

Microsoft

Exam Questions mb-900

Microsoft Dynamics 365 Fundamentals



NEW QUESTION 1

DRAG DROP

Match each tool to its task.

NOTE: Each correct match is worth one point.

Tools

Microsoft PowerBI

Microsoft Visual Studio

Microsoft PowerApps

Answer Area

Task

Configure dashboards.

Manage test automation.

Deploy models.

Integrate data sources.

Tool

tool

tool

tool

tool

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Tools

Microsoft PowerBI

Microsoft Visual Studio

Microsoft PowerApps

Answer Area

Task

Configure dashboards.

Manage test automation.

Deploy models.

Integrate data sources.

Tool

Microsoft Visual Studio

Microsoft PowerBI

Microsoft PowerBI

Microsoft PowerApps

NEW QUESTION 2

HOTSPOT

You are determining whether to deploy Dynamics 365 for Retail or Dynamics 365 for Finance and Operations. You need to identify the capabilities of each application.

Which capabilities does each application support? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Capability

Receive app model updates seamlessly without recompiling or merging with customizations.

Receive retail channel component updates seamlessly without merging with customizations.

Deploy a solution scoped to provide retail functionality only, including after deployment.

Supported product or products

Dynamics 365 for Retail only

Dynamics 365 for Finance and Operations only

Dynamics 365 for Retail and Dynamics 365 for Finance and Operations

Dynamics 365 for Retail only

Dynamics 365 for Finance and Operations only

Dynamics 365 for Retail and Dynamics 365 for Finance and Operations

Dynamics 365 for Retail only

Dynamics 365 for Finance and Operations only

Dynamics 365 for Retail and Dynamics 365 for Finance and Operations

A. Mastered
B. Not Mastered

Answer: A

Explanation:

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Answer Area

Capability

Receive app model updates seamlessly without recompiling or merging with customizations.

Supported product or products

Dynamics 365 for Retail only
Dynamics 365 for Finance and Operations only
Dynamics 365 for Retail and Dynamics 365 for Finance and Operations

Receive retail channel component updates seamlessly without merging with customizations.

Dynamics 365 for Retail only
Dynamics 365 for Finance and Operations only
Dynamics 365 for Retail and Dynamics 365 for Finance and Operations

Deploy a solution scoped to provide retail functionality only, including after deployment.

Dynamics 365 for Retail only
Dynamics 365 for Finance and Operations only
Dynamics 365 for Retail and Dynamics 365 for Finance and Operations

NEW QUESTION 3

DRAG DROP

Match each application to its definition.
To answer, drag the appropriate application from the column on the left to its definition on the right. Each application may be used once, more than once, or not at all.
NOTE: Each correct match is worth one point.

Applications

Dynamics 365 for Finance and Operations
Dynamics 365 for Talent
Dynamics 365 Business Central
Dynamics 365 for Sales

Answer Area

Definition

Manages accounting, purchasing, sales, manufacturing, and retail operations in a single, out-of-the-box application.
Contains a fully embedded warehouse-management system.
Provides cost-effective accounting, sales, and purchasing functionality for smaller organizations of less than 20 users.

Application

Definition
Definition
Definition

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Applications

Dynamics 365 for Finance and Operations
Dynamics 365 for Talent
Dynamics 365 Business Central
Dynamics 365 for Sales

Answer Area

Definition

Manages accounting, purchasing, sales, manufacturing, and retail operations in a single, out-of-the-box application.
Contains a fully embedded warehouse-management system.
Provides cost-effective accounting, sales, and purchasing functionality for smaller organizations of less than 20 users.

Application

Dynamics 365 for Sales
Dynamics 365 for Talent
Dynamics 365 for Finance and Operations

NEW QUESTION 4

HOTSPOT

A company implements Dynamics 365 for Finance and Operations.
You need to determine which tasks are available by default in the mobile app.
For each of the following statements, select Yes if the task is available. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Task	Yes	No
Create purchase orders.	<input type="radio"/>	<input type="radio"/>
Create sales orders.	<input type="radio"/>	<input type="radio"/>
Approve invoices.	<input type="radio"/>	<input type="radio"/>
Approve expense reports.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Task	Yes	No
Create purchase orders.	<input checked="" type="radio"/>	<input type="radio"/>
Create sales orders.	<input checked="" type="radio"/>	<input type="radio"/>
Approve invoices.	<input type="radio"/>	<input checked="" type="radio"/>
Approve expense reports.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 5

This question requires that you evaluate the underlined text to determine if it is correct.
The Customer Service Hub app is available on a desktop browser and on a mobile device. It can be used for managing cases and Knowledge articles.
Review the bold text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. optimizes viewing for desktop browsers only.
- C. is available on a desktop browser for case management, but not for managing knowledge articles.
- D. does not provide the ability to add an activity to a case on a mobile device.

Answer: A

Explanation:

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customer-service/customer-service-hub-user-guide-basics

NEW QUESTION 6

DRAG DROP

Match each response time to its level for Dynamics 365.
To answer, drag the appropriate level from the column on the left to its response time on the right. Each level may be used once, more than once, or not at all.
NOTE: Each correct match is worth one point.

Levels

Subscription

Enhanced

Professional direct

Premier

Answer Area

Response time

next business day

less than two hours

less than one hour Tier 2

less than one hour Tier 3

Level

level

level

level

level

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Levels

Subscription

Enhanced

Professional direct

Premier

Answer Area

Response time

next business day

less than two hours

less than one hour Tier 2

less than one hour Tier 3

Level

Enhanced

Professional direct

Subscription

Premier

NEW QUESTION 7

HOTSPOT
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement

Yes

No

Each Dynamics 365 on-premises server requires a separate license.

☐

☐

When you purchase user licenses, each Dynamics 365 on-premises user requires his or her own license.

☐

☐

When you purchase device licenses, each Dynamics 365 on-premises device requires its own license.

☐

☐

A Dynamics 365 user who accesses a Dynamics 365 on-premises server on a device requires two licenses.

☐

☐

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement

Yes

No

Each Dynamics 365 on-premises server requires a separate license.

☐

☒

When you purchase user licenses, each Dynamics 365 on-premises user requires his or her own license.

☐

☒

When you purchase device licenses, each Dynamics 365 on-premises device requires its own license.

☒

☐

A Dynamics 365 user who accesses a Dynamics 365 on-premises server on a device requires two licenses.

☒

☐

NEW QUESTION 8

DRAG DROP
Match each application to its Dynamics 365 licensing plan.
To answer, drag the appropriate licensing plan from the column on the left to its application on the right. Each licensing plan may be used once, more than once, or not at all.
NOTE: Each correct match is worth one point.

Licensing plans

Customer Engagement

Unified Operations

Answer Area

Application

Licensing plan

Sales

Licensing plan

Retail

Licensing plan

Talent

Licensing plan

Marketing

Licensing plan

Customer Service

Licensing plan

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Licensing plans

Customer Engagement

Unified Operations

Answer Area

Application

Licensing plan

Sales

Unified Operations

Retail

Unified Operations

Talent

Unified Operations

Marketing

Customer Engagement

Customer Service

Customer Engagement

NEW QUESTION 9

DRAG DROP

What are the benefits of using cloud computing? To answer, drag the appropriate release types to the correct benefits. Each release type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Release types

public

private

hybrid

Answer Area

Benefit

is convenient for phasing approach during cloud migration

ensures availability against failure of services without additional configuration

has unshared resources with higher level of security and control

Release type

Release type

Release type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Release types

public

private

hybrid

Answer Area

Benefit

is convenient for phasing approach during cloud migration

ensures availability against failure of services without additional configuration

has unshared resources with higher level of security and control

Release type

public

hybrid

private

NEW QUESTION 10

You need to authenticate users to Dynamics 365 for Customer Engagement apps.

What are three supported security models for authentication? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. claims-based
- B. Active Directory Domain Services
- C. OAuth 2.0
- D. Active Directory Federation Services
- E. Microsoft Azure Active Directory
- F. OAuth 1.0

Answer: ABC

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/developer/authenticate-users>

NEW QUESTION 10

A university is implementing Dynamics 365 for Customer Engagement. You need to purchase the minimum number of full licenses.

How many licenses should you purchase?

- A. 5
- B. 10
- C. 15
- D. 20

Answer: B

NEW QUESTION 12

DRAG DROP

Match each Microsoft Azure service to its category.

To answer, drag the appropriate category from the column on the left to its Azure service on the right. Each category may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Categories

software as a service (SaaS)

platform as a service (PaaS)

infrastructure as a service (IaaS)

database as a service (DBaaS)

Answer Area

Azure service

storage

development framework

web-based email service

virtual machine

Category

Category

Category

Category

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Categories

software as a service (SaaS)

platform as a service (PaaS)

infrastructure as a service (IaaS)

database as a service (DBaaS)

Answer Area

Azure service

storage

development framework

web-based email service

virtual machine

Category

database as a service (DBaaS)

infrastructure as a service (IaaS)

software as a service (SaaS)

platform as a service (PaaS)

NEW QUESTION 15

You run Dynamics 365 in the cloud. You make customizations using Microsoft Azure Blob storage for storing documents. Azure Logic Apps for integration, and Azure IoT Hub to collect customer sensor data. You need to determine the type of cloud service model being used by the customizations. Which cloud service model is being used?

- A. software as a service (SaaS)
- B. platform as a service (PaaS)
- C. infrastructure as a service (IaaS)
- D. hybrid deployment

Answer: A

NEW QUESTION 19

HOTSPOT

A company is preparing to deploy Dynamics 365 for Finance and Operations. You need to identify which out-of-the-box features are available only in the cloud platform. Which out-of-the-box features are available? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Feature

electronic reporting

Cloud platform

cloud only

cloud and on-premises

on-premises only

Feature

analytical workspaces

Cloud platform

cloud only

cloud and on-premises

on-premises only

Feature

direct deposit

Cloud platform

cloud only

cloud and on-premises

on-premises only

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Feature	Cloud platform
electronic reporting	<div><div></div><div>cloud only cloud and on-premises on-premises only</div></div>
analytical workspaces	<div><div></div><div>cloud only cloud and on-premises on-premises only</div></div>
direct deposit	<div><div></div><div>cloud only cloud and on-premises on-premises only</div></div>

NEW QUESTION 20
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