- A. Establish a training and awareness program focused on ethics.
- B. Implement an enterprise-wide employee monitoring program.
- C. Develop key performance indicators (KPIs) for program implementation.
- D. Outline and document consequences for noncompliance.

Answer: C

NEW QUESTION 82

An enterprise experiencing issues with data protection and least privilege is implementing enterprise-wide data encryption in response. Which of the following is the BEST approach to ensure all business units work toward remediating these issues?

- A. Develop key performance indicators (KPIs) to measure enterprise adoption.
- B. Integrate data encryption requirements into existing and planned projects.
- C. Assign owners for data governance initiatives.
- D. Mandate the creation of a data governance framework.

Answer: B

NEW QUESTION 86

An IT steering committee is concerned that enterprise technologies have grown stagnant and are outdated. Which of the following is the BEST strategy to invest in modern technology?

- A. Decrease spending on steady state and increase spending on modernization and enhancements.
- B. Redefine the target architecture to define new technologies that can be incorporated into the infrastructure.
- C. Create a new investment category for innovation that becomes a new way for tracking investment decisions.
- D. Update the IT human resource management plan to require training and development for emerging technologies.

Answer: B

NEW QUESTION 89

It has been discovered that multiple business units across an enterprise are using duplicate IT applications and services to fulfill their individual needs. Which of the following would be MOST helpful to address this concern?

- A. Enterprise architecture (EA)
- B. Enterprise risk framework
- C. IT service management
- D. IT project roadmap

Answer: C

NEW QUESTION 93

An enterprise can BEST assess the benefits of a new IT project through its life cycle by:

- A. calculation of the total cost of ownership.
- B. periodic review of the business case.
- C. periodic measurement of the project slip rate.
- D. calculation of the net present value (NPV).

Answer: A

NEW QUESTION 97

Which of the following is the MOST important driver of IT governance?

- A. Effective internal controls
- B. Management transparency
- C. Quality measurement
- D. Technical excellence

Answer: B

NEW QUESTION 100

A company is considering selling products online, and the CIO has been asked to advise the board of directors of potential problems with this strategy. Which of the following is the CIO's BEST course of action?

- A. Review the security framework.
- B. Conduct a return on investment (ROI) analysis.
- C. Review the enterprise architecture (EA).
- D. Perform a risk assessment.

Answer: D

NEW QUESTION 105

Which of the following is the BEST way for an organization to minimize the difference between expected and delivered services when acquiring resources?

- A. Negotiate service level agreements (SLAs)
- B. Measure service delivery using industry benchmarks
- C. Require quarterly benefits realization reporting
- D. Include a right-to-audit clause in the contract.

Answer: A

NEW QUESTION 110

An enterprise wishes to establish key risk indicators (KRIs) in an effort to better manage IT risk. Which of the following should be identified FIRST?

- A. Risk mitigation strategies
- B. Enterprise architecture (EA) components
- C. The enterprise risk appetite
- D. Key performance metrics

Answer: C

NEW QUESTION 114

An enterprise is initiating efforts to improve system availability to mitigate IT risk to the business. Which of the following results would be MOST important to report to the CIO to measure progress?

- A. Incident severity and downtime trend analysis
- B. Probability and severity of each IT risk
- C. Financial losses and bad press releases
- D. Customer and stakeholder complaints over time

Answer: A

NEW QUESTION 115

Which of the following should IT governance mandate before any transition of data from a legacy system to a new technology platform?

- A. Data conversion has documented approvals from business process data owners.
- B. Data conversion is performed in a test environment to confirm correctness
- C. Control totals of key transaction values are matched with data converted for migration.
- D. A crisis management plan has been approved by the IT steering committee

Answer: C

NEW QUESTION 120

Which of the following is the BEST course of action to enable effective resource management?

- A. Conduct an enterprise risk assessment.
- B. Implement a cross-training program.
- C. Assign resources based on business priorities.
- D. Assign resources based on risk appetite.

Answer: B

NEW QUESTION 124

Which of the following would BEST support an enterprise's initiative to incorporate desired organizational behaviors into the IT governance framework?

- A. Enterprise code of ethics
- B. Risk mitigation strategies and action plans
- C. Documented consequences for noncompliance
- D. Enterprise RACI matrix

Answer: A

NEW QUESTION 128

Which of the following is the PRIMARY purpose of information governance?

- A. To develop control procedures that help ensure information is adequately protected throughout its life cycle
- B. To monitor the processes that deliver and enhance the value of information assets
- C. To set direction for information management capabilities through prioritization and decision making
- D. To ensure regulatory compliance is maintained while optimizing the utilization of information

Answer: A

NEW QUESTION 133

Which of the following methods is MOST likely to be used to assess plausible risk scenarios that could result in reputational risk to the enterprise?

- A. Controls gap analysis
- B. Qualitative analysis
- C. Quantitative analysis
- D. SWOT analysis

Answer: D

NEW QUESTION 134

A business has outsourced IT operations to several third-party providers, but service level agreements (SLAs) are not clearly defined in all cases. Which of the following is the GREATEST risk to the business?

- A. Costs are not measurable.
- B. Third parties could provide overlapping services.
- C. The scope of work is not clearly defined.
- D. Quality of services is not enforceable.

Answer: D

NEW QUESTION 138

An enterprise has a zero-tolerance policy regarding security. This policy is causing a large number of email attachments to be blocked and is a disruption to enterprise. Which of the following should be the FIRST governance step to address this email issue?

- A. Direct the development of an email usage policy.
- B. Obtain senior management input based on identified risk.
- C. Recommend business sign-off on the zero-tolerance policy.
- D. Introduce an exception process.

Answer: B

NEW QUESTION 141

Which of the following should be the PRIMARY goal of implementing an IT strategic planning process?

- A. Determining benefits from IT deployments
- B. Optimizing IT resources to drive innovation
- C. Directing business strategy to achieve goals
- D. Translating business needs into IT initiatives

Answer: D

NEW QUESTION 146

IT security is concerned with employees' increasing use of personal equipment for work-related purposes, while employees claim it allows them to be more productive. A decision on whether to modify the enterprise information security policy should be based on:

- A. audit findings.
- B. user access approval procedures.
- C. the impact to security.
- D. a risk and benefit evaluation.

Answer: D

NEW QUESTION 149

From a governance perspective, the PRIMARY goal of an IT risk optimization process should be to ensure:

- A. IT risk thresholds are defined in the enterprise architecture (EA).
- B. the IT risk mitigation strategy is approved by management.
- C. IT risk is mapped to the balanced scorecard.
- D. the impact of IT risk to the enterprise is managed.

Answer: D

NEW QUESTION 150

An IT strategy committee wants to ensure that a risk program is successfully implemented throughout the enterprise. Which of the following would BEST support this goal?

- A. A risk management framework
- B. Mandatory risk awareness courses for staff
- C. A risk recognition and reporting policy
- D. Commitment from senior management

Answer: D

NEW QUESTION 154

Which of the following is the MOST comprehensive method to report on overall IT performance to the board of directors?

- A. Balanced scorecard
- B. Net present value (NPV)
- C. Performance-based payments
- D. Return on investment (ROI)

Answer: A

NEW QUESTION 158

An enterprise is planning a change in business direction. As a result, IT risk will significantly increase. Which of the following should be the GO'S FIRST course of action?

- A. Recommend delaying the business change.
- B. Implement IT changes to align with the plan.
- C. Report the risk to executive management
- D. Plan for the corresponding IT reorganization.

Answer: C

NEW QUESTION 163

Which of the following responsibilities should be retained within an enterprise when outsourcing a project management office (PMO) function?

- A. Selecting projects
- B. Managing projects

- C. Tracking project cost
- D. Defining project methodology

Answer: A

NEW QUESTION 167

An IT steering committee wants the enterprise's mobile workforce to use cloud-based file storage to save non-sensitive corporate data, removing the need for remote access to that information. Before this change is implemented, what should be included in the data management policy?

- A. A mandate for periodic employee training on how to classify corporate data files
- B. A mandate for the encryption of all corporate data files at rest that contain sensitive data
- C. A process for blocking access to cloud-based apps if inappropriate content is discovered
- D. A requirement to scan approved cloud-based apps for inappropriate content

Answer: A

NEW QUESTION 170

Which of the following is MOST critical for the successful implementation of an IT process?

- A. Process framework
- B. Service delivery process model
- C. Objectives and metrics
- D. IT process assessment

Answer: B

NEW QUESTION 171

When deciding to develop a system with sensitive data, which of the following is MOST important to include in a business case?

- A. A risk assessment to determine the appropriate controls
- B. Updated enterprise architecture (EA)
- C. Skills gap analysis
- D. The additional cost of encrypting sensitive data

Answer: D

NEW QUESTION 175

An audit report has revealed that data scientists are analyzing sensitive "big data" files using an offsite cloud because corporate servers do not have the necessary processing capabilities. A review of policies indicates this practice is not prohibited. Which of the following should be the FIRST strategic action to address the report?

- A. Authorize a risk analysis of the practice.
- B. Update data governance practices.
- C. Revise the information security policy.
- D. Recommend the use of a private cloud.

Answer: A

NEW QUESTION 180

In a large enterprise, which of the following should be responsible for the implementation of an IT balanced scorecard?

- A. Project management office
- B. Chief information officer (CIO)
- C. IT steering committee
- D. Chief risk officer (CRO)

Answer: A

NEW QUESTION 184

Which of the following represents the GREATEST challenge to implementing IT governance?

- A. Determining the best practice to follow
- B. Planning the project itself
- C. Developing a business case
- D. Applying behavioral change management

Answer: D

NEW QUESTION 185

Of the following, who should approve the criteria for information quality within an enterprise?

- A. Information architect
- B. Information analyst
- C. Information steward
- D. Information owner

Answer: D

NEW QUESTION 187

Which of the following is MOST critical to support IT governance cultural changes within an organization?

- A. Established IT monitoring and measuring
- B. Regularly scheduled governance training
- C. Demonstrated management commitment
- D. IT governance process manuals

Answer: C

NEW QUESTION 192

Senior management wants to expand offshoring to include IT services as other types of business offshoring have already resulted in significant financial benefits for the enterprise. The CIO is currently midway through a successful five-year strategy that relies heavily on internal IT resources. What should the CIO do NEXT?

- A. Reevaluate the offshoring strategy.
- B. Abandon the current IT strategy.
- C. Continue with the existing IT strategy.
- D. Reevaluate the current IT strategy.

Answer: D

NEW QUESTION 197

Due to continually missed service level agreements (SLAs), an enterprise plans to terminate its contract with a vendor providing IT help desk services. The enterprise's IT department will assume the help desk-related responsibilities. Which of the following would BEST facilitate this transition?

- A. Requiring the enterprise architecture (EA) be updated
- B. Validating that the balanced scorecard is still meaningful
- C. Ensuring IT will operate at a lower cost than the vendor
- D. Ensuring a change management plan is in place

Answer: D

NEW QUESTION 201

A CIO just received a final audit report that indicates there is inconsistent enforcement of the enterprise's mobile device acceptable use policy throughout all business units. Which of the following should be the FIRST step to address this issue?

- A. Incorporate compliance metrics into performance goals.
- B. Review the relevance of existing policy.
- C. Mandate awareness training for all mobile device users.
- D. Implement controls to enforce the policy.

Answer: B

NEW QUESTION 203

Which of the following aspects of the transition from X-rays to digital images would be BEST addressed by implementing information security policy and procedures?

- A. Establishing data retention procedures
- B. Training technicians on acceptable use policy
- C. Minimizing the impact of hospital operation disruptions on patient care
- D. Protecting personal health information

Answer: D

NEW QUESTION 204

Which of the following is the PRIMARY element in sustaining an effective governance framework?

- A. Identification of optimal business resources
- B. Establishment of a performance metric system
- C. Ranking of critical business risks
- D. Assurance of the execution of business controls

Answer: B

NEW QUESTION 206

An enterprise embarked on an aggressive strategy requiring the implementation of several large IT projects impacting multiple business processes across all departments. Initially employees were supportive of the strategy, but there is growing fatigue and frustration with the ongoing new capabilities which must be learned. Which of the following would be the BEST action performed by senior management?

- A. Incorporate an organizational change management program.
- B. Establish "Reward and Recognition" efforts to boost employee morale.
- C. Improve the system development life cycle (SDLC) process.
- D. Assess current business and IT competencies.

Answer: B

NEW QUESTION 207

While monitoring an enterprise's IT projects portfolio, it is discovered that a project is 75% complete, but all budgeted resources have been expended. Which of the following is the MOST important task to perform?

- A. Review the IT investments.
- B. Reorganize the IT projects portfolio.
- C. Re-evaluate the business case.
- D. Review the IT governance structure.

Answer: C

NEW QUESTION 211

The MAIN responsibility of the board of directors regarding the management of enterprise risk is to:

- A. ensure a risk process exists which addresses the risk appetite.
- B. sustain investment in staff training regarding IT risk.
- C. promote a benefits-driven culture throughout the enterprise.
- D. maintain awareness of IT risk to the business.

Answer: A

NEW QUESTION 216

An enterprise is evaluating a possible strategic initiative for which IT would be the main driver. There are several risk scenarios associated with the initiative that have been identified. Which of the following should be done FIRST to facilitate a decision?

- A. Define the risk mitigation strategy.
- B. Assess the impact of each risk.
- C. Establish a baseline for each initiative.
- D. Select qualified personnel to manage the project.

Answer: B

NEW QUESTION 220

Which of the following is the MOST important reason for selecting IT key risk indicators (KRIs)?

- A. Demonstrating the effectiveness of IT risk policies
- B. Assessing the current IT controls model
- C. Enabling comparison against similar IT KRIs
- D. Increasing the probability of achieving IT goals

Answer: A

NEW QUESTION 221

Which of the following is the PRIMARY consideration when developing an information asset management program?

- A. Operational requirements
- B. Industry best practice
- C. Cost benefit
- D. Regulatory requirements

Answer: A

NEW QUESTION 223

IT maturity models measure:

- A. performance.
- B. value.
- C. capabilities.
- D. outcome.

Answer: C

NEW QUESTION 227

An enterprise incurred penalties for noncompliance with privacy regulations. Which of the following is MOST important to ensure appropriate ownership of access controls to address this deficiency?

- A. Granting access to information based on information architecture
- B. Engaging an audit of logical access controls and related security policies
- C. Implementing multi-factor authentication controls
- D. Authenticating access to information assets based on roles or business rules

Answer: D

NEW QUESTION 232

An IT steering committee is evaluating whether a third-party supplier is delivering the correct level of service. Reviewing which of the following will provide the BEST information to the committee?

- A. Key performance indicators (KPIs)
- B. Service portfolio management
- C. Vendor status reports
- D. Operational cost reduction reports

Answer: B

NEW QUESTION 234

A global enterprise is experiencing an economic downturn and is rapidly losing market share. IT senior management is reassessing the core activities of the business, including IT, and the associated resource implications. Management has decided to focus on its local market and to close international operations. A critical issue from a resource management perspective is to retain the most capable staff. This is BEST achieved by:

- A. reviewing current goals-based performance appraisals across the enterprise.
- B. ranking employees across the enterprise based on their compensation.
- C. ranking employees across the enterprise based on length of service.
- D. retaining capable staff exclusively from the local market.

Answer: D

NEW QUESTION 237

Best practice states that IT governance MUST:

- A. enforce consistent policy across the enterprise.
- B. be applied in the same manner throughout the enterprise.
- C. apply consistent target levels of maturity to processes.
- D. be a component of enterprise governance.

Answer: D

NEW QUESTION 239

An enterprise has learned of a new regulation that may impact delivery of one of its core technology services. Which of the following should be done FIRST?

- A. Update the risk management framework
- B. Determine whether the board wants to comply with the regulation
- C. Assess the risk associated with the new regulation
- D. Request an action plan from the risk team

Answer: C

NEW QUESTION 242

An IT department has forwarded a request to the IT strategy committee for funding of a discretionary investment. The committee's MOST important consideration should be to evaluate:

- A. the technical feasibility of the investment.
- B. the business and technical scope of the investment •
- C. whether the investment supports corporate goals
- D. whether the investment aligns with the enterprise architecture (EA).

Answer: C

NEW QUESTION 244

What is the BEST criterion for prioritizing IT risk remediation when resource requirements are equal?

- A. Deviation from IT standards
- B. IT strategy alignment
- C. IT audit recommendations
- D. Impact on business

Answer: D

NEW QUESTION 249

Risk management strategies are PRIMARILY adopted to:

- A. avoid risks for business and IT assets.
- B. take necessary precautions for claims and losses.
- C. achieve acceptable residual risk levels.
- D. achieve compliance with legal requirements.

Answer: C

NEW QUESTION 251

An enterprise's service center is experiencing long delays in fulfilling IT service requests and very low customer satisfaction. The BEST way to determine if staff competency is the root cause of these performance problems is to compare required staff competencies with:

- A. certification requirements.
- B. current skills inventory.
- C. training program completions.
- D. hiring and staffing practices.

Answer: B

NEW QUESTION 256

An enterprise is concerned with the potential for data leakage as a result of increased use of social media in the workplace, and wishes to establish a social media strategy. Which of the following should be the MOST important consideration in developing this strategy?

- A. Criticality of the information
- B. Ensuring that the enterprise architecture (EA) is updated
- C. Data ownership
- D. The balance between business benefits and risk

Answer: A

NEW QUESTION 261

Which of the following would be the MOST effective way to ensure IT capabilities are appropriately aligned with business requirements for specific business processes?

- A. Establishing key performance indicators (KPIs)
- B. Requiring Internal IT architecture and design reviews
- C. Requiring architecture and design reviews with business process stakeholders
- D. Issuing a management mandate that IT and business process stakeholders work together

Answer: D

NEW QUESTION 263

An enterprise has been focused on establishing an IT risk management framework. Which of the following should be the PRIMARY motivation behind this objective?

- A. Promoting responsibility throughout the enterprise for managing IT risk.
- B. Increasing the enterprise's risk tolerance level and risk appetite.
- C. Engaging executives in examining IT risk when developing policies.
- D. Maintaining a complete and accurate risk registry to belief manage IT risk

Answer: A

NEW QUESTION 264

Which of the following is the MOST important aspect of business ethics?

- A. Ensuring fair and consistent vendor management practices
- B. Providing equal opportunities to employees
- C. Protecting stakeholders' interests
- D. Complying with legal and regulatory requirements

Answer: C

NEW QUESTION 267

Senior management wants to promote investment in IT, but is uncertain that associated risks are being properly identified. The BEST way to address this concern is to:

- A. engage an external consultant to develop risk scenarios.
- B. appoint an IT representative to the business risk committee.
- C. assign an IT cost controller to the finance department.
- D. ensure business cases are developed by IT.

Answer: D

NEW QUESTION 271

The board of directors has mandated the use of geolocation software to track mobile assets assigned to employees who travel outside of their home country. To comply with this mandate, the IT steering committee should FIRST request

- A. the inclusion of mandatory training for remote device users.
- B. an architectural review to determine appropriate solution design.
- C. an assessment to determine if data privacy protection is addressed.
- D. an update to the acceptable use policy.

Answer: C

NEW QUESTION 275

The PRIMARY objective of building outcome measures is to:

- A. monitor whether the chosen strategy is successful
- B. visualize how the strategy will be achieved.
- C. demonstrate commitment to IT governance.
- D. clarify the cause-and-effect relationship of the strategy.

Answer: A

NEW QUESTION 280

An internal audit revealed a widespread perception that the enterprise's IT governance reporting lacks transparency Which of the following should the CIO do FIRST?

- A. Add stakeholder transparency metrics to the balanced scorecard
- B. Develop a communication and awareness strategy
- C. Meet with key stakeholders to understand their concerns
- D. Adopt an industry-recognized template to standardize reports.

Answer: C

NEW QUESTION 284

An enterprise is conducting a SWOT analysis as part of IT strategy development. Which of the following would be MOST helpful to identify opportunities and threats?

- A. Risk appetite
- B. Internal framework assessment
- C. Competitor analysis
- D. Critical success factors (CSF)

Answer: D

NEW QUESTION 289

The PRIMARY reason for using quantitative criteria in developing business cases for IT projects is to:

- A. improve the process of evaluating returns after implementation.
- B. benchmark project success with similar enterprises.
- C. learn lessons from errors made in past projects.
- D. apply other corporate standards to the development project.

Answer: A

NEW QUESTION 293

The CEO of an organization is concerned that there are inconsistencies in the way information assets are classified across the enterprise. Which of the following is be the BEST way for the CIO to address these concerns?

- A. Include data assets in the IT inventory.
- B. Identify data owners across the enterprise.
- C. Require enterprise risk assessments.
- D. Implement enterprise data governance.

Answer: D

NEW QUESTION 297

An enterprise has launched a series of critical new IT initiatives that are expected to produce substantial value Which of the following would BEST provide the board with an indication of progress of the IT initiatives?

- A. Portfolio management review
- B. Full life cycle cost-benefit analysis
- C. Demonstration of prototype and user testing
- D. Critical risk and issue walk-through

Answer: A

NEW QUESTION 299

Which of the following is the BEST way to ensure all enterprise employees understand the corporate code of business conduct?

- A. Conduct scheduled and random compliance audits.
- B. Mandate annual ethics training that includes an exam.
- C. Require external business activities be documented and reported.
- D. Distribute a copy of the code and require a signature.

Answer: B

NEW QUESTION 301

An enterprise is implementing a new IT governance program. Which of the following is the BEST way to increase the likelihood of its success?

- A. The IT steering committee approves the implementation efforts.
- B. The CIO communicates why IT governance is important to the enterprise.
- C. Implementation follows an IT audit recommendation.
- D. The CIO issues a mandate for adherence to the program.

Answer: A

NEW QUESTION 305

Acceptance of an enterprise's newly implemented IT governance initiatives has been resisted by a functional group requesting more autonomy over technology choices. Which of the following is MOST important to accommodate this need for autonomy?

- A. Continuous improvement processes
- B. Documentation of key management practices
- C. An exception management process
- D. A change control process

Answer: D

NEW QUESTION 306

Which of the following is the MOST important attribute of an information steward?

- A. The information steward manages the systems that process the relevant data.
- B. The information steward has expertise in managing data quality systems.
- C. The information steward is closely aligned with the business function.
- D. The information steward is part of the information architecture group.

Answer: A

NEW QUESTION 309

An enterprise has established a new department to oversee the life cycle of activities that support data management objectives. Which of the following should be done NEXT?

- A. Develop a business continuity plan (BCP).
- B. Assess the current data business model.
- C. Review data privacy requirements.
- D. Establish a RACI chart

Answer: D

NEW QUESTION 314

Which of the following has the GREATEST influence on data quality assurance?

- A. Data stewardship
- B. Data encryption
- C. Data classification
- D. Data modeling

Answer: D

NEW QUESTION 318

Which of the following is the PRIMARY ongoing responsibility of the IT governance function related to risk?

- A. Responding to and controlling all IT risk events
- B. Communicating the enterprise risk management plan
- C. Ensuring IT risk management is aligned with business risk appetite
- D. Verifying that all business units have staff skilled at assessing risk

Answer: C

NEW QUESTION 323

A large enterprise has decided to use an emerging technology that needs to be integrated with the current IT infrastructure. Which of the following is the BEST way to prevent adverse effects to the enterprise resulting from the new technology?

- A. Develop key performance indicators (KPIs).
- B. Update the risk appetite statement
- C. Develop key risk indicators (KRIs).
- D. Implement service level agreements (SLAs)

Answer: C

NEW QUESTION 325

An analysis of an organization's security breach is complete. The results indicate that the quality of the code used for updates to its primary customer-facing software has been declining and security flaws were introduced. The FIRST IT governance action to correct this problem should be to review:

- A. compliance with the user testing process.

- B. the change management control framework.
- C. the qualifications of developers to write secure code.
- D. the incident response plan.

Answer: B

NEW QUESTION 329

Which of the following is the MOST effective approach to ensure senior management sponsorship of IT risk management?

- A. Benchmark risk framework against best practices.
- B. Calculate financial impact for each IT risk finding.
- C. Periodically review the IT risk register entries.
- D. Integrate IT risk into enterprise risk management (ERM).

Answer: C

NEW QUESTION 334

A newly established IT steering committee is concerned whether a system is meeting availability objectives. Which of the following will provide the BEST information to make an assessment?

- A. Balanced scorecard
- B. Capability maturity levels
- C. Performance indicators
- D. Critical success factors (CSFs)

Answer: C

NEW QUESTION 338

Establishing a uniform definition for likelihood and impact BEST enables an enterprise to:

- A. reduce variance in the assessment of risk.
- B. develop key risk indicators (KRIs).
- C. prioritize threat assessment.
- D. reduce risk appetite and tolerance levels.

Answer: A

NEW QUESTION 341

The board of directors of an enterprise has questioned whether the business is focused on optimizing value. The IT strategy committees BEST action to address the board's concern is to:

- A. initiate reporting and review of key IT performance metrics.
- B. conduct a portfolio review to assess the benefits realization of IT investments.
- C. conduct a benchmark to assess IT value relative to competitors.
- D. form a technology council to monitor the efficiency of project implementation.

Answer: A

NEW QUESTION 346

Which of the following BEST facilitates the standardization of IT vendor selection?

- A. Cost-benefit analysis
- B. Contract management office
- C. Service level agreements (SLAs)
- D. Procurement framework

Answer: D

NEW QUESTION 347

Which of the following is the GREATEST benefit of using a quantitative risk assessment method?

- A. It uses resources more efficiently
- B. It can be used to assess risks against non-tangible assets
- C. It reduces subjectivity
- D. It helps in prioritizing risk response action plans

Answer: C

NEW QUESTION 351

Which of the following provides the BEST evidence of an IT risk-aware culture across an enterprise?

- A. Business staff report identified IT risks.
- B. IT risks are communicated to the business.
- C. IT risk-related policies are published.
- D. The IT infrastructure is resilient.

Answer: A

NEW QUESTION 353

An IT risk assessment for a large healthcare group revealed an increased risk of unauthorized disclosure of information. Which of the following should be established FIRST to address the risk?

- A. Data encryption tools
- B. Data loss prevention tools
- C. Data classification policy
- D. Data retention policy

Answer: C

NEW QUESTION 358

Which of the following BEST indicates the success of an enterprise's IT governance framework after implementation?

- A. A high percentage of business owners involved with the approval of the IT strategic plan
- B. A high percentage of IT systems complying with corporate information security standards
- C. A high percentage of IT projects delivered on time and on budget
- D. A high percentage of IT investments delivering expected benefits

Answer: D

NEW QUESTION 359

An enterprise has decided to implement an enterprise resource planning (ERP) system to achieve operating and cost efficiencies through global IT standardization. The business units are resistant because they are used to operating autonomously. The CEO has instructed the CIO to move quickly with the implementation to force acceptance with business unit leaders. Which of the following should be the CIO's FIRST step?

- A. Build a governance framework for identifying non-standard processes.
- B. Request funding from the CEO to hire ERP consultants.
- C. Ask the CEO to be the sponsor of the program
- D. Engage a reluctant business unit to conduct a proof-of-concept pilot.

Answer: D

NEW QUESTION 363

An enterprise decides to accept the IT risk of a subsidiary located in another country even though it exceeds the enterprise's risk appetite. Which of the following would be the BEST justification for this decision?

- A. Risk framework alignment
- B. Local market common practices
- C. Compliance with local regulations
- D. Technical gaps among subsidiaries

Answer: C

NEW QUESTION 366

An enterprise has performed a business impact analysis (BIA) considering a number of risk scenarios. Which of the following should the enterprise do NEXT?

- A. Perform a risk controls gap analysis
- B. Update the disaster recovery plan (DRP)
- C. Verify compliance with relevant legislation
- D. Assess risk mitigation strategies

Answer: A

NEW QUESTION 367

Which of the following is the BEST way for a CIO to secure support for a strategy to achieve long-term IT objectives?

- A. Make the necessary strategic decisions and notify staff accordingly.
- B. Develop tactics to implement the strategy and share with stakeholders.
- C. Develop a communication plan for distribution of information to staff.
- D. Meet with stakeholders to explain the strategy and incorporate feedback.

Answer: D

NEW QUESTION 368

Due to the recent introduction of personal data protection regulations, an enterprise is required to maintain its employee data in production systems only for a limited time. Which of the following is MOST important to review?

- A. Asset retention policies
- B. Information retention policies
- C. Data archival policies
- D. Data backup and restoration policies

Answer: C

NEW QUESTION 371

Which of the following are PRIMARY factors in ensuring the success of an enterprise quality assurance program?

- A. Enterprise risk appetite and tolerance
- B. Risk management and control frameworks
- C. Continuous improvement plans
- D. A process maturity framework and documented procedures

Answer: C

NEW QUESTION 376

Which of the following is the GREATEST impact to an enterprise that has ineffective information architecture?

- A. Poor desktop service delivery
- B. Data retention
- C. Redundant systems
- D. Poor business decisions

Answer: D

NEW QUESTION 377

An IT audit report indicates that a lack of IT employee risk awareness is creating serious security issues in application design and configuration. Which of the following would be the BEST key risk indicator (KRI) to show progress in IT employee behavior?

- A. Number of IT employees attending security training sessions
- B. Results of application security testing
- C. Number of reported security incidents
- D. Results of application security awareness training quizzes

Answer: B

NEW QUESTION 381

An IT risk committee is trying to mitigate the risk associated with a newly implemented bring your own device (BYOD) policy and supporting mobile device management (MDM) tools. Which of the following would be the BEST way to ensure employees understand how to protect sensitive corporate data on their mobile devices?

- A. Require staff to complete security awareness training
- B. Develop security procedures for mobile devices.
- C. Distribute the BYOD policy on the company Intranet.
- D. Require staff to review and sign nondisclosure agreements (NDAs)

Answer: A

NEW QUESTION 386

IT management has reported difficulty retaining qualified IT personnel to support the organization's new strategy. Given that outsourcing is not a viable approach, which of the following would be the BEST way for IT governance to address this situation?

- A. Implement an incentive-based employee referral program
- B. Direct the development of a strategic HR plan for IT
- C. Recommend enhancements to the online recruiting platform specific to IT
- D. Work with HR to enhance compensation packages for IT personnel

Answer: B

NEW QUESTION 390

An enterprise is determining the objectives for an IT training improvement initiative from a governance perspective. It would be MOST important to ensure that:

- A. policies and processes address both enterprise requirements and professional growth
- B. courses of instruction that will maximize employee productivity are identified
- C. several different training strategies are created for final approval by the CIO
- D. IT employees are surveyed and interviewed to identify development needs

Answer: A

NEW QUESTION 394

Which of the following should be the PRIMARY input when developing IT strategy?

- A. Vision statement
- B. Process and capability maturity
- C. Governance objectives
- D. Balanced scorecard

Answer: C

NEW QUESTION 399

Which of the following should be the FIRST step in planning an IT governance implementation?

- A. Assign decision-making responsibilities.
- B. Obtain necessary business funding.
- C. Define key business performance indicators.
- D. Identify business drivers.

Answer: D

NEW QUESTION 404

Which of the following should be the FIRST action taken by a newly formed IT governance committee to ensure reports are compliant with regulations and identify key IT risks?

- A. Direct the development of a reporting communication plan.
- B. Develop and monitor IT key risk indicator (KRI) triggers.
- C. Train end users on regulation requirements.
- D. Implement a mechanism to ensure reporting escalation.

Answer: A

NEW QUESTION 405

The board and senior management of a new enterprise recently met to formalize an IT governance framework. The board of directors' FIRST step in implementing IT governance is to ensure that:

- A. an IT balanced scorecard is implemented.
- B. a portfolio of IT-enabled investments is developed.
- C. IT roles and responsibilities are established.
- D. IT policies and procedures are defined.

Answer: C

NEW QUESTION 406

Which of the following would be MOST useful for prioritizing IT improvement initiatives to achieve desired business outcomes?

- A. Budget variance analysis
- B. Enterprise architecture (EA)
- C. IT skills matrix
- D. Portfolio management

Answer: D

NEW QUESTION 409

Which of the following provides the MOST comprehensive insight into the effectiveness of IT?

- A. IT balanced scorecard
- B. IT strategy
- C. Return on investment (ROI)
- D. Key risk indicators (KRIs)

Answer: A

NEW QUESTION 410

Which of the following would be of MOST concern regarding the effectiveness of risk management processes?

- A. Key risk indicators (KRIs) are not established.
- B. Risk management requirements are not included in performance reviews.
- C. The plans and procedures are not updated on an annual basis.
- D. There is no framework to ensure effective reporting of risk events.

Answer: A

NEW QUESTION 412

Which of the following should a new CIO do FIRST to ensure information assets are effectively governed?

- A. Quantify the business value of information assets
- B. Perform an information gap analysis
- C. Review information classification procedures
- D. Evaluate information access methods

Answer: C

NEW QUESTION 415

Which of the following has PRIMARY responsibility to define the requirements for IT service levels for the enterprise?

- A. The business manager
- B. The help desk
- C. The CIO
- D. The business continuity vendor

Answer: A

NEW QUESTION 420

Which of the following is the BEST way to ensure the continued usefulness of IT governance reports for stakeholders?

- A. Conduct quarterly audits and adjust reporting based on findings.
- B. Establish a standard process for providing feedback.
- C. Rely on IT leaders to advise when adjustments should be made.
- D. Issue frequent service level satisfaction surveys.

Answer: B

NEW QUESTION 423

The results of an internal audit show that the business and IT acquire resources differently, which causes duplicate purchases. Which of the following is the BEST way to address this issue?

- A. Align IT objectives to the business procurement process.
- B. Involve business in IT procurement decisions.
- C. Establish a centralized procurement approval process.
- D. Define roles and responsibilities through a RAG chart

Answer: D

NEW QUESTION 426

A large enterprise that is diversifying its business will be transitioning to a new software platform, which is expected to cause data changes. Which of the following should be done FIRST when developing the related metadata management process?

- A. Require an update to enterprise data policies.
- B. Request an impact analysis.
- C. Review documented data interdependence.
- D. Validate against existing architecture.

Answer: D

NEW QUESTION 430

Which of the following is the BEST approach when reviewing The security status of a new business acquisition?

- A. Embed IT risk management strategies in service level agreements (SLAs).
- B. Establish a committee to oversee the alignment of IT security in new businesses.
- C. Incorporate IT security objectives to cover additional risks associated with new businesses.
- D. Integrate IT risk assessment into the overall due diligence process.

Answer: D

NEW QUESTION 431

An enterprise wants to reduce the complexity of its data assets while ensuring impact to the business is minimized during the transition. Which of the following should be done FIRST?

- A. Remove applications that are not aligned with the information architecture.
- B. Review the information classification and retention policies
- C. Review the information architecture.
- D. Assess current information ownership.

Answer: C

NEW QUESTION 432

When selecting a vendor to provide services associated with a critical application which of the following is the MOST important consideration with respect to business continuity planning (BCP)?

- A. Procuring a copy of the vendor's BCP during the contracting process
- B. Testing the vendor's BCP and analyzing the results
- C. Obtaining independent audit reports of the vendor's BCP
- D. Evaluating whether the vendor's BCP aligns with the enterprise's BCP

Answer: B

NEW QUESTION 436

Which of the following BEST supports an enterprise's ability to comply with privacy laws and regulations?

- A. Complete inventory of enterprise data

- B. Implementation of a breach notification process
- C. Accurate classification of enterprise data
- D. Robust enterprise policy related to data retention

Answer: C

NEW QUESTION 440

A CEO is concerned that IT costs have significantly exceeded budget without resulting benefits. The root causes are an overlap of IT projects and a lack of alignment with business demands. Which of the following would BEST enable remediation of this situation?

- A. Require IT business cases be approved by the board of directors.
- B. Assign a set of key risk indicators (KRIs) to each new IT project.
- C. Conduct a performance assessment of IT projects.
- D. Implement an IT portfolio management policy.

Answer: A

NEW QUESTION 442

Which of the following is the BEST IT architecture concept to ensure consistency, interoperability, and agility for infrastructure capabilities?

- A. Establishment of an IT steering committee
- B. Standards-based reference architecture and design specifications
- C. Establishment of standard vendor and technology designations
- D. Design of policies and procedures

Answer: A

NEW QUESTION 443

A business case indicates an enterprise would reduce costs by implementing a bring your own device (BYOD) program allowing employees to use personal devices for email. Which of the following should be the FIRST governance action?

- A. Assess the enterprise architecture (EA).
- B. Update the network infrastructure.
- C. Update the BYOD policy.
- D. Assess the BYOD risk.

Answer: D

NEW QUESTION 448

To develop appropriate measures to improve organizational performance, the measures MUST be:

- A. a result of benchmarking and comparative analysis.
- B. accepted by and meaningful to the stakeholders.
- C. based on existing and validated data sources.
- D. approved by the IT steering committee.

Answer: B

NEW QUESTION 450

Which of the following should be the MOST important consideration when defining an information architecture?

- A. Frequency and quantity of information updates
- B. Information to justify business cases
- C. Incorporation of emerging technologies
- D. Access to and exchange of information

Answer: D

NEW QUESTION 453

Which of the following is the BEST indication of effective IT-business strategic alignment?

- A. Business management is involved as IT strategies are developed.
- B. IT senior management is required to report to the board.
- C. Business strategy is documented to allow IT architecture to be designed quickly.
- D. IT-business collaboration results in a strategy focused on IT cost reduction.

Answer: A

NEW QUESTION 457

An enterprise is considering outsourcing non-core IT processes Which of the following should be the FIRST step?

- A. Update resource allocation policies
- B. Conduct a cost-benefit analysis for outsourcing.
- C. Issue a formal request for proposal to outsourcing vendors.
- D. Establish service level metrics for outsourced activities

Answer: B

NEW QUESTION 460

Which of the following should be done FIRST when concerns have been identified regarding the financial viability of a potential software supplier?

- A. Implement an escrow agreement
- B. Perform a risk assessment
- C. Include a right-to-audit clause in the contract
- D. License the intellectual property

Answer: A

NEW QUESTION 465

Which of the following BEST facilitates governance oversight of data protection measures?

- A. Information ownership
- B. Information classification
- C. Information custodianship
- D. Information life cycle management

Answer: B

NEW QUESTION 468

When establishing an enterprise data model, the BEST way to ensure the integrity of data is to:

- A. classify information using an agreed-upon schema.
- B. implement the highest level of protection to data across the enterprise.
- C. establish a privileged access management platform.
- D. implement a data loss prevention (DLP) program.

Answer: D

NEW QUESTION 470

Which of the following activities MUST be completed before developing an IT strategic plan?

- A. Review the enterprise business plan
- B. Align the enterprise vision statement with business processes
- C. Develop an enterprise architecture (EA) framework
- D. Review the enterprise risk tolerance level

Answer: A

NEW QUESTION 473

Which of the following would provide the BEST input for prioritizing strategic IT improvement initiatives?

- A. Business dependency assessment
- B. Business process analysis
- C. Business case evaluation
- D. Business impact analysis (BIA)

Answer: D

NEW QUESTION 477

Which of the following is the BEST approach to assist an enterprise in planning for iT-enabled investments'?

- A. Enterprise architecture (EA).
- B. IT process mapping
- C. Task management
- D. Service level management

Answer: A

NEW QUESTION 480

The BEST way to manage an outsourced vendor relationship is by:

- A. conducting periodic risk assessments.
- B. reviewing annual independent third-party reports.
- C. providing clear objectives and transparency.
- D. analyzing performance statistics from the vendor.

Answer: D

NEW QUESTION 482

An enterprise has developed a new digital strategy to improve fraud detection. Which of the following is MOST important to consider when updating the information

architecture?

- A. Resource constraints related to implementing the digital strategy.
- B. The business use cases supporting the digital strategy
- C. Changes to the legacy business and data architectures
- D. The history of fraud incidents and their root causes

Answer: D

NEW QUESTION 485

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