

OG0-061 Dumps

IT4IT Part 1 Exam

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NEW QUESTION 1

What is a goal of the Diagnostics and Remediation functional component?

- A. To design, create, and manage Service Contracts
- B. To aggregate Events
- C. To shorten Mean Time to Repair
- D. To manage the lifecycle of Requests for Change

Answer: C

NEW QUESTION 2

What is a benefit of implementing the Strategy to Portfolio value stream?

- A. Increased business effectiveness by providing a foundation for moving from traditional IT service management to service brokerage
- B. Services designed in accordance with standards and policies
- C. Prioritized IT investment based on impacts on architecture and business priorities
- D. Reduced costs by proactively identifying issues before the service impact becomes severe

Answer: B

Explanation:

The S2P Value Stream extends the best practices put forward by various authors and frameworks, including ISO/IEC, the Capability Maturity Model Integration (CMMI), AXELOS Ltd. in its ITIL series on IT Service Management, ISACA in its COBIT Framework, and others, by defining the technology components necessary to implement them. A range of organizational maturity is also accommodated by the S2P Value Stream.

NEW QUESTION 3

Complete the sentence. The IT4IT Reference Architecture is intended to help organizations _____.

- A. adapt to change without having to re-factor the IT management architecture
- B. define, implement, and govern an innovative microservice-based architecture
- C. implement web-scale and distributed computing
- D. assess the maturity of their IT processes

Answer: A

Explanation:

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap04.html>

NEW QUESTION 4

What are the core concepts of the IT4IT Reference Architecture at Level 1?

- A. Value Stream, Functional Component, Service Backbone Data Object, Lifecycle Data Object, Relationships.
- B. Governance Risk & Compliance, Sourcing & Vendor, Intelligence & Reporting, Finance & Assets, Resource & Project
- C. Conceptual Service, Service Release, Service Release Blueprint, Service Catalog Entry, Actual Service
- D. IT Value Chain, Strategy to Portfolio, Requirement to Deploy, Detect to Correct, Request to Fulfil

Answer: A

NEW QUESTION 5

What is a benefit of implementing the Request to Fulfill value stream?

- A. Ensuring that the service delivered actually performs as requested
- B. Improved communication with business stakeholders through roadmaps
- C. Improving the speed at which issues with a business service are identified
- D. Increased cost optimization by cancelling subscriptions that are no longer used

Answer: A

NEW QUESTION 6

Which of the following are Key Performance Indicators of the Requirement to Deploy (R2D) value stream?

- A. Reduction of change-related outages, reduction of emergency changes, reduction of unplanned change
- B. The investment in each service is quantified in the service portfolio; software license percentage is use
- C. Increase automatically remediated Events; increase the percentage of Events correlated to a businessservice
- D. The percentage of automated tests; arrival and departure rate for work

Answer: B

NEW QUESTION 7

Which of the following key data objects is associated with the Service Portfolio functional component?

- A. Service Contract
- B. Conceptual Service
- C. Portfolio Backlog Item

D. Scope Agreement

Answer: B

Explanation:

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap05.html> (5.4.5)

NEW QUESTION 8

Which of the following best describes The Open Group IT4IT Reference Architecture?

- A. A policy framework for IT governance
- B. A supply chain management model
- C. A technical interoperability standard
- D. A standard for managing the business of IT

Answer: D

Explanation:

Reference: <https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html>

NEW QUESTION 9

What does the system of record fabric for IT management include?

- A. Service models flowing across the service backbone
- B. Functional components and their interactions
- C. Data objects, their relationships and inter-dependencies
- D. Value streams and their typical activities

Answer: C

Explanation:

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282568

NEW QUESTION 10

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