

Exam Questions MB-600

Microsoft Power Apps + Dynamics 365 Solution Architect

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NEW QUESTION 1

You need to determine which legacy data sources the college should continue to use.

Which two data sources should you recommend? Each correct answer presents a partial solution.

NOTE: Each correct selection is worth one point.

- A. CSV file
- B. proprietary database
- C. SQL database
- D. Excel

Answer: AD

Explanation:

1. You need to provide the IT specialists with design diagrams.

What should you provide?

- A. Dynamics 365 Product Visualize
- B. AI Builder
- C. Business process modeler (BPM)
- D. Entity relationship diagram (ERD)

2. You need to provide the IT team and managers with a mobile solution.

How many apps should you recommend?

- A. one app for all users
- B. one app for each role
- C. one app for each team
- D. one app for each user

1. Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

In preparation for a Dynamics 365 Sales and Dynamics 365 Customer Service implementation a client is performing a fit-gap analysis.

You need to evaluate the requirements by using a fit-gap methodology in the context of Dynamics 365 Sales and Dynamics 365 Customer Service.

Solution: Automatically create new cases from email messages sent to a generic email address and assign these cases to the service manager for the account.

Does the solution meet the goal?

- A. Yes
- B. No

2. You are architecting a Dynamics 365 Customer Service instance for a company call center. The company has an SLA with a primary customer that requires monitoring by using KPIs.

The SLA states the following:

▪ Support must be provided 24 hours per day, seven days a week. Issues must be resolved within four hours of case creation.

You need to recommend tools that will assist the client with tracking these requirements. Which two tools should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. enhanced SLAs with Timer Control
- B. First Response by KPI
- C. enhanced SLA upgrade
- D. Resolve by KPI

NEW QUESTION 2

An architect is planning a security strategy within Dynamics 365 Sales.

The sales manager has a requirement that non-administrators have the ability to create and update the Sales Rep form field. You need to identify the account types that can be assigned Field security profiles.

Which two account types can be used? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. User
- B. Service
- C. System
- D. Teams

Answer: AD

NEW QUESTION 3

A company that is implementing Dynamics 365 Sales commonly experiences high turnover.

The company requests security roles that are optimized for adding and removing large numbers of users daily. Large groups of users share common access privilege needs.

Complex entity access scenarios must be able to be added and removed in bulk. You need to recommend a feature that will meet the needs of the company.

Which feature should you recommend?

- A. User access management
- B. Team privileges
- C. Hierarchy security
- D. Field-level security

Answer: B

NEW QUESTION 4

A company is implementing Dynamics 365 Sales.

The company has an internal system for tracking time that salespeople spend on each account. This system must be integrated with Dynamics 365 Sales. When a user submits a timesheet in the internal system, a record must be created in Dynamics 365 Sales. The timesheet has no external-facing APIs.

You need to recommend a solution for integration. What should you recommend?

- A. Extend the time tracking system by creating a synchronous real-time workflow in Dynamics 365 Sales.
- B. Extend the time tracking system by calling the Web API.
- C. Create a Dynamics 365 Sales asynchronous background workflow to call data from the timesheet system.
- D. Create a plug-in to call data from the timesheet system.

Answer: B

NEW QUESTION 5

Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You want to integrate Microsoft Teams with Dynamics 365 Customer Service.

You install both apps, but Teams is not working when in Dynamics 365 Customer Service. You need to troubleshoot the situation.

Solution: Change settings in Teams. Does the solution meet the goal?

- A. Yes
- B. No

Answer: C

Explanation:

1. You are doing a trial run of the go- live data import.

You need to fix the initial issues that arise when importing the new data. What could be the issue?

- A. Duplicate detection is turned on.
- B. The Report Wizard configuration is incorrect.
- C. Excel is set up as a pivot table.
- D. The data mapping is incorrect.

2. An audit reveals that security roles were not set up correctly.

Which three issues may occur? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. All inmate types will have Business Rule permissions on the class's entity.
- B. Wardens will have organizational permissions to all records.
- C. Federal inmates will have organizational permissions on all classes.
- D. Major inmates will have organizational permissions on registration forms.
- E. Wardens will have user permissions to all records.

1. A client manages users on Dynamics 365 Sales by using Microsoft Azure Active Directory (Azure AD) groups to assign security roles. The client also uses team ownership of records in Dynamics 365 Sales extensively. Users report that they do not have the access they expect. They cannot edit their own records but can edit team-owned records.

You need to recommend a solution to fix the security role issues while continuing to manage users via Azure AD groups. What should you recommend?

- A. Assign Security Roles to users directly instead of through Azure AD groups.
- B. Assign Security Roles to the Local Business Owner Team instead of the Owner Team.
- C. Ensure that member security role privileges are set to Direct User.
- D. Assign Security Roles to the Access Team instead of the Owner Team.
- E. Ensure that member security role privileges are set to Default.

4. A client is using Dynamics 365 Sales and Power BI with stringent security on read access to accounts.

You need to ensure that users will be unable to view restricted accounts in Power BI. What should you recommend?

- A. Share the reports in Power BI to the same Microsoft Azure Active Directory (Azure AD) groups used in Dynamics 365 Sales.
- B. Embed the Power BI reports in Dynamics 365 Sales instead of sharing them by using Power BI to retain security.
- C. Set up the Data Export Service and use DirectQuery for reporting to include security roles.
- D. Add row-level security (RLS) roles to the DataSet in Power BI that matches the privileges assigned in Dynamics 365 Sales.

5. A client is preparing to go live with a Dynamics 365 Sales implementation that uses Microsoft Azure Active Directory (Azure AD) group to manage security. The chief compliance officer (CCO) requires that all solutions meet the following requirements:

- Undergo security testing to verify they are secure. Address the needs of users with disabilities.

You need to recommend additional tests to be performed.

Which tests should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Perform bounds testing by using a user account assigned to the custom security role directly.
- B. Perform accessibility testing in the same model-driven apps the users will be using.
- C. Perform penetration testing on the Azure AD tenant.
- D. Perform user acceptance tests for all security user stories.

6. A company asks you to migrate more than 5,000 records from Dynamics 365 Customer Engagement (on-premises) to the online version of Dynamics 365 Sales. You used a third-party utility to migrate the data. The city and state are displayed in the field that should show the street address.

You must get the data migrated properly in the next 24 hours but have no one to help with this task. You have no other add-ins and do not want any more customization. You need to resolve the issues to migrate the data.

What should you do?

- A. Remove data, ensure that field mappings of city and state are correct, and then migrate the data.
- B. Create a custom connector in the Common Data Service, and then migrate the data.
- C. Export the street address field, make changes, and then import the changes.
- D. Manually edit the street address, state, and city field, and then enter appropriate data.

7. You design a solution for a client that is moving from Microsoft Dynamics CRM on-premises to Dynamics 365 Sales. During user acceptance testing, testers report significant performance issues.

You need to recommend a solution to mitigate the performance issues. What should you recommend?

- A. Increase the plug-in execution time limit of the organization to five minutes.
- B. Create a Microsoft Azure Service Bus endpoint in Dynamics 365 Sales. Implement business logic in Azure functions.
- C. Enable direct access to a Microsoft Azure-replicated SQL database.
- D. Implement workflows. Schedule workflows to run at daily intervals.

9. A company is implementing Dynamics 365 Sales.

The company has turned off out-of-the-box quote calculations in order to implement its own custom calculations.

When users update a line item on a quote, they expect to see an updates total for the quote in real time. Users are reporting inconsistent behavior, with some aggregations taking up to two hours. You review the system design and notice many asynchronous workflows.

You need to recommend a solution to enable the calculation in real time.

Which two options should you recommend? Each answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Implement a business process flow to replace the existing workflows.
- B. Convert the asynchronous workflows to a synchronous plug-in.
- C. Consolidate asynchronous workflows into a single real-time workflow.
- D. Consolidate multiple asynchronous workflows into a single asynchronous workflow.

10. A company has extended Dynamics 365 Sales with an ISV product.

The ISV has locked the product. The ISV product fails to meet the business needs of the company. The company has a contractual obligation to continue using the ISV product but requires additional business logic. You need to recommend a solution.

What should you recommend?

- A. Create a managed solution with the components that you need to extend.
- B. Update the business logic of the ISV to meet the needs of the company.
- C. Extend the ISV with a secondary ISV that adds the additional business logic.
- D. Create a new unmanaged solution with the components that you need to extend.

NEW QUESTION 10

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